## Mei Kwan (LKKAuto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 21 September 2022 8:49 AM

To: Mei Kwan (LKKAuto)

**Cc:** Admin A; Asher Sng (LKKAuto)

Subject: RE: CTP Ref: SNM22D206656/C02/SJY7113L/LEEPG - Direct Settlement - Accident

Involving SJY7113L (OI: CTI-TBA) and SHD1540K (TP: LKK REF-

CC3/CTI22009164/Tea3) on 16/09/2022

**Attachments:** SC1A229K0001\_20-09-2022\_122000.pdf

Categories: HMK

Hi Sir/Madam

Attached SAS.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Sent:** Tuesday, 20 September 2022 6:29 pm **To:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: CTP Ref: SNM22D206656/C02/SJY7113L/LEEPG - Direct Settlement - Accident Involving SJY7113L (OI: CTI -

TBA) and SHD1540K (TP: LKK REF-CC3/CTI22009164/Tea3) on 16/09/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia.

Please find attached accident scene photo and video footage.

Thank you. Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee < cecilia.lee@sg.cntaiping.com > Sent: Monday, 19 September 2022 4:13 PM

**To:** Mei Kwan (LKKAuto) < <a href="Meikwan@lkkauto.com">Meikwan@lkkauto.com">Meikwan@lkkauto.com</a>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Subject:** CTP Ref: SNM22D206656/C02/SJY7113L/LEEPG - Direct Settlement - Accident Involving SJY7113L (OI : CTI - TBA) and SHD1540K (TP : LKK REF -CC3/CTI22009164/Tea3) on 16/09/2022

Hi LKK

OI has not reported the accident. Attached herewith our letter of even date to insured.

Please follow up with insured for accident reporting and keep us updated.

## **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks & Best Regards, Cecilia Lee Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, 19 September 2022 11:45 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>

Subject: Direct Settlement - Accident Involving SJY7113L (OI: CTI - TBA) and SHD1540K (TP: LKK REF -

CC3/CTI22009164/Tea3) on 16/09/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 1540K at M/s Premier Automotive Services Pte Ltd – Changi on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

## To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)