

## Rajeswari

---

**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Friday, 16 September 2022 4:10 PM  
**To:** Hua Meng; SUR; assignments  
**Subject:** RE: SNM22D206611/C02/YL7978Z/TANCHC / RE: PRI | CHINA REF: YL7978Z OUR REF: GBK5582Y D.O.A: 15.09.2022

### WITHOUT PREJUDICE

Dear Jing Yee,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct the PRS.

Thank you.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

---

**From:** Hua Meng <huameng@live.com.sg>  
**Sent:** Friday, 16 September 2022 4:06 pm  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Subject:** RE: SNM22D206611/C02/YL7978Z/TANCHC / RE: PRI | CHINA REF: YL7978Z OUR REF: GBK5582Y D.O.A: 15.09.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline

We choose LKK Auto.

Kindly assign.

Thank you.

Regards,  
Jing Yee  
Hua Meng Spray Painting Workshop  
1, Kaki Bukit Avenue 6,  
BLK C #01-34/#01-61  
Singapore 417883  
Tel: 6746 5519  
Fax: 6743 4896

---

**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Friday, 16 September 2022 3:47 PM

**To:** [huameng@live.com.sg](mailto:huameng@live.com.sg)

**Subject:** RE: SNM22D206611/C02/YL7978Z/TANCHC / RE: PRI | CHINA REF: YL7978Z OUR REF: GBK5582Y D.O.A:  
15.09.2022

### Without Prejudice

**Our reference:** SNM22D206611/C02/YL7978Z/TANCHC

**Your reference:** GBK5582Y

Dear Jing Yee,

### ACCIDENT INVOLVING YL7978Z & GBK5582Y ON 15/09/2022

We refer to your email of 16/09/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with

the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 16 September 2022 3:42 pm

**To:** Hua Meng <[huameng@live.com.sg](mailto:huameng@live.com.sg)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Subject:** O/R: SNM22D206611/C02/YL7978Z/TANCHC / RE: PRI | CHINA REF: YL7978Z OUR REF: GBK5582Y D.O.A: 15.09.2022

Without Prejudice

Dear Jacqueline,

Please conduct PRS for GBK5582Y.

Note: officer in charge Jacqueline Tan 63896185.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** Hua Meng <[huameng@live.com.sg](mailto:huameng@live.com.sg)>

**Sent:** Friday, 16 September 2022 11:45 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** PRI | CHINA REF: YL7978Z OUR REF: GBK5582Y D.O.A: 15.09.2022

**Importance:** High

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir

Kindly refer to the attachment for your info and revert your surveyor's name list to us urgently.

Thank you.

Regards,  
Jing Yee  
Hua Meng Spray Painting Workshop  
1, Kaki Bukit Avenue 6,  
BLK C #01-34/#01-61  
Singapore 417883  
Tel: 6746 5519  
Fax: 6743 4896