Rajeswari

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Friday, 16 September 2022 8:50 AM

To: Profi Automotive; assignments@lkkauto.com; sur@lkkauto.com

Subject: RE: Re: RE: SNM22D206584/C02/YQ4241J/LEEPG / RE: PRI || GBD3783J against YQ4241J

Without Prejudice Save As To Costs

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Our insured had not reported the accident. Please let us have a copy of your client's accident report and repair estimate.

Dear LKK

Please arrange Mr. Marcus to conduct PRS on without prejudice basis.

Profi Automotive 10 Kaki Bukit Road 2, #01-05, First East Centre, Singapore 417868

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks & Best Regards, **Cecilia Lee** Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Profi Automotive <profi.automotive@asia.com>

Sent: Friday, 16 September 2022 8:47 am **To:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: Re: RE: SNM22D206584/C02/YQ4241J/LEEPG / RE: PRI | GBD3783J against YQ4241J

Importance: High

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WITHOUT PREJUDICE

Dear Cecilia,

Our choice is Marcus Chua (LKK). Thank you.

KINDLY BE REMINDED OF THE CHANGE OF OUR ADDRESS AS STATED BELOW. 10 KAKI BUKIT ROAD 2 #01-05, FIRST EAST CENTRE. SINGAPORE 417868.

Warmest regards, Edward Ow

Profi Automotive 10 Kaki Bukit Road 2, #01-05, First East Centre, Singapore 417868 M: 94335558

E: profi.automotive@asia.com

On 15/9/22, 12:46 pm Cecilia Lee <cecilia.lee@sg.cntaiping.com> wrote:

Without Prejudice Save As To Costs

Our reference: Your reference:

Dear Sirs,

We refer to your email of 14/09/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)

3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks & Best Regards, Cecilia Lee Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Thursday, 15 September 2022 12:26 pm

To: Profi Automotive profi.automotive@asia.com; Cecilia Lee <cecilia.lee@sg.cntaiping.com</pre> **Subject:** O/R: SNM22D206584/C02/YQ4241J/LEEPG / RE: PRI | GBD3783J against YQ4241J

Without Prejudice

Dear Cecilia,

Please conduct PRS for GBD3783J.

Note: officer in charge Cecilia Lee 63896530.

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email <u>claimsdept@sg.cntaiping.com</u> or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Profi Automotive profi.automotive@asia.com>

Sent: Wednesday, 14 September 2022 6:23 pm

To: Claims Dept of CTI < com>

Subject: PRI | GBD3783J against YQ4241J

Importance: High

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WITHOUT PREJUDICE

Dear Sirs,

Please see the attachment.

KINDLY BE REMINDED OF THE CHANGE OF OUR ADDRESS AS STATED BELOW. 10 KAKI BUKIT ROAD 2 #01-05, FIRST EAST CENTRE. SINGAPORE 417868.

Warmest regards, Edward Ow

Profi Automotive 10 Kaki Bukit Road 2, #01-05, First East Centre, Singapore 417868

M: 94335558

E: profi.automotive@asia.com