

Rajeswari

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Friday, 16 September 2022 1:33 PM
To: Shirley Loh; Adeline Chng; Claims Dept of CTI; 'SUR'; 'assignments'
Cc: excelmotor
Subject: CTI Ref: SNM22D206606/C02/SKB6106Z/CHNGPW / RE: Your Ref: SKB 6106 Z ; Our Ref: TKSF/E482-ACC-46513.22/sl (SJW 140 P) | NON SJE ASSIGN LKK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Shirley,

We refer to your email of even date.
We regret that we are objecting to your proposed list of surveyors.

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.
We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

Hi LKK,

Please assist to arrange for non SJE PRI.

Excel Motor
Blk 5032 Ang Mo Kio Industrial Park 2
#01-297
Singapore 569535
Contact: 9619 0161 C.K. Tan (Ah Kee)

Thank you

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Lynn Khong
Executive Motor Claims
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Shirley Loh <shirley.loh@ksteoptr.com>

Sent: Friday, 16 September 2022 12:14 pm

To: Lynn Khong <lynn.khong@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: excelmotor <excelmotor@vtechauto.com>

Subject: RE: Your Ref: SNM22D206606/C02/SKB6106Z/CHNGPW / RE: Your Ref: SKB 6106 Z ; Our Ref: TKSF/E482-ACC-46513.22/si (SJW 140 P) | PRS SUR LIST

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Dear Lynn,

We refer to your email dated 16/9/22.

Please be informed that our client is not agreeable to your appointed motor surveyor from the list you provided as a single joint expert.

Our client will appointed Appraisal VP Pte Ltd - Victor Png as Single Joint Expert.

We do not have any repair estimate as no surveyor has been engaged yet.

Thank you.

Regards,

Shirley

c/o Teo Keng Siang LLC

111 North Bridge Road,

#29-07/08 Peninsula Plaza,

Singapore 179098

Tel: 6333 4222 Fax: 6333 5676

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Friday, 16 September 2022 12:07 pm

To: Shirley Loh <shirley.loh@ksteoptr.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: excelmotor <excelmotor@vtechauto.com>

Subject: SNM22D206606/C02/SKB6106Z/CHNGPW / RE: Your Ref: SKB 6106 Z ; Our Ref: TKSF/E482-ACC-46513.22/si (SJW 140 P) | PRS SUR LIST

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Shirley,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Lynn Khong
Executive Motor Claims
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 16 September 2022 11:36 am

To: Shirley Loh <shirley.loh@ksteoptr.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>; Lynn Khong <lynn.khong@sg.cntaiping.com>

Cc: excelmotor <excelmotor@vtechauto.com>

Subject: RE: SNM22D206606/C02/SKB6106Z/CHNGPW / RE: Your Ref: SKB 6106 Z ; Our Ref: TKSF/E482-ACC-46513.22/sl (SJW 140 P)

Without Prejudice
Save as to costs

Dear Lynn,

Please conduct PRS for SJW 140 P.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Shirley Loh <shirley.loh@ksteoptr.com>

Sent: Friday, 16 September 2022 10:57 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; atherine.thia@sg.cntaiping.com; Adeline Chng <adeline.chng@sg.cntaiping.com>; Lim Shu Min <shumin.lim@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: excelmotor <excelmotor@vtechauto.com>

Subject: RE: Your Ref: SKB 6106 Z ; Our Ref: TKSF/E482-ACC-46513.22/sl (SJW 140 P)

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Dear Sirs,

We refer to the above matter.

We attached herewith our letter dated 16/9/22.

Please let us have your surveyor list soon.

Thank you.

Regards

Shirley

Teo Keng Siang LLC

6333 4222 ext 59