Rajeswari

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, 16 September 2022 9:39 AM
To: Suhelmi Bin Suharman; 'SUR'; assignments

Cc: Claims Dept of CTI

Subject: RE: SNM22D206566/C02/SJS5347Z/LEWLC / RE: DIRECT SETTLEMENT OF VEHICLE NO.

SDE7123J AGAINST SJS5347Z

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Suhelmi Bin Suharman <suhelmi@honda.com.sg>

Sent: Friday, 16 September 2022 8:40 am **To:** Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D206566/C02/SJS5347Z/LEWLC / RE: DIRECT SETTLEMENT OF VEHICLE NO. SDE7123J AGAINST

SJS5347Z

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Dear Jenny,

We would like choose Marcus Chua (LKK) for the PRS.

Thank you.

Best Regards, **Suhelmi** Service Advisor Ubi Body Repair & Paint

Honda Singapore **Kah Motor Co. Sdn. Bhd.** 15, Ubi Road 4, Singapore 408610 DID/Mobile: 6846 5673/ 8100 6306









From: Jenny Lew <<u>jenny.lew@sg.cntaiping.com</u>>
Sent: Wednesday, 14 September 2022 5:14 PM
To: Suhelmi Bin Suharman <<u>suhelmi@honda.com.sg</u>>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D206566/C02/SJS5347Z/LEWLC / RE: DIRECT SETTLEMENT OF VEHICLE NO. SDE7123J AGAINST

SJS5347Z

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Our reference: SNM22D206486/C02/SJS5347Z/lewlc (INSURED YET TO LODGE REPORT)

Your reference: SDE7123J

Dear Sirs / Madam,

ACCIDENT INVOLVING SJS5347Z & SDE7123J on 14/09/2022

We refer to your email of 14/09/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
|------------------------|-----------------------|
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 14 September 2022 5:11 pm

To: Suhelmi Bin Suharman <<u>suhelmi@honda.com.sg</u>>; Jenny Lew <<u>jenny.lew@sg.cntaiping.com</u>>

Subject: O/R: SNM22D206566/C02/SJS5347Z/LEWLC / RE: DIRECT SETTLEMENT OF VEHICLE NO. SDE7123J AGAINST

SJS5347Z

Without Prejudice

Dear Jenny,

Please conduct PRS for SDE7123J.

Note: officer in charge Jenny Lew 63896172.

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Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Suhelmi Bin Suharman < suhelmi@honda.com.sg>

Sent: Wednesday, 14 September 2022 10:53 am **To:** Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Subject: DIRECT SETTLEMENT OF VEHICLE NO. SDE7123J AGAINST SJS5347Z

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To The Officer in Charge,

Please refer the above attachment for your reference.

Kindly advise on the liability,

Your Insured vehicle number is SJS5347Z, Accident Date 14/09/2022.

Thank You

Best Regards, **Suhelmi** Service Advisor Ubi Body Repair & Paint

Honda Singapore **Kah Motor Co. Sdn. Bhd.** 15, Ubi Road 4, Singapore 408610 DID/Mobile: 6846 5673/ 8100 6306 Web: www.honda.com.sg









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