

Rajeswari

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Thursday, 15 September 2022 10:27 AM
To: assignments; vale.oh@axa.com.sg
Cc: SUR
Subject: FW: CQ - Re: S2M03TWZ_TP RHsiao Tong (LKKAUTO) <chewht@lkkauto.com> EF: Celine Fong (LKKAUTO) <celinefong@lkkauto.com> JN/CL/22/2483/MTR_Accident Involving SHA1736D & SNB6476U_along_ANG MO on 21/02/2022 11:45_PersonalAutoLine
Attachments: Rental Invoice_29.pdf; Letter from parts supplier.pdf; Parts Invoice.pdf
Categories: Orange Category

Dear Vale,

Thank you for the assignment.

Kindly provide us the OI GIA report, completed set of TP survey report and colour photographs.

Dear Assignment Team,

FYNA.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, 15 September 2022 9:58 AM
To: SUR <sur@lkkauto.com>
Subject: FW: CQ - Re: S2M03TWZ_TP RHsiao Tong (LKKAUTO) <chewht@lkkauto.com> EF: Celine Fong (LKKAUTO) <celinefong@lkkauto.com> JN/CL/22/2483/MTR_Accident Involving SHA1736D & SNB6476U_along_ANG MO on 21/02/2022 11:45_PersonalAutoLine

CS3/ASM22001751/Tqy3e2

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: OH Vale <vale.oh@axa.com.sg>

Sent: Thursday, 15 September 2022 9:14 AM

To: Jaga <jaga@kscgp.com>

Cc: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: CQ - Re: S2M03TWZ_TP RHsiao Tong (LKKAuto) <chewht@lkkauto.com>EF: Celine Fong (LKKAuto) <celinefong@lkkauto.com>JN/CL/22/2483/MTR_Accident Involving SHA1736D & SNB6476U_along_ANG MO on 21/02/2022 11:45_PersonalAutoLine

WITHOUT PREJUDICE

Dear Jaga

To bridge the gap, we are conducting a paper survey on your client's vehicle and hence, please hold your hands on further proceedings, thank you.

Aside Celine & Hsiao Tong

Pls expedite on the survey, thank you.

Best Regards

Vale Oh/A.Manager – Motor Claims

AXA Insurance Pte Ltd

vale.oh@axa.com.sg

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 38 Bridge Road #03-11 The South Bridge Tower, Singapore 189767

Customer Care No. 1800 8804888

www.axa.com.sg



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Internal

From: Jaga <jaga@kscgp.com>
Sent: Wednesday, September 14, 2022 4:43 PM
To: OH Vale <vale.oh@axa.com.sg>; Motor Claims <motorclaims@kscgp.com>
Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>
Subject: [EXTERNAL] CQ - Re: S2M03TWZ_TP REF: JN/CL/22/2483/MTR_Accident Involving SHA1736D & SNB6476U_along_ANG MO on 21/02/2022 11:45_PersonalAutoLine

Without Prejudice
Save as to Costs

Dear Sirs,

Parties are still far apart.

We enclose herein the supporting documents provided previously justifying loss of rental for 29 days as follows:-

<u>S/No.</u>	<u>DATE</u>	<u>DAY</u>	<u>DESCRIPTION</u>	<u>LOU/LOR</u>
1	21-Feb-22	Monday	Date of accident PRS sent / Vehicle in workshop	LOR
2	22-Feb-22	Tuesday	2nd PRS sent MTR - Pre-repair inspection	LOR
3	23-Feb-22	Wednesday	Delay in AXA pre-repair inspection	LOR
4	24-Feb-22	Thursday	AXA - Pre-repair inspection	LOR
5	25-Feb-22	Friday	AXA - Pre-repair inspection (dismantling) Work in progress	LOR
6	26-Feb-22	Saturday	Weekend	LOR
7	27-Feb-22	Sunday	Weekend	LOR
8	28-Feb-22	Monday	Work in progress	LOR
9	1-Mar-22	Tuesday	Work in progress	LOR
10	2-Mar-22	Wednesday	Work in progress	LOR
11	3-Mar-22	Thursday	Work in progress	LOR
12	4-Mar-22	Friday	Work in progress	LOR
13	5-Mar-22	Saturday	Weekend	LOR
14	6-Mar-22	Sunday	Weekend	LOR
15	7-Mar-22	Monday	Work in progress	LOR
16	8-Mar-22	Tuesday	Work in progress	LOR
17	9-Mar-22	Wednesday	Work in progress	LOR
18	10-Mar-22	Thursday	Work in progress	LOR
19	11-Mar-22	Friday	Work in progress	LOR
20	12-Mar-22	Saturday	Weekend	LOR

21	13-Mar-22	Sunday	Weekend	LOR
22	14-Mar-22	Monday	Work in progress	LOR
23	15-Mar-22	Tuesday	Work in progress	LOR
24	16-Mar-22	Wednesday	Work in progress	LOR
25	17-Mar-22	Thursday	Work in progress	LOR
26	18-Mar-22	Friday	Work in progress	LOR
27	19-Mar-22	Saturday	Weekend	LOR
28	20-Mar-22	Sunday	Weekend	LOR
29	21-Mar-22	Monday	AXA - Post-repair inspection ERGO - Post-repair inspection	LOR
30	22-Mar-22	Tuesday	Vehicle collected	LOR

We are instructed that as stated in the letter from the repairer's parts' supplier, the necessary parts were ordered on 21 February 2022 (date of accident) itself. Our client's repairer received the items on 15 March 2022. In the meantime, the relevant repair works were carried out and the vehicle was fully repaired by 22 March 2022.

In light of the extensive repairs carried out to our client's vehicle which is an Audi A4 Avant and the time taken for repairs, we are instructed to propose a global settlement sum of \$15,800.00 for our client's property damage claim comprising of cost of repairs, loss of rental, disbursements (inc court documents), costs and GST arising therefrom.

Please confirm your agreement to the same. Alternatively, please appoint solicitors to take over conduct of the matter.

In the meantime, all our client's rights remain reserved.

Thank you.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Regards,
Jaga
KSCGP Juris LLP
133 New Bridge Road
#17-03 Chinatown Point
Singapore 059413
Tel: 6538 3611 / DID: 3152 0986 / Fax: 6538 3708
Email: jaga@kscgp.com

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From: OH Vale <vale.oh@axa.com.sg>
Sent: Friday, 9 September 2022 10:28 am
To: Motor Claims <motorclaims@kscgp.com>

Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>; Jaga <jaga@kscgp.com>

Subject: RE: CQ - Re: S2M03TWZ_TP REF: JN/CL/22/2483/MTR_Accident Involving SHA1736D & SNB6476U_along_ANG MO on 21/02/2022 11:45_PersonalAutoLine

WITHOUT PREJUDICE

Dear Cheryl

Refer to your email below.

No reinspection required at this point as our Surveyor had conducted the resurvey of your client's vehicle.

May we have your confirmation on our revised offer made on 01.09.2022, thank you.

Best Regards

Vale Oh/A.Manager – Motor Claims
AXA Insurance Pte Ltd
vale.oh@axa.com.sg

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144
Customer Centre: 38 Bridge Road #03-11 The South Bridge Tower, Singapore 189767
Customer Care No. 1800 8804888
www.axa.com.sg



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From: Motor Claims <motorclaims@kscgp.com>

Sent: Thursday, September 8, 2022 11:05 AM

To: OH Vale <vale.oh@axa.com.sg>

Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>; Jaga <jaga@kscgp.com>

Subject: [EXTERNAL] CQ - Re: S2M03TWZ_TP REF: JN/CL/22/2483/MTR_Accident Involving SHA1736D & SNB6476U_along_ANG MO on 21/02/2022 11:45_PersonalAutoLine

Dear Sirs,

We refer to the matter above and email below.

Our client is agreeable to the re-inspection of vehicle SNB 6476U.

We would like to arrange for the re-inspection to be conducted: **19th September 2022**

Please confirm with us if the re-inspection is still required and if you are agreeable with the date. We will inform our client accordingly.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Cheryl

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17-03 Chinatown Point](#)

Singapore 059413

Tel: 6538 3611 / DID: 3152 0993 / Fax: 6538 3708

Email: motorclaims@kscgp.com

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From: do not reply <donotreply@axa.com.sg>

Sent: 01 September 2022 11:27

To: Motor Claims <motorclaims@kscgp.com>

Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>; OH Vale <vale.oh@axa.com.sg>

Subject: S2M03TWZ_TP REF:JN /CL/22/2483/MTR_Accident Involving SHA1736D & SNB6476U_along_ANG MO on 21/02/2022 11:45_PersonalAutoLine

ACCIDENT INVOLVING SHA1736D & SNB6476U ON 21/02/2022

Without Prejudice

We acknowledge receipt of your letter dated 31/08/2022 and the enclosures on 31/08/2022

We would like to conduct a re-inspection of your client's vehicle SNB6476U. Please let us know a suitable date and time.

We would appreciate that in letting us know the date, your client could allow us at least 10 days of lead-time. This is to allow us to co-ordinate with the surveyor concerning the re-inspection date and time .

For future correspondence, please reply to OH Vale AT vale.oh@axa.com.sg

Regards,

AXA Singapore



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