

Our Ref: CT0922/SH 8507K/CK(st)
Date: 07.11.2022



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 13.09.2022 INVOLVING SH 8507K & GBG2908H ALONG SELETAR WEST LINK TWDS SLE

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 8507K, which was involved in the captioned accident with your insured vehicle No GBG2908H.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

Ubi
320 Ubi Road 3
Singapore 408649

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Taxi Owner's Claim :

| | | | |
|----------------------------|---------------------|-----|----------|
| 1. Cost of Repairs | | S\$ | 1,337.50 |
| 2. Loss of Rental | 3 days x S\$ 125.40 | S\$ | 376.20 |
| 3. Survey Report Fee | | S\$ | 0.00 |
| 4. LTA Search Fee | | S\$ | 0.00 |
| 5. GIA / Police Report Fee | | S\$ | 2.00 |
| 6. Others | | S\$ | 0.00 |

Hirer's Claim :

| | | | |
|-------------------|--------------------|-----|--------|
| 1. Loss of Income | 3 days x S\$ 80.00 | S\$ | 240.00 |
| 2. Others | | S\$ | 0.00 |

[E&OE] **Total Claims** S\$ **1,955.70**

A copy each of the following supporting documents marked [X] is enclosed:

- | | |
|---|---|
| <input checked="" type="checkbox"/> Original Repair Bill | <input checked="" type="checkbox"/> Letter of Authority from Owner/Hirer/Operator |
| <input checked="" type="checkbox"/> GIA/Police Report(s) | <input checked="" type="checkbox"/> Rental Rate Letter |
| <input checked="" type="checkbox"/> LTA/GIA Search Slip(s) | <input checked="" type="checkbox"/> Downtime/Mileage Record |
| <input type="checkbox"/> Survey Report / Bill | <input type="checkbox"/> Witness Statement / Accident Scene Photo(s) |
| <input type="checkbox"/> Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance | |
| <input type="checkbox"/> Tow Chit / PIR / Hirer's IRAS / Others : | |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely
Catherine Koh
CDGE Claims Department
DID: 62148733

FAX: - Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING TOYOTA PRIUS SH8507K , GBG2908H , Y... ON 13-Sep-22 20:25
ALONG SELETAR WEST LINK TWDS SLE**

I / We **YOUNG CHIN PENG** (Hirer) NRIC No.: **SXXXX405G**

and/or **TAN SEE HUA** (Relief) NRIC No.: **SXXXX810F**

Taxi Number **SH8507K**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

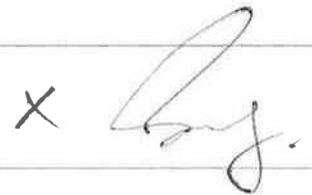
1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **14-Sep-2022**

Name of Hirer **YOUNG CHIN PENG**

Hirer NRIC **SXXXX405G**

Signature :



Address **685 HOUGANG STREET 61 #02-168
530685**

Contact No. **91647835**

Name of Relief **TAN SEE HUA**

Relief NRIC **SXXXX810F**

Signature :



Address **444 HOUGANG AVENUE 8 07-1599
530444**

Contact No.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00133662100 Claim No : SNM22D206595/C02/GBG2908H/TANKL

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,778.00**
SINGAPORE DOLLARS ONE THOUSAND SEVEN HUNDRED SEVENTY EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH8507K
Insured Vehicle No. : GBG2908H

Date of Loss : 13/09/2022
Place of Accident : SELETAR WEST LINK TOWARDS SLE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : UIA TECHNOLOGY PTE LTD
Driver Name : RAHAMAN MOHAMMD MAHABUBUR

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | | |
|---|------------|-----------------|
| (1) General Damages | S\$ | |
| (2) Cost of Repair/ Excess | S\$ | 1,337.50 |
| (3) Loss of Use /Rental/Earning | S\$ | 438.50 |
| (4) GIA/Police Reports/ Investigation Results/Search Fees | S\$ | 2.00 |
| (5) Medical Reports/Expenses | S\$ | |
| (6) Survey Fees/P.T. Fees/Towing | S\$ | |
| (7) Cost including Disbursement | S\$ | |
| | ===== | |
| TOTAL | S\$ | 1,778.00 |
| | ===== | |

Claimant Name : Comfort Transportation Pte Ltd NRIC No : 1XXXXX821R

Signature :  Date : 2.2.2023
**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SH 8507K

NO/DATE
92620799 03.11.2022

MAKE
TOYOTA

JOB NO.
305529909

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
20.09.2017

CHASSIS CODE
JTDKB3FU003564079

JOB TYPE

Description : 3P 13.09.2022

Invoice for Lump Sum Repair

| | | |
|-----------------------------|--|-----------------|
| Total Lump Sum Repair Amt | | 1,250.00 |
| Add GST @ 7.000 % | | 87.50 |
| Total Invoice amount | | 1,337.50 |

Issued by : KATHERINETAN 03.11.2022 13:30:57
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

BY WHICH TAKING ALL BLEASURABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO THE VEHICLE OR PROPERTY BELONGING TO CUSTOMER AND VEHICLES ARE INSURED AND TERMS APPLICABLE.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 24 HOURS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED AS IS.
INTEREST OR PENALTY MONIES WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFULTE).
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|--------|--------------|
| | | | |
| | | | |
| | | | |

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22090214

Date: 15 September 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 13/09/2022 @ 20:25 hrs
ALONG SELETAR WEST LINK TWDS SLE
INVOLVING GBG2908H, YQ1595H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8507K** (the "Taxi"). The Taxi was hired to **YOUNG CHIN PENG IC NO SXXXX405G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

| DATE | NAME OF DRIVER | MILEAGE READING | MILEAGE TRAVELLED (KM) | HOURS OPERATED (TIME) | | DATE | NAME |
|------|----------------|-----------------|------------------------|-----------------------|------|------|------|
| | | | | FROM | TO | | |
| | SH 8507K | | | | | | |
| 14/9 | Accident | | TM | 1055 | | | |
| 16/9 | Repair | LY | CM | | 1115 | | |
| | | | | | | | |
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SH

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBG2908H

Date of Accident

13/09/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **30/10/2021 - 29/10/2022**

Requested By **Por Moy Juan (COMFORTDELG...**

Requested Date **14/09/2022 13:01**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 22 September 2022 3:04 PM
To: info@uia-tech.com.sg
Subject: Claim Notification - ACCIDENT INVOLVING GBG2908H(CHINA TAIPING) / SH8507K / OTHERS AT/ALONG SELETAR WEST LINK ON 13/09/2022

UIA TECHNOLOGY PTE LTD

[By Email Only]

Driver: RAHAMAN MOHAMMD MAHABUBUR

Dear Sir/Madam,

You Ref: GBG2908H

Our Ref: CC3/CTI22009111/Tpa3

ACCIDENT INVOLVING GBG2908H(CHINA TAIPING) / SH8507K / OTHERS AT/ALONG SELETAR WEST LINK ON 13/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SH8507K against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 3 February 2023 8:57 AM
To: 'Tan Kah Leong'
Cc: Admin A; Claims Dept of CTI
Subject: RE: [SEEK MANDATE] - SNM22D206595/C02/GBG2908H/TANKL / RE: Direct Settlement - Accident Involving GBG2908H (OI : CTI - SNM22D206595/C02/TANKL) and SH8507K (TP : LKK REF - CC3/CTI22009111/Tpa3) on 13/09/2022

Dear Sirs,

For an update, we have settled the matter at **\$1,778.00(all-in)** with third party.

We will proceed to close file and submit all the necessary documents once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 18 January 2023 12:08 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [SEEK MANDATE] - SNM22D206595/C02/GBG2908H/TANKL / RE: Direct Settlement - Accident Involving GBG2908H (OI : CTI - SNM22D206595/C02/TANKL) and SH8507K (TP : LKK REF - CC3/CTI22009111/Tpa3) on 13/09/2022

Without Prejudice

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer up to \$1,865.70(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 30 November 2022 11:19 am
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [SEEK MANDATE] - SNM22D206595/C02/GBG2908H/TANKL / RE: Direct Settlement - Accident Involving GBG2908H (OI : CTI - SNM22D206595/C02/TANKL) and SH8507K (TP : LKK REF - CC3/CTI22009111/Tpa3) on 13/09/2022

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Your ref: **SNM22D206595/C02/GBG2908H/TANKL**
LKK ref : CC3/CTI22009111/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBG2908H(CHINA TAIPING) / SH8507K(TP) / OTHERS ON 13/09/2022

We refer to the above matter.

YQ1595H -> GBG2908H(OI) -> SH8507K(TP)

This is a 3 vehicles chain collision whereby our insured was the 2nd vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,865.70(all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|--------------------------------------|--------------------|----------------------------------|
| 1. Cost of Repair (w/GST) | \$ 2,660.51 | \$ 1,337.50 (\$1,250.00 + 7%GST) |
| 2. Loss of Rental (3days x \$125.40) | \$ 376.20 | \$ 376.20 (3days x \$125.40) |
| 3. Loss of Income (3days x \$80.00) | \$ 240.00 | \$ 150.00 (3days x \$50.00) |
| 4. LTA/GIA Search Fee | \$ 2.00 | \$ 2.00 |
| Total | \$ 3,278.71 | <u>\$ 1,865.70</u> |

Surveyor recommended 2days for repair + 1PRS = 3DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 28/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 19 September 2022 6:41 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D206595/C02/GBG2908H/TANKL / RE: Direct Settlement - Accident Involving GBG2908H (OI : CTI - SNM22D206595/C02/TANKL) and SH8507K (TP : LKK REF - CC3/CTI22009111/Tpa3) on 13/09/2022

Without Prejudice

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate before any claims settlement.

Thank you.

Note: Password will be sent in separate email.

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Regards

Tan Kah Leong
Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 16 September 2022 11:50 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: O/R: SNM22D206595/C02/GBG2908H/TANKL / RE: Direct Settlement - Accident Involving GBG2908H (OI : CTI - TBA) and SH8507K (TP : LKK REF - CC3/CTI22009111/Tpa3) on 13/09/2022

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D206595/C02/GBG2908H/TANKL.

Dear Kah Leong,

Pls revert LKK.

NOTICE :

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 15 September 2022 8:40 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBG2908H (OI : CTI - TBA) and SH8507K (TP : LKK REF - CC3/CTI22009111/Tpa3) on 13/09/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SH 8507K at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)