

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 30 November 2022 11:19 AM  
**To:** 'Tan Kah Leong'  
**Cc:** Admin A; 'claimsdept@sg.cntaiping.com'  
**Subject:** [SEEK MANDATE] - SNM22D206595/C02/GBG2908H/TANKL / RE: Direct Settlement - Accident Involving GBG2908H (OI : CTI - SNM22D206595/C02/TANKL) and SH8507K (TP : LKK REF - CC3/CTI22009111/Tpa3) on 13/09/2022  
**Attachments:** LKK SURVEY REPORT & PHOTOS.pdf; SH8507K LOD.pdf; SH8507K doa 13.9.22.mp4; Letter to OI\_GBG2908H\_.pdf

Your ref: **SNM22D206595/C02/GBG2908H/TANKL**

LKK ref : CC3/CTI22009111/Tpa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING GBG2908H(CHINA TAIPING) / SH8507K(TP) / OTHERS ON 13/09/2022**

We refer to the above matter.

YQ1595H -> GBG2908H(OI) -> SH8507K(TP)

This is a 3 vehicles chain collision whereby our insured was the 2<sup>nd</sup> vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,865.70(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,660.51	\$ 1,337.50 (\$1,250.00 + 7%GST)
2. Loss of Rental (3days x \$125.40)	\$ 376.20	\$ 376.20 (3days x \$125.40)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 3,278.71</b>	<b><u>\$ 1,865.70</u></b>

Surveyor recommended 2days for repair + 1PRS = 3DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 28/11/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

**Sent:** Monday, 19 September 2022 6:41 PM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: SNM22D206595/C02/GBG2908H/TANKL / RE: Direct Settlement - Accident Involving GBG2908H (OI : CTI - SNM22D206595/C02/TANKL) and SH8507K (TP : LKK REF - CC3/CTI22009111/Tpa3) on 13/09/2022

**Without Prejudice**

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate before any claims settlement.

Thank you.

Note: Password will be sent in separate email.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, 16 September 2022 11:50 am  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** O/R: SNM22D206595/C02/GBG2908H/TANKL / RE: Direct Settlement - Accident Involving GBG2908H (OI : CTI - TBA) and SH8507K (TP : LKK REF - CC3/CTI22009111/Tpa3) on 13/09/2022

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D206595/C02/GBG2908H/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 15 September 2022 8:40 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBG2908H (OI : CTI - TBA) and SH8507K (TP : LKK REF - CC3/CTI22009111/Tpa3) on 13/09/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SH 8507K at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)