

Our Ref: CT0922/SHC2513M/CK(st)  
Date: 09.12.2022



CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

Attn : Motor Claims Department

**Without Prejudice**

Dear Sir/Madam

**ComfortDelGro Engineering Pte Ltd**  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 09.09.2022 INVOLVING SHC2513M & SND 929J ALONG RANGOON RD & RACE COURSE RD**

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHC2513M, which was involved in the captioned accident with your insured vehicle No SND 929J.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	3,328.72
2. Loss of Rental	4 days x S\$ 126.47	S\$	505.88
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE]      **Total Claims**      S\$      **4,156.60**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****TOYOTA PRIUS SHC2513M , SND929J  
RANGOON RD & RACE COURSE RD****ON 09-Sep-22 19:45**

I / We

**TEO GEOK YEN**

(Hirer) NRIC No.:

**SXXXX318G**

and/or

(Relief) NRIC No.:

**SXXXX318G**

Taxi Number

**SHC2513M**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**10-Sep-2022**

Name of Hirer

**TEO GEOK YEN**

Hirer NRIC

**SXXXX318G**

Signature :



Address

**201 BEDOK NORTH STREET 1 #03-...  
460201**

Contact No.

**91163579**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00113292200 Claim No : SNM22D206497/C02/SND929J/TANCHC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,931.06**  
SINGAPORE DOLLAR ONE THOUSAND NINE HUNDRED THIRTY ONE AND  
CENTS SIX ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC2513M

Insured Vehicle No. : SND929J

Date of Loss : 09/09/2022

Place of Accident : RANGOON ROAD TOWARDS RACE COURSE ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TOH KOK SOON (ZHUO GUOSHUN)

Driver Name : TOH KOK SOON (ZHUO GUOSHUN)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

---

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	1,664.36
(3) Loss of <del>Use</del> /Rental/Earning	S\$	264.70
(4) <del>GIA/Police Reports/</del> <del>Investigation Results</del> /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	<b>S\$</b>	<b>1,931.06</b>
	=====	

---

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature : 

Date : 23.5.2023

**CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969**

**Please forward your payment to  
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to  
vehicle damages only. All personal injuries  
and damages arising therefrom are excluded**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC2513M

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4A)

DATE OF REG  
20.12.2019

CHASSIS CODE  
JTDKB3FUX03090416

INV. NO/DATE  
92785442 28.11.2022

JOB NO.  
305529748

ODOMETER READING

DATE/TIME IN  
13.09.2022 13:40

Description : 3P 09.09.2022/C

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2534	COVER FRONT BUMPER#	1	591.75	25.00	443.82
0002	04-01-0302-2267	BUMPER PIECE	10	2.20	25.00	16.50
0003	04-01-0302-0574	FENDER SUB-ASSY FRONT LH+#	1	1,111.93	25.00	833.95
0004	04-01-0302-2297	EMBLEM SIDE PANEL (HYBRID)	1	86.50	25.00	64.87
0005	03-01-0302-2137	CAP WHEEL	1	189.60	25.00	142.20
0006	28-01-0103-0003	FRT DOOR LOGO SONATA CTPL	1	75.00	0.00	75.00
SUB-TOTAL				:		1,576.34

**JOB NATURE**

0001 PB PANEL BEATING-SHC2513M-TP 525.00 525.00

1. WHILE IN POSSESSION OF THE VEHICLE, THE CUSTOMER SHALL BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE OR TO ANY OTHER PROPERTY BELONGING TO THE CUSTOMER OR TO ANY OTHER PERSON OR ENTITY. THE CUSTOMER SHALL BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE OR TO ANY OTHER PROPERTY BELONGING TO THE CUSTOMER OR TO ANY OTHER PERSON OR ENTITY. THE CUSTOMER SHALL BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE OR TO ANY OTHER PROPERTY BELONGING TO THE CUSTOMER OR TO ANY OTHER PERSON OR ENTITY.

2. THE CUSTOMER SHALL BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE OR TO ANY OTHER PROPERTY BELONGING TO THE CUSTOMER OR TO ANY OTHER PERSON OR ENTITY. THE CUSTOMER SHALL BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE OR TO ANY OTHER PROPERTY BELONGING TO THE CUSTOMER OR TO ANY OTHER PERSON OR ENTITY. THE CUSTOMER SHALL BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE OR TO ANY OTHER PROPERTY BELONGING TO THE CUSTOMER OR TO ANY OTHER PERSON OR ENTITY.

3. THE CUSTOMER SHALL BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE OR TO ANY OTHER PROPERTY BELONGING TO THE CUSTOMER OR TO ANY OTHER PERSON OR ENTITY. THE CUSTOMER SHALL BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE OR TO ANY OTHER PROPERTY BELONGING TO THE CUSTOMER OR TO ANY OTHER PERSON OR ENTITY. THE CUSTOMER SHALL BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE OR TO ANY OTHER PROPERTY BELONGING TO THE CUSTOMER OR TO ANY OTHER PERSON OR ENTITY.

4. THE CUSTOMER SHALL BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE OR TO ANY OTHER PROPERTY BELONGING TO THE CUSTOMER OR TO ANY OTHER PERSON OR ENTITY. THE CUSTOMER SHALL BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE OR TO ANY OTHER PROPERTY BELONGING TO THE CUSTOMER OR TO ANY OTHER PERSON OR ENTITY. THE CUSTOMER SHALL BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE OR TO ANY OTHER PROPERTY BELONGING TO THE CUSTOMER OR TO ANY OTHER PERSON OR ENTITY.

5. THE CUSTOMER SHALL BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE OR TO ANY OTHER PROPERTY BELONGING TO THE CUSTOMER OR TO ANY OTHER PERSON OR ENTITY. THE CUSTOMER SHALL BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE OR TO ANY OTHER PROPERTY BELONGING TO THE CUSTOMER OR TO ANY OTHER PERSON OR ENTITY. THE CUSTOMER SHALL BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE OR TO ANY OTHER PROPERTY BELONGING TO THE CUSTOMER OR TO ANY OTHER PERSON OR ENTITY.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No
8010012	92785442	3,328.72	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC2513M

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4A)

DATE OF REG  
20.12.2019

CHASSIS CODE  
JTDKB3FUX03090416

INV. NO/DATE  
92785442 28.11.2022

JOB NO.  
305529748

ODOMETER READING

DATE/TIME IN  
13.09.2022 13:40

S/No	Part No.		Qty	Unit Price	%Disc	Net
0002	SP	SPRAYPAINT CHARGE		750.00		750.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.		30.00		30.00
0004	L	WHEEL ALIGNMENT		80.00		80.00
0005	20-05	FRT FENDER SHIELD LH		149.62		149.62
SUB-TOTAL				:		1,534.62

Items total	3,110.96
Add GST @ 7.000 %	217.76
Invoice amount	3,328.72

Issued by : CHEWBEELENG 28.11.2022 10:13:23  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR VEHICLES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.  
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN WITHIN 7 DAYS FROM SUCH DELIVERY A NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFULT.  
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	92785442	3,328.72	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**


INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SND929J

Date of Accident

09/09/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... China Taiping Insurance (Sing...

Period of Insurance ..... 05/05/2022 - 01/08/2023

Requested By ..... Huang Xiao Yan (COMFORTDEL...

Requested Date ..... 12/09/2022 08:51

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Our Ref: CT22090150

Date: 13 September 2022



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      09/09/2022    @   19:45 hrs  
ALONG                              RANGOON RD and RACE COURSE RD  
INVOLVING                      SND929J

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2513M** (the "Taxi"). The Taxi was hired to **TEO GEOK YEN IC NO SXXXX318G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.







## EzLyna (LKKAUTO)

---

**From:** EzLyna (LKKAUTO)  
**Sent:** Tuesday, 13 December 2022 4:09 PM  
**To:** koay.xinwang@gmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SND929J (CHINA TAIPING) AND SHC2513M AT/ALONG RANGOON ROAD TOWARDS RACE COURSE ROAD ON 09/09/2022

Our Ref: CC3/CTI22009110/Tea3q2

**Insured Name : Toh Kok Soon (Zhuo Guoshun)**  
**Insured Driver : Toh Kok Soon (Zhuo Guoshun)**

Dear Sir/Madam,

**ACCIDENT INVOLVING SND929J (CHINA TAIPING) AND SHC2513M AT/ALONG RANGOON ROAD TOWARDS RACE COURSE ROAD ON 09/09/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SHC2513M** against your motor insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 22<sup>nd</sup> December 2022, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## EzLyna (LKKAUTO)

---

**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Thursday, 18 May 2023 9:07 AM  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: TP WS REQUEST 100% / {SEEK MANDATE } / YR REF: SNM22D206497/C02/SND929J/TANCHC / RE: Direct Settlement - Accident Involving SND929J (OI : CTI - TBA) and SHC2513M (TP : LKK REF - CC3/CTI22009110/Tea3) on 09/09/2022

*Message Classification: Internal*

Hi Ezlyna,

Please remain 50% to settle the 3P claim.

BOLA 6 applied.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

---

**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Thursday, May 18, 2023 8:36 AM  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: TP WS REQUEST 100% / {SEEK MANDATE } / YR REF: SNM22D206497/C02/SND929J/TANCHC / RE: Direct Settlement - Accident Involving SND929J (OI : CTI - TBA) and SHC2513M (TP : LKK REF - CC3/CTI22009110/Tea3) on 09/09/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

We refer to your email below.

Pls find enclosed herewith video footage of the accident. Thank you.

With warmest regards,  
Ezlyna

---

**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Tuesday, May 16, 2023 5:19 PM

**To:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP WS REQUEST 100% / {SEEK MANDATE } / YR REF: SNM22D206497/C02/SND929J/TANCHC / RE: Direct Settlement - Accident Involving SND929J (OI : CTI - TBA) and SHC2513M (TP : LKK REF - CC3/CTI22009110/Tea3) on 09/09/2022

Hi Ezlyna,

Please obtain the full VF from CDGE for further clarification.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

---

**From:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Sent:** Monday, May 15, 2023 8:31 AM

**To:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP WS REQUEST 100% / {SEEK MANDATE } / YR REF: SNM22D206497/C02/SND929J/TANCHC / RE: Direct Settlement - Accident Involving SND929J (OI : CTI - TBA) and SHC2513M (TP : LKK REF - CC3/CTI22009110/Tea3) on 09/09/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

We refer to the above matter.

We have offered 50% to TP WS as per your instruction. However, Ms Catherine emailed us to revise offer from 50% to 100% based on BOLA 15.

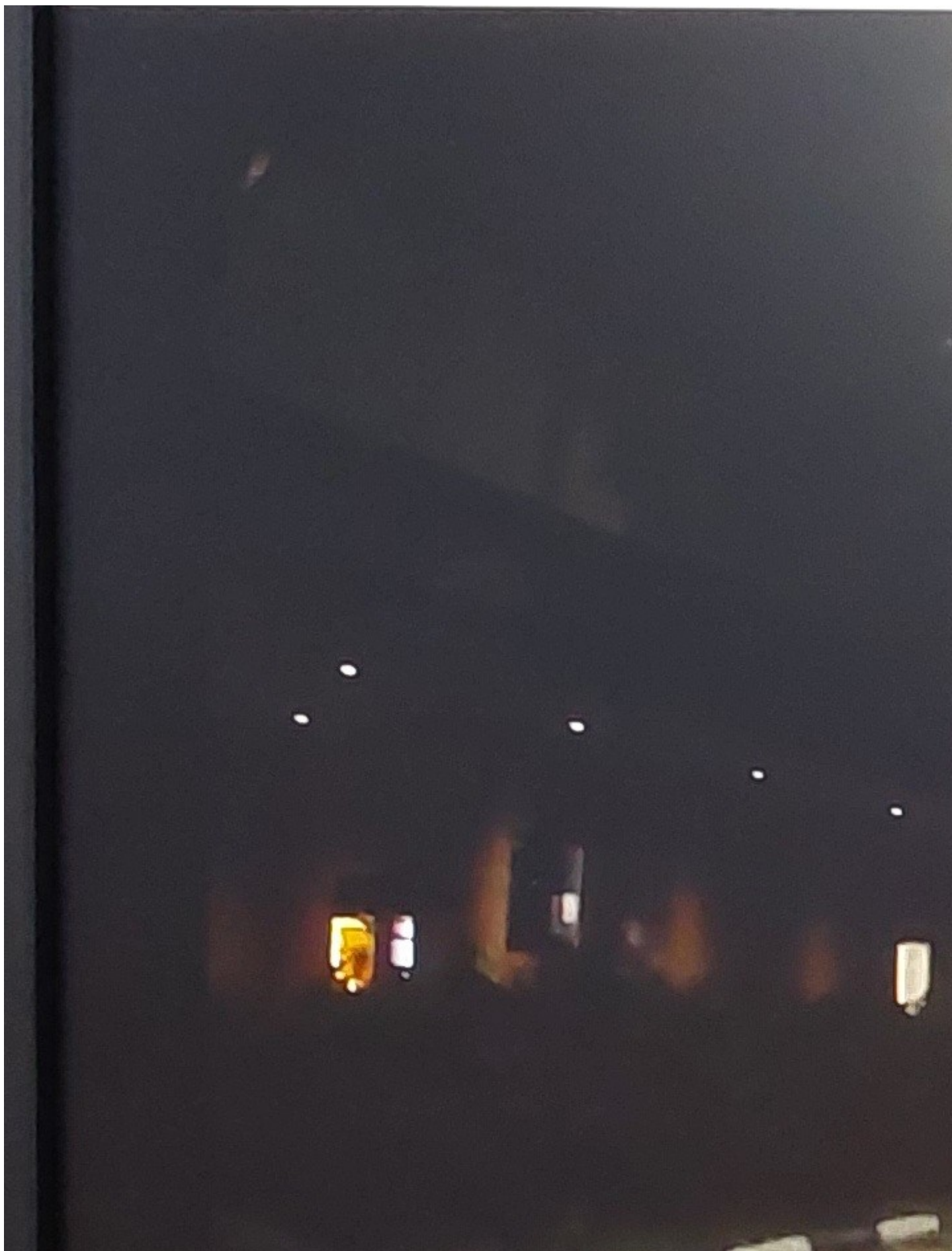
Pls find enclosed herewith email from Ms Catherine with screenshots. Kindly let us have your advice/instruction. Thank you.

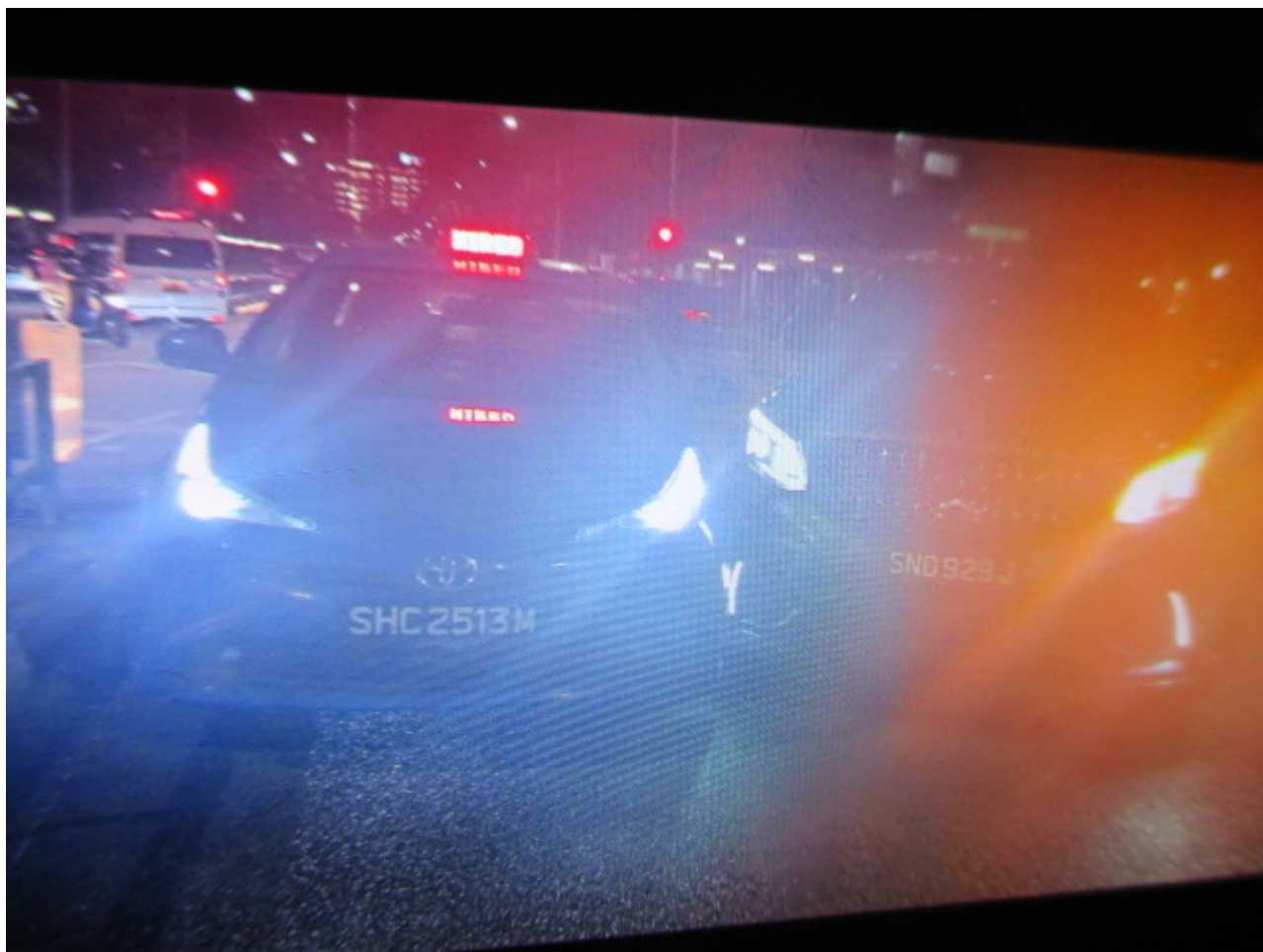
With warmest regards,

Ezlyna

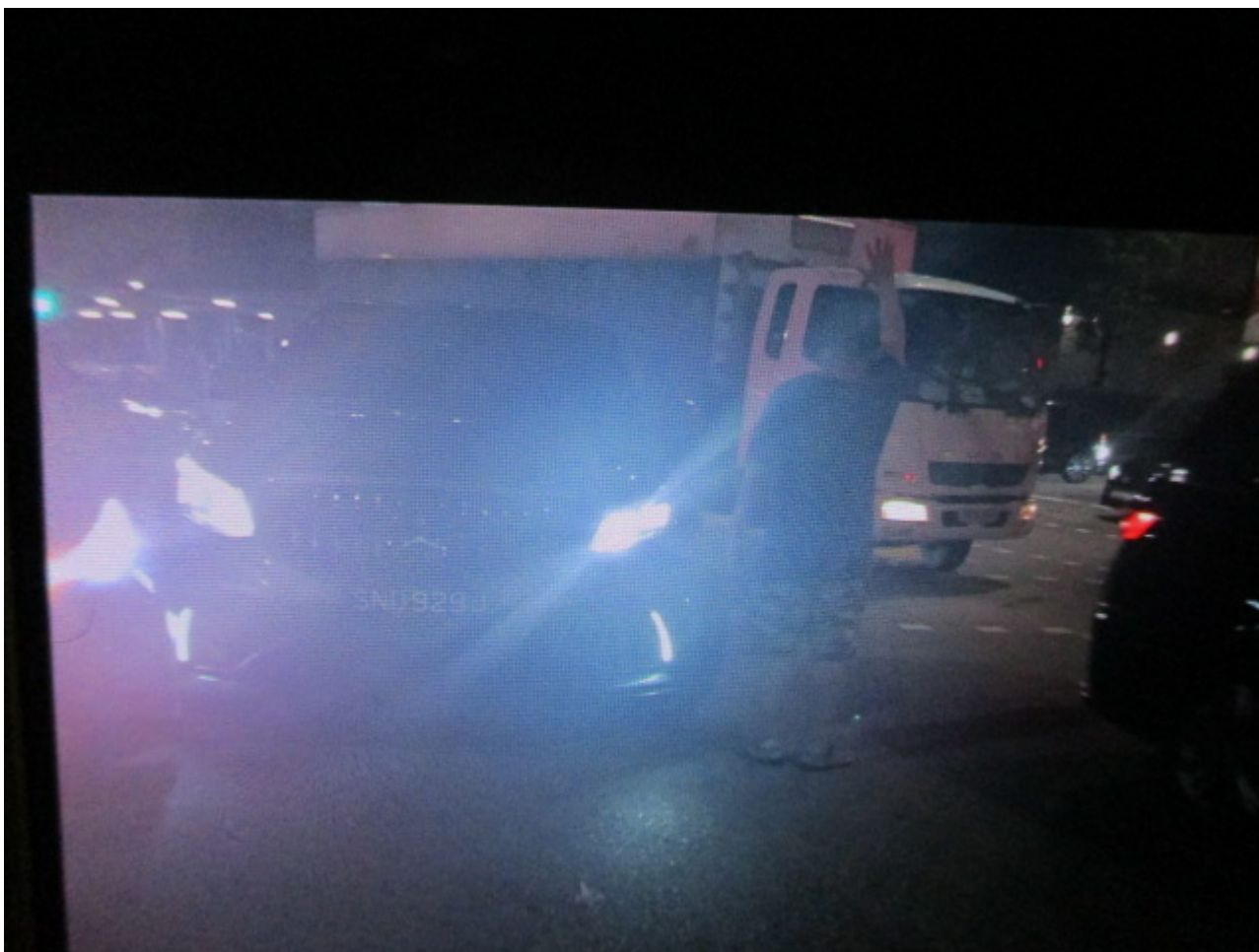
“Dear Ezlyna

Taxi was turning within its lane. It was your principal insured who attempted a lane change and initiated the accident. Kindly settle our PD claim as per BOLA S15.”









---

**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Wednesday, March 15, 2023 4:31 PM

**To:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: {SEEK MANDATE } / YR REF: SNM22D206497/C02/SND929J/TANCHC / RE: Direct Settlement - Accident Involving SND929J (OI : CTI - TBA) and SHC2513M (TP : LKK REF - CC3/CTI22009110/Tea3) on 09/09/2022

Hi Ezlyna,

BOLA 6 applied.

Please proceed to settle as follow:

COR \$3328.72

LOR\$505.88

LOI\$200.00

@50% \$2017.30

Search fee \$2.00

**TOTAL \$2019.30**

LOR & LOI start offer from 3days.



Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

---

**From:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Sent:** Wednesday, March 8, 2023 2:07 PM

**To:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: {SEEK MANDATE } / YR REF: SNM22D206497/C02/SND929J/TANCHC / RE: Direct Settlement - Accident Involving SND929J (OI : CTI - TBA) and SHC2513M (TP : LKK REF - CC3/CTI22009110/Tea3) on 09/09/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D206497/C02/SND929J/TANCHC

LKK ref : CC3/CTI22009110/Tya3

Dear Jacqueline,

ACCIDENT INVOLVING SND929J (CHINA TAIPING) AND SHC2513M (TP) ON 09/09/2022

We refer to the above matter.

Based on Third Party's video footage (enclosed), OI failed to wait for clearance of traffic and while making left turn, encroached into TP's lane. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$4,036.60 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 5,081.60	\$ 3,328.72 (with GST) Part by Part
2. Loss of Rental (4 days x \$126.47)	\$ 505.88	\$ 505.88
3. Loss of Income (4 days x \$50)	\$ 200.00	\$ 200.00
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 5,789.48</b>	<b>\$ 4,036.60</b>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,  
**Ezlyna Eng** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, 16 September 2022 4:04 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** O/R: SNM22D206497/C02/SND929J/TANCHC / RE: Direct Settlement - Accident Involving SND929J (OI : CTI - TBA) and SHC2513M (TP : LKK REF - CC3/CTI22009110/Tea3) on 09/09/2022

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D206497/C02/SND929J/TANCHC.

Dear Jacqueline,

Pls revert LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 16 September 2022 2:40 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SND929J (OI : CTI - TBA) and SHC2513M (TP : LKK REF - CC3/CTI22009110/Tea3) on 09/09/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 2513M at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)