## EzLyna (LKKAuto)

From: Jacqueline Tan <jacqueline.tan@sq.cntaipinq.com>

Sent: Wednesday, 15 March 2023 4:31 pm

**To:** EzLyna (LKKAuto)

Cc: Admin A

Subject: RE: {SEEK MANDATE } / YR REF: SNM22D206497/C02/SND929J/TANCHC / RE: Direct

Settlement - Accident Involving SND929J (OI: CTI - TBA) and SHC2513M (TP: LKK REF -

CC3/CTI22009110/Tea3) on 09/09/2022

Hi Ezlyna,

BOLA 6 applied.

Please proceed to settle as follow:

COR \$3328.72 LOR\$505.88 LOI\$200.00

@50% \$2017.30

Search fee \$2.00

**TOTAL \$2019.30** 

LOR & LOI start offer from 3days.

Regards,

Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com> Sent: Wednesday, March 8, 2023 2:07 PM

To: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE } / YR REF: SNM22D206497/C02/SND929J/TANCHC / RE: Direct Settlement - Accident

Involving SND929J (OI: CTI - TBA) and SHC2513M (TP: LKK REF - CC3/CTI22009110/Tea3) on 09/09/2022

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Your ref: SNM22D206497/C02/SND929J/TANCHC

LKK ref: CC3/CTI22009110/Tya3

Dear Jacqueline,

ACCIDENT INVOLVING SND929J (CHINA TAIPING) AND SHC2513M (TP) ON 09/09/2022

We refer to the above matter.

Based on Third Party's video footage (enclosed), OI failed to wait for clearance of traffic and while making left turn, encroached into TP's lane. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$4,036.60 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 5,081.60	\$ 3,328.72 (with GST) Part by Part
2. Loss of Rental (4 days x \$126.47)	\$ 505.88	\$ 505.88
3. Loss of Income (4 days x \$50)	\$ 200.00	\$ 200.00
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,789.48	\$ 4,036.60

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Friday, 16 September 2022 4:04 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Jacqueline Tan < jacqueline.tan@sg.cntaiping.com >

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: O/R: SNM22D206497/C02/SND929J/TANCHC / RE: Direct Settlement - Accident Involving SND929J (OI: CTI -

TBA) and SHC2513M (TP: LKK REF - CC3/CTI22009110/Tea3) on 09/09/2022

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D206497/C02/SND929J/TANCHC.

Dear Jacqueline,

Pls revert LKK.

## NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, 16 September 2022 2:40 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SND929J (OI: CTI-TBA) and SHC2513M (TP: LKK REF-

CC3/CTI22009110/Tea3) on 09/09/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 2513M at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

TP GIA report

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

## To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)