

## Mei Kwan (LKKAuto)

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**From:** TEO Kitty <kitty.teo@axa.com.sg>  
**Sent:** Thursday, 15 September 2022 10:30 AM  
**To:** MG Solution  
**Cc:** filenet-ctom-p-sg; SUR; Admin A; assignments  
**Subject:** S2M04AWN\_PRS SURVEY\_TP CLAIM\_ACC INVLG XE8001J & SLM3353B\_DOA : 13/09/2022

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Categories:** HMK

### WITHOUT PREJUDICE

Dear Ms Hong,

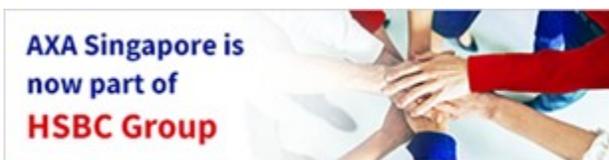
We have appoint LKK Auto Consultants to survey your client's vehicle.

Warmest Regards

#### **Kitty Teo**

Specialist, Motor Claims Department  
AXA Insurance Pte Ltd  
Email: [kitty.teo@axa.com.sg](mailto:kitty.teo@axa.com.sg)  
Website: [www.axa.com.sg](http://www.axa.com.sg)

*Mailing address: Robinson Road P.O. Box 1094 Singapore 902144  
Courier and deliveries: 9 North Bouna Vista Drive #18-01/06 The Metropolis Tower 1 Singapore 138588*



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**From:** MG Solution <mg3solution@gmail.com>  
**Sent:** Wednesday, September 14, 2022 1:19 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>  
**Subject:** [EXTERNAL] Re: SLM3353B(PRE-INSPECTION) ; YOUR REF : XE8001J (AXA) - DOA ON 13/09/2022

Your Ref : XE8001J  
Our Ref : SLM3353B

Dear All,

Please assist to expedite this PRI as our vehicle has been here since 13/09/2020

We wish to put to note that since the delay is not caused by us, we will not be responsible for any additional expenses incurred.

Please refer to the attached file and arrange for pre-inspection.

Thank You.

Best Regards,

**Ms Hong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#04-01 Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Wed, Sep 14, 2022 at 9:43 AM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Dear Sir/Madam,

Please refer to the attached file and arrange pre-inspection. (CAR IN)

We would like to check if a report has been made by your insured. If yes, kindly let us have a copy of your insured statement.

Thanks,

Best Regards,

**Ms Hong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#04-01 Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Tue, Sep 13, 2022 at 2:17 PM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Dear Sir/Madam,

Please refer to the attached file and arrange pre-inspection. (CAR IN)

We would like to check if a report has been made by your insured. If yes, kindly let us have a copy of your insured statement.

Thanks,

Best Regards,

**Ms Hong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4  
AAS Kaki Bukit Centre  
#04-01 Singapore 415933  
Tel: 6243 1373 | Fax: 6243 1376

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