

Xin Yu (LKK Auto)

From: Rasul (LKKAuto)
Sent: Wednesday, December 21, 2022 10:16 AM
To: Xin Yu (LKK Auto)
Subject: Fw: FINALISE CTI REF: SNM22D205155/C02/SMM6238U/KHONGLH | YOUR REF: SMZ1363E (REPAIR INSPECTION FOR SMZ1363E) | SJE LKK

CASE FINALISED

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: MY CAR CONSULTANT <admin@mycar.sg>
Sent: Tuesday, 6 December 2022 1:54 pm
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: Re: FINALISE CTI REF: SNM22D205155/C02/SMM6238U/KHONGLH | YOUR REF: SMZ1363E (REPAIR INSPECTION FOR SMZ1363E) | SJE LKK

Hi Rasul,

Please proceed to close. Thank you.

Regards
Daud

From: "Rasul (LKKAuto)" <Rasul@lkkauto.com>
Sent: 11/29/22 1:06 PM
To: "admin@mycar.sg" <admin@mycar.sg>
Subject: Re: FINALISE CTI REF: SNM22D205155/C02/SMM6238U/KHONGLH | YOUR REF: SMZ1363E (REPAIR INSPECTION FOR SMZ1363E) | SJE LKK

Hi Jackson,

Refer to attachment

Audit checked part prices high, required necessary adjustment.

We will be advising our principal a cost of repair L/S \$1,700.00 /- with 3 days of repair, subject to their approval.

Kindly email me the resurvey after repair photos

Kindly acknowledge

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Jeremy Yeo <admin@mycar.sg>

Sent: Thursday, 24 November 2022 2:40 pm

To: Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; China taiping <claimsdept@sg.cntaiping.com>

Subject: FINALISE CTI REF: SNM22D205155/Co2/SMM6238U/KHONGLH | YOUR REF: SMZ1363E (REPAIR INSPECTION FOR SMZ1363E) | SJE LKK

WITHOUT PREJUDICE

Dear Sirs,

2nd reminder

Please finalise asap

Best Regards,

Jackson

+65 8344 7681

My Car Consultant Pte Ltd

W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

From: "Lynn Khong" <lynn.khong@sg.cntaiping.com>

Sent: 11/21/22 10:43 PM

To: "admin@mycar.sg" <admin@mycar.sg>, SUR <sur@lkkauto.com>, assignments <assignments@lkkauto.com>

Subject: SPAM-LOW: RE: CTI REF: SNM22D205155/Co2/SMM6238U/KHONGLH | YOUR REF: SMZ1363E (REPAIR INSPECTION FOR SMZ1363E) | SJE LKK

Hi LKK,

Please assist on finalization.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

From: Jeremy Yeo <admin@mycar.sg>
Sent: Monday, 21 November 2022 6:23 pm
To: Lynn Khong <lynn.khong@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: CTI REF: SNM22D205155/C02/SMM6238U/KHONGLH | YOUR REF: SMZ1363E (REPAIR INSPECTION FOR SMZ1363E) | SJE LKK

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WITHOUT PREJUDICE

Dear Sirs,

Please finalise asap

Best Regards,
Jackson
+65 8344 7681

My Car Consultant Pte Ltd
W: Mycar.sg | E: Admin@mycar.sg
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
UEN No.: 201605878Z
GST Registration No.: 201605878Z

From: "Lynn Khong" <lynn.khong@sg.cntaiping.com>
Sent: 9/15/22 3:58 PM
To: "admin@mycar.sg" <admin@mycar.sg>, 'SUR' <sur@lkkauto.com>, 'assignments' <assignments@lkkauto.com>
Subject: SPAM-LOW: CTI REF: SNM22D205155/C02/SMM6238U/KHONGLH | YOUR REF: SMZ1363E (REPAIR INSPECTION FOR SMZ1363E) | SJE LKK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Huiqin,

We refer to your email of even date.

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.

Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

Thank you

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Lynn Khong

Executive Motor Claims

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Huiqin Tan <admin@mycar.sg>

Sent: Thursday, 15 September 2022 12:48 pm

To: Lynn Khong <lynn.khong@sg.cntaiping.com>

Subject: RE: SPAM-LOW: CTI REF: SNM22D205155/Co2/SMM6238U/KHONGLH | YOUR REF: SMZ1363E (REPAIR INSPECTION FOR SMZ1363E) | PRS SUR LIST

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WITHOUT PREJUDICE

Dear Lynn,

Please appoint LKK for survey

Best Regards,

Huiqin

General Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

From: "Lynn Khong" <lynn.khong@sg.cntaiping.com>

Sent: 9/15/22 10:49 AM

To: "admin@mycar.sg" <admin@mycar.sg>

Subject: SPAM-LOW: CTI REF: SNM22D205155/Co2/SMM6238U/KHONGLH | YOUR REF: SMZ1363E (REPAIR INSPECTION FOR SMZ1363E) | PRS SUR LIST

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Lynn Khong

Executive Motor Claims

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: <https://checkpoint.url-protection.com/v1/url?o=www.sg.cntaiping.com&g=ODZhZDNjODI2OGQ0OTQxMg==&h=MDQ4ZjM1ZjlxMjFhMmYwYWY0NjcyYjI4MTRhOTE0Y2NiZUzYwY0NWExMmRhNDgzMjZhYjQ1NzMwMzZhYjYzNA==&p=YzJIOMN0aXNnOmM6bzo2MDExYWQ4ZWQwYzE4ZDQ0NjI2ZTUyOWQxMzk4Y2QyYzpz2MTp0OIQ=>

| **FB:** www.facebook.com/china.taipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 15 September 2022 10:35 am

To: admin@mycar.sg; Lynn Khong <lynn.khong@sg.cntaiping.com>

Subject: O/R: SNM22D205155/Co2/SMM6238U/KHONGLH / RE: OUR REF: SMZ1363E YOUR REF: SMM6238U PRE REPAIR INSPECTION FOR SMZ1363E

Without Prejudice

Dear Lynn,

Please conduct PRS for SMZ1363E.

Note: officer in charge Lynn Khong 63896156.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Huiqin Tan <admin@mycar.sg>

Sent: Wednesday, 14 September 2022 1:49 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SMZ1363E YOUR REF: SMM6238U PRE REPAIR INSPECTION FOR SMZ1363E

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WITHOUT PREJUDICE

* *Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SMZ1363E

YOUR REF: SMM6238U

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SMZ1363E

ACCIDENT INVOLVING SMZ1363E AND SMM6238U

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

Best Regards,

Huiqin

General Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: Admin@mycar.sg

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