

## Xin Yu (LKK Auto)

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**From:** Xin Yu (LKK Auto)  
**Sent:** Friday, February 3, 2023 5:18 PM  
**To:** Raymond Ting  
**Cc:** SUR  
**Subject:** RE: SNM22D206531/C02/GBK8101H/CHNGPW / RE: ACCIDENT INVOLVING PC4513E AND YOUR INSURED GBK8101H DATED ON 12/9/2022  
**Attachments:** PC4513E FINAL finalize.pdf

Hi Raymond,

We will be advising our principal for the costs of repairs \$4,000.00 (L/S, before GST), 3 days. Subject to their approval.

Thanks and Best Regards,

**Xin Yu** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | fax: 6256-4315 | email: [xinyu@lkkauto.com](mailto:xinyu@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Finalization <[finalization@lkkauto.com](mailto:finalization@lkkauto.com)>  
**Sent:** Thursday, February 2, 2023 9:13 AM  
**To:** Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>  
**Cc:** Xin Yu (LKK Auto) <[xinyu@lkkauto.com](mailto:xinyu@lkkauto.com)>  
**Subject:** SNM22D206531/C02/GBK8101H/CHNGPW / RE: ACCIDENT INVOLVING PC4513E AND YOUR INSURED GBK8101H DATED ON 12/9/2022

Hi Raymond,

Kindly refer our revise offer, is maximun already.

Thanks and Best Regards,

Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>  
**Sent:** Monday, January 9, 2023 7:53 PM  
**To:** Finalization <[finalization@lkkauto.com](mailto:finalization@lkkauto.com)>  
**Cc:** Xin Yu (LKK Auto) <[xinyu@lkkauto.com](mailto:xinyu@lkkauto.com)>  
**Subject:** RE: SNM22D206531/C02/GBK8101H/CHNGPW / RE: ACCIDENT INVOLVING PC4513E AND YOUR INSURED GBK8101H DATED ON 12/9/2022  
**Importance:** High

Hi Xin Yu,

Kindly to the quotation attach.

We finalize at \$4,000.00 (before GST).

Please confirm your acceptance.

Thank you

Regards:

**Raymond Ting**

Claim Executive

D +65 6571 9958

E [raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)

**SC AUTO INDUSTRIES (S) PTE LTD**

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**From:** Finalization <[finalization@lkkauto.com](mailto:finalization@lkkauto.com)>

**Sent:** Wednesday, 4 January 2023 5:29 pm

**To:** Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>

**Cc:** Xin Yu (LKK Auto) <[xinyu@lkkauto.com](mailto:xinyu@lkkauto.com)>

**Subject:** SNM22D206531/C02/GBK8101H/CHNGPW / RE: ACCIDENT INVOLVING PC4513E AND YOUR INSURED GBK8101H DATED ON 12/9/2022

Hi Raymond,

We will be advising our principal for the costs of repairs in \$3050.00 (L/S, before GST), 3 days. Subject to their approval.

Thanks and Best Regards,

**Xin Yu** | Case Handler

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发件人: Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>

已发送: 2022年11月29日 15:04:52 (UTC+08:00) Kuala Lumpur, Singapore

收件人: Guo Qiang (LKKAuto) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)>

抄送: Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments  
<[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

主题: RE: SNM22D206531/C02/GBK8101H/CHNGPW / RE: ACCIDENT INVOLVING PC4513E AND YOUR INSURED GBK8101H  
DATED ON 12/9/2022

Dear Guo Qiang ,

Attach here are the final bill and photo after repair for your reference.

Kindly confirm the acceptance.

Thank you

Regards:

**Raymond Ting**

Claim Executive

D +65 6571 9958

E [raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Thursday, 29 September 2022 10:34 am

**To:** Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>

**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>

**Subject:** RE: SNM22D206531/C02/GBK8101H/CHNGPW / RE: ACCIDENT INVOLVING PC4513E AND YOUR INSURED GBK8101H DATED ON 12/9/2022

**Without Prejudice, Save as to Costs**

Dear Raymond

Based on the available information, we agree on direct settlement.

Subject to policy terms & conditions, damages consistency and quantum, please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.

Please note that the claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.

Please note that this proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.

China Taiping Insurance Pte Ltd reserves any and all rights under the policy to investigate the claim and to make a determination on coverage, including the rights to reject the claim.

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**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

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**From:** Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>

**Sent:** Thursday, September 29, 2022 9:55 AM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>

**Subject:** RE: SNM22D206531/C02/GBK8101H/CHNGPW / RE: ACCIDENT INVOLVING PC4513E AND YOUR INSURED GBK8101H DATED ON 12/9/2022

**Importance:** High

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Dear Adeline,

Kindly assist liability status.

Thank you

Regards:

**Raymond Ting**

Claim Executive

D +65 6571 9958

E [raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)

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---

**From:** Raymond Ting

**Sent:** Thursday, 15 September 2022 3:28 pm

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>

**Subject:** RE: SNM22D206531/C02/GBK8101H/CHNGPW / RE: ACCIDENT INVOLVING PC4513E AND YOUR INSURED GBK8101H DATED ON 12/9/2022

**Importance:** High

Dear Adeline,

Kindly assign Steve Chen (LKK) to carry our pre-inspection survey.

Thank you

Regards:

**Raymond Ting**

Claim Executive

D +65 6571 9958

E [raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Wednesday, 14 September 2022 4:16 pm

**To:** Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>

**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>

**Subject:** RE: SNM22D206531/C02/GBK8101H/CHNGPW / RE: ACCIDENT INVOLVING PC4513E AND YOUR INSURED GBK8101H DATED ON 12/9/2022

**Without Prejudice, Save as to Costs**

Our reference: **SNM22D206531 C02/ GBK8101H /Chngpw**

Your reference: PC4513E

Dear Sirs

**ACCIDENT INVOLVING GBK8101H & PC4513E ON 12/09/2022**

We refer to your email of 14/09/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

|                        |                       |
|------------------------|-----------------------|
| 1. Gary Soon (FTA)     | 6. Marcus Chua (LKK)  |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA)      | 8. Adrian Ling (LKK)  |
| 4. Ng You Han (FTA)    | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA)      | 10. Steve Chen (LKK)  |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, September 14, 2022 4:12 PM

**To:** Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>



**Subject:** O/R: SNM22D206531/C02/GBK8101H/CHNGPW / RE: ACCIDENT INVOLVING PC4513E AND YOUR INSURED GBK8101H DATED ON 12/9/2022

Without Prejudice

Dear Adeline,

Please conduct PRS for PC4513E.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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---

**From:** Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>

**Sent:** Wednesday, 14 September 2022 10:26 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>

**Subject:** ACCIDENT INVOLVING PC4513E AND YOUR INSURED GBK8101H DATED ON 12/9/2022

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**WITHOUT PREJUDICE**

Dear Sir/Mdm

We are writing with regards to the above mentioned accident.

Please advise us if your end is keen in direct settlement for this case and whether we have a clearance in liability.

Attach here are the GIA report for your reference.

We will sent you estimate once available.

Meanwhile, please let us have your appointed surveyor list to arrange for the survey.

Thank you

Regards:

**Raymond Ting**  
Claim Executive  
D +65 6571 9958  
E [raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)

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