

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Tuesday, 25 April 2023 10:44 AM  
**To:** Tan Chew Chik Jacqueline  
**Cc:** Admin A; claimsdept@sg.cntaiping.com  
**Subject:** [SEEK MANDATE] - SNM22D206589/C02/GBJ9863R/TANCHC / RE: Direct Settlement - Accident Involving GBJ9863R (OI : CTI - TBA) AND SMC2707L (TP : LKK REF - CC6/CTI22009085/Apa3) on 13/09/2022  
**Attachments:** LKK SURVEY REPORT & PHOTOS.pdf; LOD -SMC2707L.pdf; LETTER TO OI.pdf

Your ref: **SNM22D206589/C02/GBJ9863R/TANCHC**  
LKK ref : CC6/CTI22009085/Apa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING GBJ9863R(CHINA TAIPING) AND SMC2707L(TP) ON 13/09/2022**

We refer to the above matter.

The accident occurred when our driver overtook third party from the right while third party was making a right turn. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "XIN HUA WORKSHOP PTE LTD" at **\$8,051.45(all-in)**.

The summary is as follows: -

|                                       | Amount Claimed      | Amount Revised                   |
|---------------------------------------|---------------------|----------------------------------|
| 1. Cost of Repair (with 8% GST)       | \$ 22,535.45        | \$ 7,344.00 (\$6,800.00 + 8%GST) |
| 2. Loss of RENTAL (10days x \$120.00) | \$ 1,200.00         | \$ 700.00 (7DAYS X \$100.00)     |
| 3. LTA/ GIA Search Fee                | \$ 7.45             | \$ 7.45                          |
| <b>Total</b>                          | <b>\$ 23,742.90</b> | <b><u>\$ 8,051.45</u></b>        |

Surveyor recommended 5days for repair + 1SUNDAY + 1PRS = 7DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/04/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, March 24, 2023 10:00 AM

**To:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D206589/C02/GBJ9863R/TANCHC / RE: Direct Settlement - Accident Involving GBJ9863R (OI : CTI - TBA) AND SMC2707L (TP : LKK REF - CC6/CTI22009085/Apa3) on 13/09/2022

Dear Sirs,

We are preparing report to seek mandate from your good office.

Attached is a copy of third party video footage for you easy reference. We are of the view that BOLA 33 is applicable. Liability is not in our driver favour's.

We will expedite the matter.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Thursday, March 23, 2023 8:57 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D206589/C02/GBJ9863R/TANCHC / RE: Direct Settlement - Accident Involving GBJ9863R (OI : CTI - TBA) AND SMC2707L (TP : LKK REF - CC6/CTI22009085/Apa3) on 13/09/2022

Hi Hsiao Tong,

Any update for this claim?

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, September 22, 2022 11:09 AM

**To:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D206589/C02/GBJ9863R/TANCHC / RE: Direct Settlement - Accident Involving GBJ9863R (OI : CTI - TBA) AND SMC2707L (TP : LKK REF - CC6/CTI22009085/Apa3) on 13/09/2022

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Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 15 September 2022 5:07 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** O/R: SNM22D206589/C02/GBJ9863R/TANCHC / RE: Direct Settlement - Accident Involving GBJ9863R (OI : CTI - TBA) AND SMC2707L (TP : LKK REF - CC6/CTI22009085/Apa3) on 13/09/2022

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D206589/C02/GBJ9863R/TANCHC.

Dear Jacqueline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 15 September 2022 3:57 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBJ9863R (OI : CTI - TBA) AND SMC2707L (TP : LKK REF - CC6/CTI22009085/Apa3) on 13/09/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMC 2707L at M/s Xin Hua Workshop Pte Ltd - Kaki Bukit on 14/09/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)