From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Date: Thu, 22 Sep 2022 11:26 +0800

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: RE: SNM22D206589/C02/GBJ9863R/TANCHC / RE: Direct Settlement -

Accident Involving GBJ9863R (OI: CTI-TBA) AND SMC2707L (TP: LKK REF

- CC6/CTI22009085/Apa3) on 13/09/2022

Attachments: 1 (Access the files in Attachments panel)

Hi Mei Kwan,

Enclose OI'SAS for your necessary action.

Please assist to obtain VF from 3rd party repairer.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224.7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, 22 September 2022 11:09 am

To: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of

CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D206589/C02/GBJ9863R/TANCHC / RE: Direct Settlement - Accident Involving GBJ9863R (OI: CTI - TBA) AND SMC2707L (TP: LKK REF - CC6/CTI22009085/Apa3) on 13/09/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter. Kindly let us have a copy of your insured's GIA report for our necessary action. Thank you. Best Regards, Mei Kwan | Admin LKK Auto Consultants Pte Ltd Phone: 6366 0055 | email: MeiKwan@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Claims Dept of CTI <claimsdept@sg.cntaiping.com> Sent: Thursday, 15 September 2022 5:07 PM To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com> Cc: Admin A admin-a@lkkauto.com; Hsiao Tong (LKKAuto) chewht@lkkauto.com; Subject: O/R: SNM22D206589/C02/GBJ9863R/TANCHC / RE: Direct Settlement - Accident Involving GBJ9863R (OI: CTI - TBA) AND SMC2707L (TP: LKK REF - CC6/CTI22009085/Apa3) on 13/09/2022 Dear all, Please note that officer in charge for this case is Jacqueline Tan. Claim no SNM22D206589/C02/GBJ9863R/TANCHC.

Dear Jacqueline,

Pls revert LKK.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted. Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Thursday, 15 September 2022 3:57 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

sender immediately. Please delete the e-mail and any copies of it thereafter.

Subject: Direct Settlement - Accident Involving GBJ9863R (OI: CTI - TBA) AND SMC2707L (TP: LKK REF -

CC6/CTI22009085/Apa3) on 13/09/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMC 2707L at M/s Xin Hua Workshop Pte Ltd - Kaki Bukit on 14/09/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)