

## Rajeswari

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Wednesday, 14 September 2022 4:45 PM  
**To:** Specialists Motor Pte Ltd; SUR; assignments  
**Subject:** RE: SNM22D206565/C02/SMH9200J/TANCHC / RE: ACCIDENT INVOLVING SMN8009X AND SMH9200J ON 13/09/2022

### WITHOUT PREJUDICE

Dear Irene,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Marcus to conduct the PRS.

Thank you.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Specialists Motor Pte Ltd <cardoc@singnet.com.sg>  
**Sent:** Wednesday, 14 September 2022 4:40 pm  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Subject:** RE: SNM22D206565/C02/SMH9200J/TANCHC / RE: ACCIDENT INVOLVING SMN8009X AND SMH9200J ON 13/09/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without prejudice

Dear Jacqueline,

Please assign Marcus Chua (LKK) to survey the vehicle SMN8009X.

Thanks & regards  
Irene

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**From:** Jacqueline Tan [<mailto:jacqueline.tan@sg.cntaiping.com>]  
**Sent:** Wednesday, 14 September, 2022 4:30 PM  
**To:** Specialists Motor Pte Ltd  
**Subject:** RE: SNM22D206565/C02/SMH9200J/TANCHC / RE: ACCIDENT INVOLVING SMN8009X AND SMH9200J ON 13/09/2022

**Without Prejudice**

**Our reference: SNM22D206565/C02/SMH9200J/TANCHC**

**Your reference: SMN8009X**

Dear Sirs,

**ACCIDENT INVOLVING SMH9200J & SMN8009X ON 13/09/2022**

We refer to your email of 14/09/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall be deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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-----Original Message-----

From: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Sent: Wednesday, 14 September 2022 4:24 pm

To: Specialists Motor Pte Ltd <[cardoc@singnet.com.sg](mailto:cardoc@singnet.com.sg)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

Subject: O/R: SNM22D206565/C02/SMH9200J/TANCHC / RE: ACCIDENT INVOLVING SMN8009X AND SMH9200J ON 13/09/2022

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SMN8009X.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=05%7C01%7Cjacqueline.tan%40sg.cntaiping.com%7C0935bf17344e44546a3708da962a844f%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637987406635597843%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLjCjB1IHR8%3D&reserved=0> | FB:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=05%7C01%7Cjacqueline.tan%40sg.cntaiping.com%7C0935bf17344e44546a3708da962a844f%7C52fbc9ef9a574c5>

ba4ca46f2633868e5%7C0%7C0%7C637987406635754075%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6I1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&reserved=0 | WeChat: 太平獅城 Taiping SG

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-----Original Message-----

From: Specialists Motor Pte Ltd <cardoc@singnet.com.sg>  
Sent: Wednesday, 14 September 2022 10:51 am  
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
Subject: ACCIDENT INVOLVING SMN8009X AND SMH9200J ON 13/09/2022

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WITHOUT PREJUDICE

Dear Sir/ Madam,

Please refer to the above matter.

Our client (SMN8009X) is claiming against your insured (SMH9200J)

Kindly check the above claim liability as soon as possible.

Thanks & Regards  
Irene Ting  
6747 2112

-----Original Message-----

From: ApeosPort C2060 [mailto:cardoc@singnet.com.sg]  
Sent: Wednesday, 14 September, 2022 10:49 AM  
To: cardoc@singnet.com.sg  
Subject: Scan Data from FX-1C7D22424B92

Number of Images: 4  
Attachment File Type: PDF

Device Name: ApeosPort C2060  
Device Location: