

Our Ref : SNF7577J / TP#1754  
Your Ref : SKQ7778Z / CC6/CTI22009061/pa3

**WITHOUT PREJUDICE**

Date : 24<sup>TH</sup> NOVEMBER 2022

**China Taiping Insurance (Singapore) Pte Ltd**  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

Attention: Motor Claims Department

**ACCIDENT INVOLVING SNF7577J & SKQ7778Z ON 14/09/2022  
ALONG BRADDELL ROAD TOWARDS CTE**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 3,018.56
- Loss of Use	S\$ 720.00 (\$120.00 x 06 Days)
- Towing Fee	S\$ 130.00
- LTA / GIA Search	S\$ 2.00
<b>Grand Total</b>	<b>S\$ 3,870.56</b>

If you have any enquiries, please contact our representative, Mr. Joseph at 6481-1522 or email [joseph@ow.sg](mailto:joseph@ow.sg)

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

*This is a computer generated printout and no signature is required.*

TO WHOM IT MAY CONCERN

**AUTHORIZATION TO ACT**

I/We(owner) STAR CONCORD PTE LTD ('the third-party claimant') of

(Address) 456 ALEXANDRA ROAD #25-01 FRAGRANCE EMPIRE BUILDING registered owner of  
(S1199162)

(Vehicle Number) SNF7577J hereby authorize ('the vehicle repairer workshop')

**OPTIMA WERKZ PTE LTD** to act for me/us with respect of my/our claim for repair costs and /or

rental and/or loss of use for my/our vehicle number SNF7577J that was

damaged pursuant to the accident which occurred on 14/09/2022 along BRADDELL ROAD

~ CTE involving vehicle number SKQ7778Z.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive full payment in the settlement of my/our claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 14 day of SEPTEMBER year 2022.



x

\_\_\_\_\_  
Signature of Vehicle Registered Owner  
Company's stamp (if applicable)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNA00183902107 Claim No : SNM22D206583/C02/SKQ7778Z/CHNGPW

Claimant : STAR CONCORD PTE LTD

Amount : **S\$3,650.56**  
SINGAPORE DOLLARS THREE THOUSAND SIX HUNDRED FIFTY AND  
CENTS FIFTY SIX ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SNF7577J

Insured Vehicle No. : SKQ7778Z

Date of Loss : 14/09/2022

Place of Accident : BRADDELL ROAD CTE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : BAI YAN

Driver Name : BAI YAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	3,018.56
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	500.00
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	130.00
(7) Cost including Disbursement	S\$	
		=====
TOTAL . . . . .	<b>S\$</b>	<b>3,650.56</b>
		=====

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Claimant Name : Star Concord Pte Ltd

NRIC No : 199409501H

Signature :  X

Date : 11-03-2023

# Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

## TAX INVOICE

To: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD  
#16-00 SPRINGLEAF TOWER  
SINGAPORE 079909

Tel: 63896116  
Fax: 62221033

INV NO. : 322201457  
INVOICE DATE : 24/11/2022  
REF : TP#1754  
VEH NO. : SNF7577J  
MAKE : TESLA  
CAR MODEL : MODEL 3  
CURRENT MILEAGE:  
ADVISOR : TING AN  
TERMS : COD  
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
REAR BOOTLID	1	PCS	SR	656.07	656.07
REAR BOOTLID "TESLA" EMBLEM	1	PCS	SR	33.64	33.64
REAR BOOTLID LOCK	1	PCS	SR	48.79	48.79
REAR BUMPER	1	PCS	SR	567.90	567.90
REAR BUMPER CENTRE BRACKET	1	PCS	SR	47.11	47.11
REAR BUMPER LOWER LIP	1	PCS	SR	126.17	126.17
REAR BUMPER PARKING SENOSR	1	PCS	SR	147.20	147.20
REAR BUMPER PARKING SENSOR BRACKET	1	PCS	SR	4.20	4.20
REAR BUMPER CLIPS	1	PCS	SR	60.00	60.00
REAR NUMBER PLATE HOLDER	1	PCS	SR	30.00	30.00
LABOUR CHARGES TO REMOVE, REPLACE, REFIX, REPAIR & READJUST REAR ACCIDENT AREAS & ETC.	1	JOB	SR	400.00	400.00
LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT REAR ACCIDENT AREAS & ETC.	1	JOB	SR	600.00	600.00
LABOUR CHARGES TO REMOVE & REINSTALLED REAR BOOTLID INNER TRIM MECHANISM & ETC.	1	JOB	SR	60.00	60.00
TO EFFECT REPLACE OF REAR BOOTLID.					
LABOUR CHARGES TO REMOVE & REPLACE REAR BUMPER PARKING SENSOR & ETC.	1	JOB	SR	40.00	40.00



# Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

## TAX INVOICE

To: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD  
#16-00 SPRINGLEAF TOWER  
SINGAPORE 079909

Tel: 63896116  
Fax: 62221033

INV NO. : 322201457  
INVOICE DATE : 24/11/2022  
REF : TP#1754  
VEH NO. : SNF7577J  
MAKE : TESLA  
CAR MODEL : MODEL 3  
CURRENT MILEAGE:  
ADVISOR : TING AN  
TERMS : COD  
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
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Remarks: DOA: 14/09/2022 @ 08:15HRS  
CLAIMANT: STAR CONCORD PTE LTD / QUAH SHI WEI  
TP VEHICLE: SKQ7778Z

Singapore Dollars: Three Thousand Eighteen And Cent Fifty-Six Only

SUB TOTAL	SGD	2,821.08
GST 7.00%	SGD	197.48
TOTAL	SGD	3,018.56
OUTSTANDING	SGD	3,018.56

### Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	2,821.08

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:  
Beneficiary Name: Optima Werkz Pte Ltd  
Beneficiary Bank Name: DBS Bank Ltd  
Bank Account No.:0039441282  
Swift Code: DBSSSGSG  
OR  
PayNow UEN: 201212455WDB1  
Note: Please include your invoice number under the reference section

### Customer Acknowledgement

Customer Name and Signature

For Optima Werkz Pte Ltd

Authorised Signature



華發環島私人有限公司  
ISLAND RECOVERY SERVICES PTE LTD

Address: 26 Chita Ping Road Singapore 619977  
Telephone: 6747 7400  
Facsimile: 6844 7233  
Co. Reg. No: 202114296E

HotLINE: 9182 8211 / 9002 8800  
Email: admin@islandrecovery.com.sg  
Web: www.islandrecovery.com.sg  
GST Reg. No: 202114296E

CASH SALES / WORK ORDER

NO: 1300670

DATE: 14/9/22

OPTIMA (pink)

ACCOUNT OF:

WORK DETAILS		VEHICLE DETAILS	
Time of Order: _____		Vehicle No: SNF 15773	
Time Reached Location: _____		Make & Model: ROLA 3	
Time Left: _____		LOCATION FROM 5 Hillside DR	
Time End: 1035		2ND TRIP	
Waiting Time: _____		LOCATION TO 10 Ave vno 620 Ind P2 # 01-05	
TOWING / ROADSIDE ASSISTANCE		TRANSPORTATION	
Additional Charges		<input type="checkbox"/> Using Car Carrier	
<input checked="" type="checkbox"/> Using King Dolly		<input type="checkbox"/> Using King Dolly	
<input checked="" type="checkbox"/> Basement / Multi Carpark		<input type="checkbox"/> Restricted Zone	
<input checked="" type="checkbox"/> Midnight / Sunday / PH		<input type="checkbox"/> ERP / Carpark: _____	
<input type="checkbox"/> Exotic / Luxury Vehicle		<input type="checkbox"/> Dismantle Shaft / Brake	
<input type="checkbox"/> Crane Up / Winch Out		<input type="checkbox"/> Restricted Zone	
<input type="checkbox"/> Open Door		<input type="checkbox"/> Others: _____	
<input type="checkbox"/> Jump Start / Change Tyres / Change Battery			
REMARKS: _____			
ACCEPTANCE			
Driver / Owner Handed Over By _____		AMOUNT S\$ 130	
(Name & Signature)		GST S\$ _____	
Taken Over By _____		TOTAL S\$ _____	
(Name & Signature)		Island Recovery Services Pte Ltd (Driver)	
Disclaimer: Island Recovery Services Pte Ltd and its staff and/or any person associated therewith cannot be held liable for any loss or damage that is incurred or may be incurred by any person as a direct or indirect result of the use of Island Recovery Services Pte Ltd's service			

## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SKQ7778Z

Date of Accident

14/09/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**Period of Insurance ..... **24/09/2021 - 23/09/2022**Requested By ..... **KAITLYN CHIO (OPTIMA WERK...**Requested Date ..... **14/09/2022 15:10**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 20 September 2022 11:29 AM  
**To:** baiyanyes@hotmail.com  
**Subject:** Claim Notification - ACCIDENT INVOLVING SKQ7778ZCHINA TAIPING) AND SNF7577J AT/ALONG UPPER SERANGOON ROAD ON 14/09/2022

20 Sept 2022

**BAI YAN** [By Email Only]

Dear Sir/Madam,

**You Ref: SKQ7778Z**

**Our Ref: CC6/CTI22009061/Gpa3**

**ACCIDENT INVOLVING SKQ7778ZCHINA TAIPING) AND SNF7577J AT/ALONG UPPER SERANGOON ROAD ON 14/09/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SNF7577J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 14 March 2023 2:13 PM  
**To:** Adeline Chng  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] - SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

Dear Sirs,

For an update, we have settled the matter at **\$3,650.56(all-in)** with third party. The breakdown is as follows: -

1. Cost of Repair (w/GST)	\$ 3,018.56
2. Loss of USE (5days x \$100.00)	\$ 500.00
3. LTA/GIA Search Fee	\$ 2.00
4. TOWING FEE	\$ 130.00
<b>Total</b>	<b>\$ 3,650.56</b>

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>

**Sent:** Wednesday, February 8, 2023 9:01 AM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: [SEEK MANDATE] - SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

**Without Prejudice, Save as to Costs**

Dear Hsiao Tong

Agree and please proceed to resolve the claim as proposed.

Thank you.

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, February 8, 2023 8:36 AM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [SEEK MANDATE] - SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

For Loss of Use, third party rejected our offer at \$60/day and propose \$100/day as third party vehicle is Classified under **Category B – Car above 1600cc or 97kW (130bhp)**. Enclosed transfer fee for your perusal.

The breakdown of third party propose is as follows: -

1. Cost of Repair (w/GST)	\$ 3,018.56
2. Loss of USE (6days x \$100.00)	\$ 600.00
3. LTA/GIA Search Fee	\$ 2.00
4. TOWING FEE	\$ 130.00
<b>Total</b>	<b>\$ 3,750.56</b>

Please advise if we may proceed to resolve the matter at \$3,750.56(all-in).

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Thursday, 12 January 2023 2:39 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [SEEK MANDATE] - SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

**Without Prejudice, Save as to Costs**

Dear Hsiao Tong

Please proceed to resolve claim at \$3,510.56 and avoid settle in global sum.

**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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春节快乐，万事如意  
Wishing you & your family a Happy Lunar New Year!

中国太平保险(新加坡)有限公司  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, December 29, 2022 10:32 AM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** [SEEK MANDATE] - SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM22D206583/C02/SKQ7778Z/CHNGPW**

LKK ref : CC6/CTI22009061/Gpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SKQ7778Z(CHINA TAIPING) AND SNF 7577J (TP) ON 14/09/2022**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "OPTIMA WERKZ PTE LTD" at **\$3,510.56(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (WITH GST)	\$ 5,406.25	\$ 3,018.56
2. Loss of Use (6days x \$120.00)	\$ 720.00	\$ 360.00 (6days x \$60.00)
3. LTA/ GIA SEARCH FEE	\$ 2.00	\$ 2.00

4. TOWING FEE	\$ 130.00	\$ 130.00
<b>Total</b>	<b>\$ 6,258.25</b>	<b>\$ 3,510.56</b>

Surveyor recommended 4days for repair + 1PRS + 1SUNDAY = 6DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 28/12/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 19 September 2022 5:46 PM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

Dear Adeline,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Friday, 16 September 2022 4:56 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022



Dear Mei Kwan

Well received with thanks.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, September 16, 2022 10:07 AM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline,

Please find attached TP front and rear video and accident photos for your perusal.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Thursday, 15 September 2022 2:25 PM

**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

Dear Mei Kwan/Hsiao Tong

Please be informed that our insured has yet to file accident report.

Please assist to follow up from your end.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, September 15, 2022 11:55 AM

**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** O/R: SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D206583/C02/SKQ7778Z/CHNGPW.

Dear Adeline,

Pls revert LKK.

NOTICE :

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 14 September 2022 6:24 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Optima Werkz Pte Ltd and TP repairer proposed for a direct settlement.

Note : no survey done yet.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)