

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Thursday, 29 December 2022 10:32 AM  
**To:** Adeline Chng  
**Cc:** Admin A; claimsdept@sg.cntaiping.com  
**Subject:** [SEEK MANDATE] - SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022  
**Attachments:** LKK SURVEY REPORT & PHOTOS.pdf; SNF7577J LOD.pdf; Letter to OI\_SKQ7778Z\_.pdf

Your ref: **SNM22D206583/C02/SKQ7778Z/CHNGPW**  
LKK ref : CC6/CTI22009061/Gpa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SKQ7778Z(CHINA TAIPING) AND SNF 7577J (TP) ON 14/09/2022**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "OPTIMA WERKZ PTE LTD" at **\$3,510.56(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (WITH GST)	\$ 5,406.25	\$ 3,018.56
2. Loss of Use (6days x \$120.00)	\$ 720.00	\$ 360.00 (6days x \$60.00)
3. LTA/ GIA SEARCH FEE	\$ 2.00	\$ 2.00
4. TOWING FEE	\$ 130.00	\$ 130.00
<b>Total</b>	<b>\$ 6,258.25</b>	<b><u>\$ 3,510.56</u></b>

Surveyor recommended 4days for repair + 1PRS + 1SUNDAY = 6DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 28/12/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Sent:** Monday, 19 September 2022 5:46 PM

**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** RE: SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

Dear Adeline,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Friday, 16 September 2022 4:56 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

Dear Mei Kwan

Well received with thanks.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, September 16, 2022 10:07 AM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline,

Please find attached TP front and rear video and accident photos for your perusal.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Thursday, 15 September 2022 2:25 PM

**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

Dear Mei Kwan/Hsiao Tong

Please be informed that our insured has yet to file accident report.

Please assist to follow up from your end.

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**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, September 15, 2022 11:55 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** O/R: SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D206583/C02/SKQ7778Z/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 14 September 2022 6:24 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Optima Werkz Pte Ltd and TP repairer proposed for a direct settlement.

Note : no survey done yet.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

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