

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 8 February 2023 8:36 AM
To: Adeline Chng
Cc: Admin A
Subject: RE: [SEEK MANDATE] - SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022
Attachments: SNF7577J Vehicle Transfer Fee.pdf

Dear Sirs,

For Loss of Use, third party rejected our offer at \$60/day and propose \$100/day as third party vehicle is Classified under **Category B – Car above 1600cc or 97kW (130bhp)**. Enclosed transfer fee for your perusal.

The breakdown of third party propose is as follows: -

1. Cost of Repair (w/GST)	\$ 3,018.56
2. Loss of USE (6days x \$100.00)	\$ 600.00
3. LTA/GIA Search Fee	\$ 2.00
4. TOWING FEE	\$ 130.00
Total	\$ 3,750.56

Please advise if we may proceed to resolve the matter at \$3,750.56(all-in).

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 12 January 2023 2:39 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

Without Prejudice, Save as to Costs

Dear Hsiao Tong

Please proceed to resolve claim at \$3,510.56 and avoid settle in global sum.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Thursday, December 29, 2022 10:32 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [SEEK MANDATE] - SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

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Your ref: **SNM22D206583/C02/SKQ7778Z/CHNGPW**
LKK ref : CC6/CTI22009061/Gpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKQ7778Z(CHINA TAIPING) AND SNF 7577J (TP) ON 14/09/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"OPTIMA WERKZ PTE LTD"** at **\$3,510.56(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (WITH GST)	\$ 5,406.25	\$ 3,018.56
2. Loss of Use (6days x \$120.00)	\$ 720.00	\$ 360.00 (6days x \$60.00)
3. LTA/ GIA SEARCH FEE	\$ 2.00	\$ 2.00
4. TOWING FEE	\$ 130.00	\$ 130.00
Total	\$ 6,258.25	<u>\$ 3,510.56</u>

Surveyor recommended 4days for repair + 1PRS + 1SUNDAY = 6DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 28/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 19 September 2022 5:46 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

Dear Adeline,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Friday, 16 September 2022 4:56 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

Dear Mei Kwan

Well received with thanks.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, September 16, 2022 10:07 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

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Dear Adeline,

Please find attached TP front and rear video and accident photos for your perusal.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, 15 September 2022 2:25 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

Dear Mei Kwan/Hsiao Tong

Please be informed that our insured has yet to file accident report.

Please assist to follow up from your end.

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, September 15, 2022 11:55 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: O/R: SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D206583/C02/SKQ7778Z/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, 14 September 2022 6:24 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Optima Werkz Pte Ltd and TP repairer proposed for a direct settlement.

Note : no survey done yet.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)