

Hsiao Tong (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 8 February 2023 9:01 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] - SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

Without Prejudice, Save as to Costs

Dear Hsiao Tong

Agree and please proceed to resolve the claim as proposed.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6224 7175
W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, February 8, 2023 8:36 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

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Dear Sirs,

For Loss of Use, third party rejected our offer at \$60/day and propose \$100/day as third party vehicle is Classified under **Category B – Car above 1600cc or 97kW (130bhp)**. Enclosed transfer fee for your perusal.

The breakdown of third party propose is as follows: -

1. Cost of Repair (w/GST)	\$ 3,018.56
2. Loss of USE (6days x \$100.00)	\$ 600.00
3. LTA/GIA Search Fee	\$ 2.00
4. TOWING FEE	\$ 130.00
Total	\$ 3,750.56

Please advise if we may proceed to resolve the matter at \$3,750.56(all-in).

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, 12 January 2023 2:39 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

Without Prejudice, Save as to Costs

Dear Hsiao Tong

Please proceed to resolve claim at \$3,510.56 and avoid settle in global sum.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, December 29, 2022 10:32 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [SEEK MANDATE] - SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

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Your ref: **SNM22D206583/C02/SKQ7778Z/CHNGPW**

LKK ref : CC6/CTI22009061/Gpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKQ7778Z(CHINA TAIPING) AND SNF 7577J (TP) ON 14/09/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "OPTIMA WERKZ PTE LTD" at **\$3,510.56(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
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1. Cost of Repair (WITH GST)	\$ 5,406.25	\$ 3,018.56
2. Loss of Use (6days x \$120.00)	\$ 720.00	\$ 360.00 (6days x \$60.00)
3. LTA/ GIA SEARCH FEE	\$ 2.00	\$ 2.00
4. TOWING FEE	\$ 130.00	\$ 130.00
Total	\$ 6,258.25	<u>\$ 3,510.56</u>

Surveyor recommended 4days for repair + 1PRS + 1SUNDAY = 6DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 28/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 19 September 2022 5:46 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

Dear Adeline,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Friday, 16 September 2022 4:56 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

Dear Mei Kwan

Well received with thanks.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, September 16, 2022 10:07 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

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Dear Adeline,

Please find attached TP front and rear video and accident photos for your perusal.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 15 September 2022 2:25 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

Dear Mei Kwan/Hsiao Tong

Please be informed that our insured has yet to file accident report.

Please assist to follow up from your end.

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Thank you.

Adeline Chng
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6224 7175
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, September 15, 2022 11:55 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: O/R: SNM22D206583/C02/SKQ7778Z/CHNGPW / RE: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D206583/C02/SKQ7778Z/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 14 September 2022 6:24 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKQ7778Z (OI : CTI - TBA) and SNF7577J (TP : LKK REF - CC6/CTI22009061/pa3) on 14/09/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Optima Werkz Pte Ltd and TP repairer proposed for a direct settlement.

Note : no survey done yet.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)