

Rajeswari

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 13 September 2022 4:23 PM
To: ying; 'SUR'; assignments
Cc: jenny.ho@smemotor.com.sg; Claims Dept of CTI
Subject: RE: SNM22D206384/C02/SMW8421R/LEWLC / RE: ACCIDENT INVOLVING SNB8273A & SMW8421R DOA ON 06/09/2022

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis. Pls forward with the supporting evidence to review.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: ying <ying@smemotor.com.sg>
Sent: Tuesday, 13 September 2022 4:21 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: jenny.ho@smemotor.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM22D206384/C02/SMW8421R/LEWLC / RE: ACCIDENT INVOLVING SNB8273A & SMW8421R DOA ON 06/09/2022

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Dear Jenny,

We would like to choose Mr Marcus Chua (LKK) to survey the car.

Kindly advise liability.

thanks & regards

YING

On 13/9/2022 4:19 pm, Jenny Lew wrote:

Without Prejudice

Our reference: SNM22D206384/C02/SMW8421R/lewlc

Your reference: SNB8273A

Dear Sirs / Madam,

ACCIDENT INVOLVING SMW8421R & SNB8273A on 06/09/2022

We refer to your email of 13/09/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

- | | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant' s vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 13 September 2022 3:50 pm
To: ying <ying@smemotor.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: jenny.ho@smemotor.com.sg

Subject: O/R: SNM22D206384/C02/SMW8421R/LEWLC / RE: ACCIDENT INVOLVING
SNB8273A & SMW8421R DOA ON 06/09/2022

Without Prejudice

Dear Jenny,

Please conduct PRS for SNB8273A.

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: ying <ying@smemotor.com.sg>
Sent: Tuesday, 13 September 2022 10:51 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: jenny.ho@smemotor.com.sg
Subject: ACCIDENT INVOLVING SNB8273A & SMW8421R DOA ON 06/09/2022

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Dear Sirs / Madam,

Your ref: SMW8421R

Our ref: SNB8273A

doa on 06/09/2022

Kindly advise liability.

thanks & regards

YING

----- Forwarded Message -----

Subject: Attached Image
Date: Tue, 13 Sep 2022 10:46:03 +0800
From: ptr2@smemotor.com.sg

To: SME YING <ying@smemotor.com.sg>