



AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: SMC 9932 G

Norah Khai From
6768 9911 Telephone +65 -
6841 1183 Telefax +65 -
Nora.khai@premiumauto.com.sg Email
Body & Paint Dept Our Dept
PA/TP/0798/2022/NH Our Ref

1-Feb-2023 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR EH 1514 B - Audi A5 SB 2.0 TFSI S-TRONIC

With reference to the above-mentioned vehicle, no. **EH 1514 B**, claimant, **Mr. Ang Zhihao**, please find the related document per attached.

1. A copy of the Original invoice no. 85018240 – S\$ 10,788.34.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 500.00 (S\$ 100.00 x 5 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl

AIG Insurance – EH 1514 B

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, ANG ZHIHAO (the third party claimant) of BLK 269B QUEEN STREET
#09-274, SINGAPORE 182269 (address), owner of EH1514B (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. EH1514B that was damaged pursuant to the accident which occurred on 10/09/2022
(date) along EAST COAST CARPARK F3 (location) involving vehicle no/s
SMC9932G ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 14 (day) of SEPT (month) 2022 (year)

Ang

Signed by "the third party claimant"
(with chop if applicable)

[Signature]



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 10,788.34 (Repair Cost), S\$ 500.00 (Loss of ~~rental~~/use), S\$ 2.00 (Disbursement), for vehicle no. EH1514B that was damaged pursuant to the accident which occurred on 10/09/2022 (date) along EAST COAST CARPARK F3 (location) involving vehicle no/s SMC9932G. This is pursuant to the inspection conducted on 20/09/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ANG ZHIHAO ("the third party claimant") of vehicle no. EH1514B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to EH1514B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.


This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.


Dated this 17 (day) of MARCH (month) 2023 (year)



LKK

Signed by appointed surveyor





Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 11:34

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85018240 Date : 27/01/2023 Order : EH1514B Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120		
Regn No: EH1514B (V 48135) Regn Date: 18/03/2021 Mileage: 6077 WIP No.: 41813		Model: A5 SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF55MA018821 Engine: DEM 028718 Dept: u			
You have been assisted by :- UB-Lim Kee Siang (43)					
		Details	Qty	Unit Price	Amount
S	SUBLET	M: BNP - TO SUPPLY VEHICLE NUMBER PLATE(OPC)	100.00	1.00	100.00
S	BODYWORK	M: TO REMOVE,CHECK AND TRANSFER FRONT WIRE HARNES FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND BONNET.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND BONNET.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
Q	OTHERS	M: TO APPLY LTA APPROVAL FOR REMOVE AND RENEW OPC SEAL	280.00	1.00	280.00
X	A8W6807065AAGRU	COVER Less 020%	1.00	2493.00	1,994.40
X	A8W0807277	STRIP AP Less 020%	2.00	39.50	63.20
X	A8W6807683C 9B9	GRILLE AP Less 020%	1.00	218.50	174.80
X	A8W6807233C	(GER) PLATE AP Less 020%	1.00	292.50	234.00
X	A8W6853651BG3FZ	001488/(V) (GER) GRILL Less 020%	1.00	1881.00	1,504.80
X	A8W6823029	(A) (SK) HOOD 11/10/20 Less 020%	1.00	3491.00	2,792.80
X	A8W6823124	PROTECTION Less 020%	1.00	30.30	24.24
X	A8W6823125	PROTECTION Less 020%	1.00	30.90	24.72
X	A8W6823126	PROTECTION Less 020%	1.00	30.30	24.24
Parts 6,837.20 Labour 280.00 Sublet 2,872.00 Menus 0.00 Lubricant 0.00			Sub-Total 9,989.20 8% GST 799.14 Grand Total 10,788.34		



Received by

For & on behalf of
Premium Automobiles Pte Ltd


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMC9932G

Date of Accident

09/09/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **30/07/2022 - 29/07/2023**

Requested By **LIM KEE SIANG (PREMIUM AU...**

Requested Date **13/09/2022 12:23**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 20 September 2022 12:19 PM
To: ongwaimeng@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SMC9932G(AIG) AND EH1514B AT/ALONG EAST COAST CAR PARK F3 EAST COAST SERVICE ROAD ON 10/09/2022

20 Sept 2022

ONG WAI MENG

[By Email Only]

Dear Sir/Madam,

You Ref: SMC9932G

Our Ref: CC3/AIG22009044/pa3

ACCIDENT INVOLVING SMC9932G(AIG) AND EH1514B AT/ALONG EAST COAST CAR PARK F3 EAST COAST SERVICE ROAD ON 10/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from EH1514B against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Sep 2022 16:42	Clim Dtl Modified	Claimant's Name: -> ANG ZHIHAO. Claimant's ID: -> S9181412I.	[A] HOW MEI KWAN
2	14 Sep 2022 16:42	Clim Veh Model Changed	(205279) AUDI A5 2.0 SPORTBACK (A).	[A] HOW MEI KWAN
3	14 Sep 2022 16:42	Clim Created	Reg No: EH1514B. Acct Date: 2022/09/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Premium Auto mobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	14 Sep 2022 16:42	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Sep 2022 16:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/23	[A] HOW MEI KWAN
6	14 Sep 2022 16:42	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Sep 2022 16:42	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	14 Sep 2022 16:42	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	14 Sep 2022 16:43	Label Added	(23):Express.	[A] HOW MEI KWAN
10	14 Sep 2022 16:43	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	10 Jan 2023 13:42	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	10 Jan 2023 13:42	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	10 Jan 2023 13:42	Clim Dtl Modified	JPJ Reg. Date: -> 2021/03/18.	[A] JOANNE LEE KHANG MIN
14	10 Jan 2023 13:42	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	10 Feb 2023 10:18	Adj Mandate Request	Cur.Req:11290.34:Liability: 100%(B22) *Quantum: \$11,290.34 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
16	01 Mar 2023 12:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/23. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
17	01 Mar 2023 12:08	Adj Mandate Set	Approved:11290.34:Subject to all docs in place.	[I] Ler, Bernard-JQ

Date From   Date To   Audit Type None 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2844490	19 Sep 2022 10:38:13	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	EH1514B	SMC9932G	11.00
2896105	10 Jan 2023 13:42:45	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	EH1514B	SMC9932G	11.00

