

## Celine Fong (LKKAuto)

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**From:** Dhanya B.Purushothaman <Dhanya@iii.com.sg>  
**Sent:** Friday, 23 September 2022 12:14 PM  
**To:** Celine Fong (LKKAuto); Admin-D (LKKAuto); Admin A  
**Subject:** MFL2022D0005201- SLR7284P / DOA : 12.09.2022

Dear Celine,

Noted.

We will offer Grab on the total loss settlement based on the market value given in your preliminary advice.

Thankyou.

Regards  
Dhanya

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**From:** Celine Fong (LKKAuto) <celinefong@lkkauto.com>  
**Sent:** Friday, 23 September 2022 11:22 am  
**To:** Dhanya B.Purushothaman <Dhanya@iii.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [External] SLR7284P / DOA : 12.09.2022

Dear Dhanya,

Esteem Performance quoted estimate to repair this vehicle about \$45k, vehicle uneconomical for repair.

Thank you.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>  
**Sent:** Wednesday, 21 September 2022 11:26 AM  
**To:** Dhanya B.Purushothaman <[Dhanya@iii.com.sg](mailto:Dhanya@iii.com.sg)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [External] SLR7284P / DOA : 12.09.2022

Dear Dhaya,

Enclosed PARF/COE Rebate of vehicle SLR 7284P.

Currently we are still pending quotation from Esteem Performance.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Dhanya B.Purushothaman <[Dhanya@iii.com.sg](mailto:Dhanya@iii.com.sg)>

**Sent:** Tuesday, 20 September 2022 11:31 AM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>

**Subject:** RE: [External] SLR7284P / DOA : 12.09.2022

Dear LKK,

Can we have the date of registration and the ARF please.

Regards

Dhanya

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**From:** Dhanya B.Purushothaman

**Sent:** Tuesday, 20 September 2022 11:06 am

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin-A (LKK Auto) ([admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)) <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>

**Subject:** FW: [External] SLR7284P / DOA : 12.09.2022

Dear LKK,

Grab has decided to convert to OD and to proceed with the total loss.

Kindly give us the quotation for total loss.

Regards

Dhanya

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**From:** Stina Chen <[stina.chen@grab.com](mailto:stina.chen@grab.com)>

**Sent:** Monday, 19 September 2022 3:36 pm

**To:** Dhanya B.Purushothaman <[Dhanya@iii.com.sg](mailto:Dhanya@iii.com.sg)>

**Subject:** Re: [External] SLR7284P / DOA : 12.09.2022

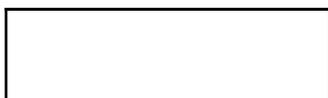
Hi Dhanya

We have got management instruction to proceed with OD total loss.

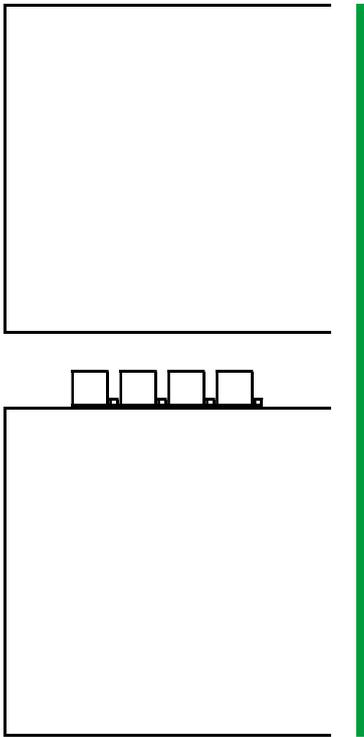
We have notified I-AID to amend report to OD.

Do let us have your offer.

thanks.



**Stina Chen** / Associate - Insurance &  
Claims [stina.chen@grab.com](mailto:stina.chen@grab.com) / +65 90663588 **Grab3 Media**  
Close #07-03Singapore 138498 <https://www.grab.com>



On Mon, Sep 19, 2022 at 2:24 PM Dhanya B.Purushothaman <[Dhanya@iii.com.sg](mailto:Dhanya@iii.com.sg)> wrote:

Dear Stina,

We have received adjusters immediate advice for this .

Surveyors will submit the Total loss quotation soon.

Regards

Dhanya

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**From:** Stina Chen <[stina.chen@grab.com](mailto:stina.chen@grab.com)>  
**Sent:** Monday, 19 September 2022 2:16 pm  
**To:** Dhanya B.Purushothaman <[Dhanya@iii.com.sg](mailto:Dhanya@iii.com.sg)>  
**Subject:** Fwd: [External] SLR7284P / DOA : 12.09.2022

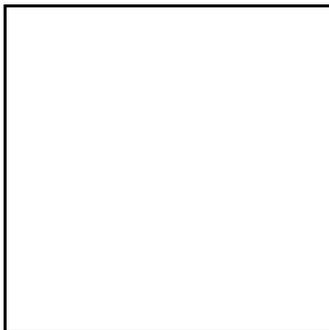
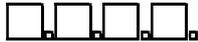
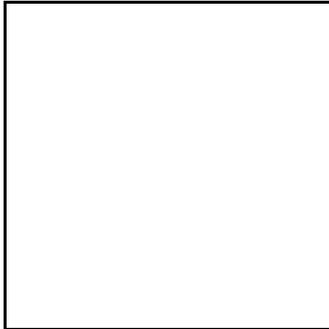
Hi Dhanya

Any update on this?

thanks



**Stina Chen** / Associate - Insurance & Claims  
[stina.chen@grab.com](mailto:stina.chen@grab.com) / +65 90663588Grab3 Media  
Close #07-03Singapore 138498<https://www.grab.com>



----- Forwarded message -----

From: **Motor Claim - III** <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

Date: Wed, Sep 14, 2022 at 12:40 PM

Subject: RE: [External] SLR7284P / DOA : 12.09.2022

To: Stina Chen <[stina.chen@grab.com](mailto:stina.chen@grab.com)>, Grab Rentals Accident - SG <[gr.sg.accident@grabtaxi.com](mailto:gr.sg.accident@grabtaxi.com)>, [sur@lkkauto.com](mailto:sur@lkkauto.com) <[sur@lkkauto.com](mailto:sur@lkkauto.com)>, [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com) <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>, Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

Dear Sir/Mdm,

Please conduct an OD survey on our vehicle SLR7284P and let us have your report urgently.

\*Kindly create OD claim & upload this survey request email to merimen.

Thank You.

**Bhuvanewari**

**Motor & Work Injury Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



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**From:** Dhanya B.Purushothaman <[Dhanya@iii.com.sg](mailto:Dhanya@iii.com.sg)>

**Sent:** Wednesday, 14 September 2022 12:29 pm

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** FW: [External] SLR7284P / DOA : 12.09.2022

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**From:** Dhanya B.Purushothaman

**Sent:** Wednesday, 14 September 2022 11:55 am

**To:** 'Stina Chen' <[stina.chen@grab.com](mailto:stina.chen@grab.com)>; Derrick Tan <[DerrickTan@iii.com.sg](mailto:DerrickTan@iii.com.sg)>

**Cc:** Grab Rentals Accident - SG <[gr.sg.accident@grabtaxi.com](mailto:gr.sg.accident@grabtaxi.com)>

**Subject:** RE: [External] SLR7284P / DOA : 12.09.2022

Dear Stina,

Please raise addendum for converting to OD claim.

Aside to Bhuvana,

Arrange for OD Survey.

Vehicle location at Esteem Performance

385 sin ming drive, 575718

Regards

Dhanya

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**From:** Stina Chen <[stina.chen@grab.com](mailto:stina.chen@grab.com)>  
**Sent:** Wednesday, 14 September 2022 11:45 am  
**To:** Derrick Tan <[DerrickTan@iii.com.sg](mailto:DerrickTan@iii.com.sg)>; Dhanya B.Purushothaman <[Dhanya@iii.com.sg](mailto:Dhanya@iii.com.sg)>  
**Cc:** Grab Rentals Accident - SG <[gr.sg.accident@grabtaxi.com](mailto:gr.sg.accident@grabtaxi.com)>  
**Subject:** Fwd: [External] SLR7284P / DOA : 12.09.2022

Hi Derrick and Dhanya

Would need your assistance to arrange survey for the above mentioned vehicle.

Thanks.

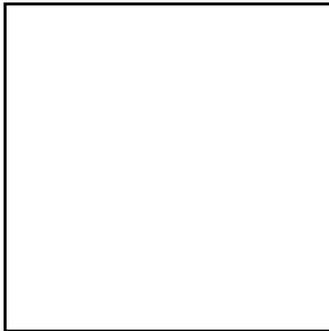
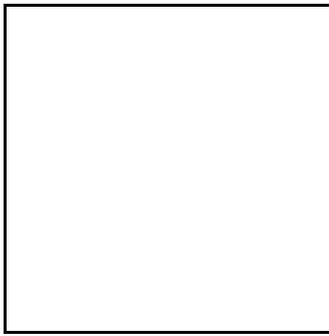
Vehicle location at Esteem Performance

385 sin ming drive, 575718

Thanks



**Stina Chen** / Associate - Insurance &  
Claims [stina.chen@grab.com](mailto:stina.chen@grab.com) / +65 90663588 **Grab3** Media  
Close #07-03 Singapore 138498 <https://www.grab.com>



----- Forwarded message -----

From: **Carmen Lim** <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>

Date: Wed, Sep 14, 2022 at 11:35 AM

Subject: [External] SLR7284P / DOA : 12.09.2022

To: Yuepei Chen <[stina.chen@grab.com](mailto:stina.chen@grab.com)>

Cc: Celyn Lim <[celyn.lim@grab.com](mailto:celyn.lim@grab.com)>, Irving Teng <[admin@esteemperf.com.sg](mailto:admin@esteemperf.com.sg)>, jenny chong <[jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)>, Caren Teoh <[chiatheng.teoh@grabtaxi.com](mailto:chiatheng.teoh@grabtaxi.com)>, <[gr.sg.fleetadmin@grab.com](mailto:gr.sg.fleetadmin@grab.com)>, Lihong Lihong <[lihong@esteemperf.com.sg](mailto:lihong@esteemperf.com.sg)>

Dear Stina,

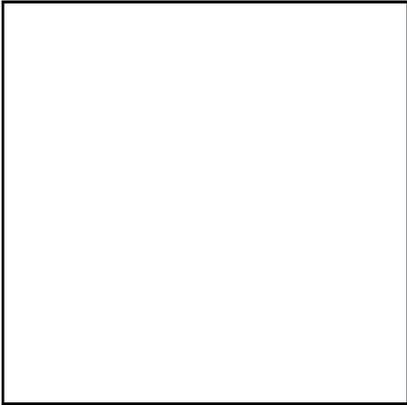
We refer to the above matter.

Attached herewith damage photo for your attention.

We would like to request total loss for this vehicle because both chassis are bent , airbag , engine & gear box also affected .

Dax has CDW and no replacement for him right now , pls advise any other vehicle can swop to continue his contract.

Thank you



*Freundliche Grüße / Best Regards*

**Carmen Lim**

(M) +65 8799 0066

(E) [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

**ESTEEM PERFORMANCE PTE LTD**

**HEADQUARTERS (SHOWROOM / WORKSHOP)**

385 Sin Ming Drive, Singapore 575718

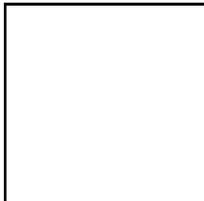
(T) +65 6753 2112 | (F) +65 6451 0394

**BRANCH (WORKSHOP)**

176 Sin Ming Drive, Sin Ming Autocare  
#01-14/15/16, Singapore 575721

(T) +65 6484 1221 | (F) +65 6484 7829

[www.esteemperformance.com](http://www.esteemperformance.com)



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