

Yan (LKK Auto)

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Sent: Wednesday, 14 September 2022 11:27 AM
To: Zoom Autowerks; Admin-D (LKKAuto); assignments; SUR
Cc: Chua, Gek Tiang Ruth
Subject: LKK/MC \ CMTD2203250/RUC(nr) - Pre-Repair Inspection for GBK5284H // Acct on 12/09/2022 @ 00:00HR at along Lorong 15 Geylang invlg GBK5284H & SMA9876X
Attachments: WinZip Compressed Attachments.zip

Without Prejudice

Our Reference: CMTD2203250/RUC
Your Reference: GBK5284H

Dear Elin,

We refer to your email reply and agreed to appoint **Mr. Marcus** of **LKK AUTO** to survey the above vehicle.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey **GBK5284H** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report

Please submit with your report upon completion of survey to my colleague, **Ms. Ruth**.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Zoom Autowerks <zoomautowerks@gmail.com>
Sent: Wednesday, September 14, 2022 10:58 AM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Subject: Re: PRI \ CMTD2203250/RUC(nr) - Pre-Repair Inspection for GBK 5284 H // Accident on 12/09/2022 @ 00:00HR at along Lorong 15 Geylang invlg GBK 5284 H & SMA 9876 X

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Dear All,

Please arrange Marcus Chua From LKK

On Tue, Sep 13, 2022, 14:31 Claims - Motor Survey <MotorSurvey@sompo.com.sg> wrote:

Our Reference: CMTD2203250/RUC
Your Reference: GBK5284H

Date: 13/09/2022

Without Prejudice
EMAIL ONLY
OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S ZOOM AUTOWERKS PTE LTD

Dear Elin,

ACCIDENT INVOLVING SMA9876X & GBK5284H ON 12.09.22

We refer to your Notice of Accident dated 12/09/2022.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/
ruth.chua@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong

	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
		Steve Chen (West)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

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parties to whom disclosure is permitted/required by laws, our third party service provides and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Monday, September 12, 2022 11:21 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Pre-Repair Inspection for GBK 5284 H // Accident on 12/09/2022 @ 00:00HR at along Lorong 15 Geylang involving Vehicle Number GBK 5284 H & SMA 9876 X

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir/Madam,

We are instructed by Yi Chang Renovation Construction to notify you of a road traffic accident on 12/09/2022

at about 00:00HR along near Lorong 15 Geylang involving our client's vehicle registration number GBK 5284 H and vehicle registration number SMA 9876 X driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53 Singapore 417808.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -