

Yan (LKK Auto)

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Tuesday, 13 September 2022 4:48 PM
To: assignments
Subject: PRS FOR SMT827Y ; EQI REF: DM22HO01571
Attachments: GIA.pdf

Dear Sirs,

Please assist this PRS on Without Prejudice basis.

Attached the Third Party's GIA report. Our insured has yet to report the accident to us.

Please acknowledge receipt.

Thank you.

"With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg"

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND
Complex Singapore 069110
did 65 6496 9885 | fax 65 62243903 |
www.eqinsurance.com.sg



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From: claim.autoworxhouse@gmail.com <claim.autoworxhouse@gmail.com>
Sent: Tuesday, 13 September 2022 4:29 PM
To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Subject: RE: < PRI > FW: PRI for SMT 827 Y in an accident involving SMQ 3149 S on 13092022 ; EQI REF: DM22HO01571

Hi,

We shall have LKK Auto Consultants Pte Ltd as our suveyor,

Thank you.

Best regards,

Admin team
Autoworx House
No.176 Sin Ming Drive
#02-01 Singapore 575721
claims.autoworxhouse@gmail.com
Tel: 64528211
Fax: 64517423

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Tuesday, 13 September 2022 3:26 pm
To: 'claim.autoworxhouse@gmail.com' <claim.autoworxhouse@gmail.com>
Cc: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Subject: RE: < PRI > FW: PRI for SMT 827 Y in an accident involving SMQ 3149 S on 13092022 ; EQI REF: DM22HO01571

WITHOUT PREJUDICE

Dear Sirs,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
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3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

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Regards,

Neo Jie Si



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From: claim.autoworxhouse@gmail.com <claim.autoworxhouse@gmail.com>

Sent: Tuesday, 13 September 2022 1:39 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: PRI for SMT 827 Y in an accident involving SMQ 3149 S on 13092022

Dear Sirs,

We have been authorised by DAVISCOOL, the registered owner of motor vehicle SMT 827 Y at the material time of accident to make a claim against your insured.

Please give us the list of panel of your survey firms for our selection to inspect the above said vehicle or you may assign our choice from either one of the 3 survey firms,

- 1) Premier Appraiser Services
- 2) LKK Auto Consultants Pte Ltd
- 3) AJAX Inspection Services Pte Ltd

Please advise us with your assigned surveyor, name and contact number for this matter.

Kindly contact us at claim.autoworxhouse@gmail.com or call **64528211** before coming to ensure the vehicle is in the workshop.

Thank you.

Best regards,

Admin team
Autoworx House
No.176 Sin Ming Drive

#02-01 Singapore 575721

Email: claim.autoworxhouse@gmail.com

Tel: 64528211

Fax: 64517423