# Xin Hua Workshop Pte Ltd Letter of Demand

Our Ref:

SMX 8554 K

13-Feb-2023

**AXA Insurance Pte Ltd** 

Robinson Road P.O. Box 1094,

Singapore 902144

Dear Sir/Mdm:

ACCIDENT INVOLVING SMX8554K AND SBW1888D ON 12-SEP-2022 AT ALONG JUNCTION OF CENTRAL BOULEVARD & BAYFRONT AVE

We are acting on behalf of the owner/driver to recover his vehicle damages and losses sustainer in the above accident from the third party driver/ or insurers.

<u>Description</u>					Amount
Repair Costs					\$ 7,344.00
Loss of Rental	\$0.00	X	0	days	\$ -
Loss Of Use	\$100.00	X	8	days	\$ 800.00
Search Fees (LTA)					\$ 7.45
Surveyor fees					\$ -
Others Claim					\$ -
				Amount	\$ 8,151.45

Please look into our client claims and let us hear from you shortly.

Thank you

Kerry Tan

Xin Hua Workshop Pte Ltd

Tel: 8399 6267

email: xinhuaworkshop@gmail.com

XIN HUA WORKSHOP PTE LTD REG: 201838521G



# LETTER OF AUTHORITY & INDEMNITY

on 12 9	2022	at	along	junction	of	Central	54 K Boul	everd	2	Bayfront	Ave
1/We, <u>Miow</u>				(NRIC) _	S	8572316	B	of _	30	Jalan	Bahagla
am/are the reg	Andrew Control of the	Commercial Property of the Party of the Part	vehicle n	o. SMX	85	54 K	at th	e mate	erial ti	me of accid	ent.
I/We hereby au my/our vehicle motor adjuster	in the ab	ove acc	idnet in a	ccordance	wit	h the recom	nmend	e repai ations	rs to t and a	he damages dvice of the	s caused to : licensed

I/We futher authorize you to appoint solicitors to demand, claim and if necessary, to use my/our name to commence legal proceedings for the above purpose.

I/We further agreed to fully co-operate and to undertake without hesitation and reservation all assistance that you or my/our solicitors may require from me/us for the purpose of making the claim, including attending all meetings and court hearings in connection with my/our claim.

I/We hereby declare that I/we will always remain and be liable to you for the cost of repairs to my/our said vehicle and other incidental expenses. In the event that my/our claims are unsuccessful or partially successful or are dismissed due to any wilful misrepresentation or withholding of material facts as well as failure to execute the discharge vouchers on request, I/we hereby undertake to reimburse you the full repair costs or any portion of the same that cannot be recovered including loss of use, surveyor fees, legal fee and disbursements if necessary.

I/We irrevocably authorise XIN HUA WORKSHOP PTE LTD of the repairers to sign all discharge voucher/indemnity forms and all necessary documents in connection with and arising out of the above claim.

Owner Signature / Company Stamp / Date



HSBC Life (Singapore) Pte. Ltd.

10 Marina Boulevard,
Marina Bay Financial Centre Tower 2 #48-01,
Singapore 018983

♣ +65 6880 4888

☐ www.hsbclife.com.sg
cc.gi@mail.life.hsbc.com.sg

**HSBC Life Third Party Direct Settlement** 

Tiobo alle III	ira raity birect	Detticilie						
Vehicle No:	SBW 1888D (Insd ve			Model:				
		SMX 8554K (TP veh)		TOYOTA ESQUIRE HYBRID - 1797cc				
Date of Accide	nt/ Time:	12/09/2022						
Repair Estimate	9		: \$	33,324.59				
Final Repair Co	st w/	GST	: \$	7,344.00				
Loss of Use			:\$	560.00	7 days at \$80 per day			
Rental (if any)			:\$		days at \$ per day			
LTA / GIA Searc	h Fee		:\$	7.45				
Others:			:\$		1			
Final Settleme	ent Sum		:\$	7,911.45				
Payee Name:	XIN HUA W	ORKSHOP PTE L	.TD					
Is Third Party \	Workshop GIA Re	sistered? [ ] YES	[X] M	NO (Kindly indicate be	elow)			
A) Workshop:	For Non GIA Reg	Agreed Liability 100	)_(%)					
B)	For GIA Register	ed Workshop:	E	BOLA Applicable: Yes/ No BOLA Scenario No:				
	BOLA Liability:	(%)	A	Assessed Liability (*):(%)				
	* Assessed Liabili	ty to be filled only for ch	ain collisi	ons and for cases where	BOLA does not apply.			
Remarks:								

#### Note:

- 1. Please expressly reserve your client's rights if so required in this settlement document.
- This settlement is on a without prejudice basis and should not construed as an admission of liability on HSBC Life and their client/tortfeasor in any manner whatsoever.
- 3. HSBC Life reserves their rights under the policy terms & conditions as well as their rights in law.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (HSBC Life and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident

Signature of workshop representative / Workshop stamp

Name of Representative: Tan

Date: 10 14 1 2023

Signature of Witness Workshop stamp (if applicable)

Name of Witness: Kerry Tan

Date: 10/4/2033

Signature of HSBC Life's **surveyor** & **stamp** /representativ Name of HSBC Life's surveyor /Representative:

Date: 13/04/2023

"WITHOUT PREJUDICE FOR ANY OTHER CLAIMS"

Internal



### Xin Hua Workshop Pte Ltd

23 Kaki Bukit Ave 4 #04-01 (South Wing) Singapore 415933

xinhuaworkshop@gmail.com
GST Registration No. : 201838521G
Company Registration No. 201838521G

#### Tax Invoice

BILL TO

HSBC Life (Singapore) Pte Ltd Robinson Road P.O. Box 1094, Singapore 902144 
 INVOICE
 XHW-INV-230119

 DATE
 10/04/2023

 TERMS
 Due on receipt

 DUE DATE
 10/04/2023

DESCRIPTION		AMOUNT
SMX 8554 K - Toyota Esquire Date of Accident: 12/9/2022 Lump Sum Repair for Third Party Claim		6,800.00
All cheque payments should be crossed and made payable to "XIN HUA	SUBTOTAL	6,800.00
WORKSHOP PTE LTD" Please indicate the invoice no. on the reverse side	GST TOTAL	544.00
	TOTAL	7,344.00
	BALANCE DUE	S\$7,344.00

GST	~	IIV/	ιки	$\Delta$	, v

	RAIE	GSI	NEI
GS	ST @ 8%	544.00	6,800.00

Transfer the amount to the business account below.



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time : 12 Sep 2022 / 18:49:03 Receipt Date/Time : 12 Sep 2022 / 18:49:03

## Tax Invoice/Receipt

Receipt No.: ITNET-00000-220912-003911

Previous Receipt No. :

rievious receipt No. ;				
S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SBW1888D As at 12 Sep 2022/12:45:00 Insurance Co: AXA INSURANCE PTE LTD 1 Insurance Enquiry - SBW1888D Enquiry Fee		7.00	0.49	7.49
20220912184752899864		7.00	0.43	7.45
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	421808XXXXXX8786	eNETS C	redit Card	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



#### **Pavnow Authorisation Form**

This form must be completed and returned to HSBC Life (Singapore) Pte. Ltd. Payment will be credited directly into the policyholder/claimant's designated bank account stated below. The Policyholder/claimant has to complete **all fields** of this form and return to:

HSBC Life (Singapore) Pte. Ltd. Robinson Road P.O. Box 1094 Singapore 902144

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(as per bank	records)						-
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# **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 20 September 2022 11:16 AM **To:** GARYCHERCC@YAHOO.COM.SG

Subject: Claim Notification - ACCIDENT INVOLVING SBW1888D(AXA) AND SMX8554K

ALONG/AT CENTRAL BOULEVARD ON 12/09/2022

20 Sept 2022

GOH CHAI SENG [By Email only]

**Driver: CHER CHEE CHUANG** 

Dear Sirs/ Mdm

OUR REF : CC4/ASM22009001/Apa3// S2M04AVP

YOUR REF : SBW1888D

ACCIDENT INVOLVING SBW1888D(AXA) AND SMX8554K ALONG/AT CENTRAL BOULEVARD ON 12/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a third-party claim(s) from SMX8554K against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. We shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third-party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> within 7 days from the date of this letter <a href="mailto:if not provided at our reporting centre">if not provided at our reporting centre</a>. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization to confirm that the driver is allowed to drive the vehicle
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to <a href="mailto:cst@axa.com.sg">cst@axa.com.sg</a> or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>.

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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