

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 17.10.2022

Lonpac Insurance BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SMW 784X / GBH 1386P ON 12.09.2022

We are the authorized repair workshop for the owner of motor vehicle no: **SMW 784X**, which was involved in the captioned accident with your insured vehicle no: **GBH 1386P**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

| | |
|--------------------------------------|--------------------|
| 1) Cost of Repair (inclusive of GST) | \$ 3,424.00 |
| 2) Loss of Rental | \$ 600.00 |
| 3) GIA Search Fee | \$ 2.00 |
| | <u>\$ 4,026.00</u> |

We enclosed herewith the following documents to support the claims:

- | | |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) Police Report |
| g) I/C & Driving License | h) Insurance Certificate |
| i) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.
Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 12.09.2022

TO : LONPAC INSURANCE BERHAD

RE : ACCIDENT INVOLVING VEHICLE NO. SMW 784X/GBH 1386P

ALONG EUNOS LINK TOWARDS HOUGANG AVE 3

ON 12.09.2022

I/We, LOONG DONG HAI
of (NRIC No./ROC No.) S8610601I
of BLK 618A PUNGGOI DRIVE #10-703 SINGAPORE 821618
owner of vehicle no. SMW 784X in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle SMW 784X at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.

Signature of Owner :



Name of Owner :

LOONG DONG HAI

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VC05/026283
DATE : 16 NOV 2022


DISCHARGE VOUCHER

I/We, LOONG DONG HAI confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBH1386P the sum of Singapore Dollar Three Thousand Eight Hundred Twenty Six Only (\$3,826.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMW784X and GBH1386P on 12/09/2022 along/at EUNOS LINK TOWARDS HOUGANG AVE 3.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ WONG.S ENGINEERING AND/OR POW BOON SANG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**FASTECH AUTO PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


09/12/2022
Signature of vehicle owner/Date

Loong Dong Hai
Name of vehicle owner /Date

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Lonpac Insurance BHD

300 Beach Road

#17-04/07 The Concourse

Singapore 199555

Attn : Motor Claim Department

Tax Invoice : 23163

Date 17.10.2022

Vehicle No SMW 784X

Make/Model VOLKSWAGEN TOUREN 1.4

Chassis/Eng# :

Accident Date 12.09.2022

Claim No :

Reference 0922 -23163

Policy No

| | Amount |
|-------------------------------|-------------|
| To proceed on lump sum repair | S\$ 3200.00 |

E. & O. E.

Total : S\$ 3200.00

GST @ 7% : S\$ 224.00

Amount Due : **S\$ 3424.00**



for FASTECH AUTO PTE LTD

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: LOONG DONG HAI

Invoice : DCR-2022-09-21

Date : 16.09.2022

Agreement No : 22472

Payment Terms : LOD

| DESCRIPTION | AMOUNT |
|--|-----------|
| Rental charges for vehicle : <u>SMM 3489G</u> (0922-23163) | \$ 600.00 |
| Rental Period from <u>12.09.2022</u> to <u>16.09.2022</u> | |

| | | |
|------------|-------|------------------|
| E. & O. E. | Total | <u>\$ 600.00</u> |
|------------|-------|------------------|

SZE LIN
for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. **22472**

| | | | | | | | | | | | | | |
|---|----------------|----------------|---|--|---|--|-----------------|--|---|-----|-----|-----|---|
| Name LOONG DONG HAI | | | REG. No. Smm 34896 | | MAKE MODEL: | | | | | | | | |
| ADDRESS BLK 618A PUNGGOL DRIVE | | | | | DIESEL | | PETROL | | E | 1/4 | 1/2 | 3/4 | F |
| #10-703 | | | KM IN | | DATE & TIME IN 16.09.2022 @ 15:30 pm | | | | | | | | |
| SINGAPORE 821618 | | | KM OUT | | DATE & TIME OUT 12.09.2022 @ 14:40 pm | | | | | | | | |
| | | | KM DRIVEN | | TIME USED | | | | | | | | |
| NAMED DRIVER | | | | | | | | | | | | | |
| DRIVING LICENCE NO S8610601 I | DATE OF EXPIRY | PLACE OF ISSUE | HOURS | | @S\$ | | | | | | | | |
| PASSPORT NO | DATE OF ISSUE | PLACE OF ISSUE | 4 DAYS | | @S\$ 150.00 | | \$600.00 | | | | | | |
| ADD NAMED DRIVER | | | WEEKS | | @S\$ | | | | | | | | |
| | | | MONTHS | | @S\$ | | | | | | | | |
| DRIVING LICENCE NO | DATE OF EXPIRY | PLACE OF ISSUE | BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.) | | SUB-TOTAL | | | | | | | | |
| PASSPORT NO | DATE OF ISSUE | PLACE OF ISSUE | | | | | | | | | | | |
| IMPORTANT NOTES: | | | | | | | | | | | | | |
| This vehicle is licenced to carry 04 passenger only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No service on public holiday and Sunday. Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered. | | | | | | | | | | | | | |
| ADDITIONAL CONDITIONS: | | | | | | | | | | | | | |
| COMPREHENSIVE COVERED EXCESS: *Section I - Used in S'pore only : SGD 2000.00 *Section II - Used in S'pore only : SGD 1500.00 *W/Screen Excess In S'pore : SGD 100.00 | | | *Section I - Used outside S'pore : SGD 4000.00 *Section II - Used outside S'pore : SGD 3000.00 *W/Screen Excess Outside S'pore : SGD 100.00 | | | | | | | | | | |
| THIRD PARTY COVERED EXCESS: *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore only : SGD 1500.00 *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used outside S'pore : SGD 3000.00 | | | | | | | | | | | | | |
| YOUNG AND INEXPERIENCE DRIVER Hirer or any authorized driver who is aged 22 years old (on the date of accident) and below or possess only 18 month or less driving experience. | | | | | | | | | | | | | |
| COMPREHENSIVE COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER) *Section I - Used in S'pore only : SGD 6000.00 *Section II - Used in S'pore only : SGD 6000.00 *W/Screen Excess In S'pore : SGD 100.00 | | | *Section I - Used outside S'pore : SGD 12,000.00 *Section II - Used outside S'pore : SGD 12,000.00 *W/Screen Excess Outside S'pore : SGD 100.00 | | | | | | | | | | |
| THIRD PARTY COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER) *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore only : SGD 6000.00 *Hirer must bear all costs to the damage of the return vehicle. *Section II - Used outside S'pore : SGD 12,000.00 | | | | | | | | | | | | | |
| Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims. | | | | | | | | | | | | | |
| | | | PER DAY \$ | | PER WEEK \$ | | PER MONTH \$ | | | | | | |
| | | | BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.) | | | | | | | | | | |
| | | | PER DAY \$ | | PER WEEK \$ | | PER MONTH \$ | | | | | | |
| | | | PREPAYMENT | | TOTAL CHARGE | | | | | | | | |
| | | | CHECK | | DEPOSIT | | | | | | | | |
| | | | CASH | | | | | | | | | | |
| | | | RECEIPT NO. | | NETT CHARGE | | | | | | | | |
| | | | AMOUNT DUE / REFUND | | | | | | | | | | |

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE DAY OF

X

RENTER'S / DRIVER'S SIGNATURE

X

DYNAMIC CAR RENTAL

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBH1386P

Date of Accident

12/09/2022



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **06/02/2022 - 05/02/2023**

Requested By **ALLAN TANG (KIM CHWEE AUT...**

Requested Date **12/09/2022 14:07**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name: FASTECH AUTO PTE LTD

Bank Account Details

Beneficiary Name: FASTECH AUTO PTE LTD

Bank Name / Branch Name: Oversea - Chinese Banking Corporation Limited

Bank Account No.: 665438008001

Bank Code / Branch Code: 7339/665

Swift Code: OCBCSGSG

Email Address: jason@fastechauto.com.sg

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

Jason Tang

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.



Authorised Signature and Company Stamp

Date:

Acknowledged by :

Name / Date:

Hsiao Tong (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Monday, 31 October 2022 9:47 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - REQUEST FOR PRE- REPAIR INSPECTION FOR SMW 784X
DOA: 12.09.2022 *** LKK REF: CC4/LPC22008999/Upa3

Lonpac External - General

Hi Hsiao Tong,

Please proceed as proposed.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, 29 October 2022 8:05 pm
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - REQUEST FOR PRE- REPAIR INSPECTION FOR SMW 784X DOA: 12.09.2022 *** LKK REF: CC4/LPC22008999/Upa3

Your ref: **22/22/22/VC05/026283**

Our ref : CC4/LPC22008999/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBH1386P(LONPAC) AND SMW784X(TP) ON 12/09/2022

We refer to the above matter.

We have highlighted to your good office on 13/09/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. We are of the view that liability is not in our driver' favour.

We seek your approval to offer repairer "**FASTECH AUTO PTE LTD**" at **\$3,826.00(all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|--------------------------------------|----------------|----------------------------------|
| 1. Cost of Repair (w/GST) | \$ 18,284.05 | \$ 3,424.00 (\$3,200.00 + 7%GST) |
| 2. Loss of RENTAL (4days x \$150.00) | \$ 600.00 | \$ 400.00 (4DAYS X \$100) |
| 3. LTA/GIA Search Fee | \$ 2.00 | \$ 2.00 |

| | | |
|--------------|--------------|--------------------|
| Total | \$ 18,886.05 | \$ 3,826.00 |
|--------------|--------------|--------------------|

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 28 September 2022 2:47 pm

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR PRE- REPAIR INSPECTION FOR SMW 784X DOA: 12.09.2022 *** LKK REF: CC4/LPC22008999/Upa3

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.
- Video footage from TP.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 14 September 2022 6:30 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REQUEST FOR PRE- REPAIR INSPECTION FOR SMW 784X DOA: 12.09.2022 *** LKK REF: CC4/LPC22008999/Upa3

Lonpac External - General

Our Ref: 22/22/22/VC05/026283 (Huey Ni's case)

Dear Mei Kwan,

Attached copy of insured report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Tuesday, 13 September 2022 5:47 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR PRE- REPAIR INSPECTION FOR SMW 784X DOA: 12.09.2022 *** LKK REF: CC4/LPC22008999/Upa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP GIA report

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Sent: Tuesday, 13 September 2022 10:05 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: RE: REQUEST FOR PRE- REPAIR INSPECTION FOR SMW 784X DOA: 12.09.2022

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 13 September 2022 9:39 AM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REQUEST FOR PRE- REPAIR INSPECTION FOR SMW 784X DOA: 12.09.2022

Lonpac External - General

Our Ref: TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Siow Szelin <szelin.siow@fastechauto.com.sg>

Sent: Tuesday, 13 September 2022 9:30 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REQUEST FOR PRE- REPAIR INSPECTION FOR SMW 784X DOA: 12.09.2022

Without Prejudice

Dear Sir / Madam,

Please arrange (Marcus Chua – LKK) to conduct the pre-repair survey.

Thank you

Best Regards,
Szelin
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, September 13, 2022 07:03
To: Siow Szelin <szelin.siow@fastechauto.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE- REPAIR INSPECTION FOR SMW 784X DOA: 12.09.2022

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Szelin,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

| | |
|----|-------------------------|
| 1 | Jackson Quek -Appraisal |
| 2 | Nicholas Tey -Appraisal |
| 3 | Steve Chen - LKK |
| 4 | Lim Teow Guan - LKK |
| 5 | Marcus Chua - LKK |
| 6 | Kenneth Kong- LKK |
| 7 | Thevan Thomas- LKK |
| 8 | Mohd Taufik - LKK |
| 9 | Adrian Ling-LKK |
| 10 | Mohd Rasul - LKK |

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Please let us have a copy of your client's report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Siow Szelin <szelin.siow@fastechauto.com.sg>

Sent: Monday, 12 September 2022 4:58 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Jason <Jason@fastechauto.com.sg>; Wu Jinee <jinee.wu@fastechauto.com.sg>; Natalie Saik <natalie.saik@fastechauto.com.sg>

Subject: REQUEST FOR PRE- REPAIR INSPECTION FOR SMW 784X DOA: 12.09.2022

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: GBH 1386P.

Date of accident: 12/09/2022

Please arrange Pre-repair Inspection for my client' s vehicle no: SMW 784X.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Szelin
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.