

Hsiao Tong (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Monday, 31 October 2022 9:47 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - REQUEST FOR PRE- REPAIR INSPECTION FOR SMW 784X
DOA: 12.09.2022 *** LKK REF: CC4/LPC22008999/Upa3

Lonpac External - General

Hi Hsiao Tong,

Please proceed as proposed.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, 29 October 2022 8:05 pm
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - REQUEST FOR PRE- REPAIR INSPECTION FOR SMW 784X DOA: 12.09.2022 *** LKK REF: CC4/LPC22008999/Upa3

Your ref: **22/22/22/VC05/026283**

Our ref : CC4/LPC22008999/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBH1386P(LONPAC) AND SMW784X(TP) ON 12/09/2022

We refer to the above matter.

We have highlighted to your good office on 13/09/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. We are of the view that liability is not in our driver' favour.

We seek your approval to offer repairer "**FASTECH AUTO PTE LTD**" at **\$3,826.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 18,284.05	\$ 3,424.00 (\$3,200.00 + 7%GST)
2. Loss of RENTAL (4days x \$150.00)	\$ 600.00	\$ 400.00 (4DAYS X \$100)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00

Total	\$ 18,886.05	\$ 3,826.00
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Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 28 September 2022 2:47 pm

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR PRE- REPAIR INSPECTION FOR SMW 784X DOA: 12.09.2022 *** LKK REF: CC4/LPC22008999/Upa3

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.
- Video footage from TP.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 14 September 2022 6:30 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REQUEST FOR PRE- REPAIR INSPECTION FOR SMW 784X DOA: 12.09.2022 *** LKK REF: CC4/LPC22008999/Upa3

Lonpac External - General

Our Ref: 22/22/22/VC05/026283 (Huey Ni's case)

Dear Mei Kwan,

Attached copy of insured report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 13 September 2022 5:47 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR PRE- REPAIR INSPECTION FOR SMW 784X DOA: 12.09.2022 *** LKK REF: CC4/LPC22008999/Upa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP GIA report

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 13 September 2022 10:05 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: RE: REQUEST FOR PRE- REPAIR INSPECTION FOR SMW 784X DOA: 12.09.2022

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 13 September 2022 9:39 AM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REQUEST FOR PRE- REPAIR INSPECTION FOR SMW 784X DOA: 12.09.2022

Lonpac External - General

Our Ref: TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Siow Szelin <szelin.siow@fastechauto.com.sg>

Sent: Tuesday, 13 September 2022 9:30 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REQUEST FOR PRE- REPAIR INSPECTION FOR SMW 784X DOA: 12.09.2022

Without Prejudice

Dear Sir / Madam,

Please arrange (Marcus Chua – LKK) to conduct the pre-repair survey.

Thank you

Best Regards,
Szelin
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, September 13, 2022 07:03
To: Siow Szelin <szelin.siow@fastechauto.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE- REPAIR INSPECTION FOR SMW 784X DOA: 12.09.2022

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Szelin,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Please let us have a copy of your client's report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Siow Szelin <szelin.siow@fastechauto.com.sg>

Sent: Monday, 12 September 2022 4:58 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Jason <Jason@fastechauto.com.sg>; Wu Jinee <jinee.wu@fastechauto.com.sg>; Natalie Saik <natalie.saik@fastechauto.com.sg>

Subject: REQUEST FOR PRE- REPAIR INSPECTION FOR SMW 784X DOA: 12.09.2022

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: GBH 1386P.

Date of accident: 12/09/2022

Please arrange Pre-repair Inspection for my client' s vehicle no: SMW 784X.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Szelin
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.