

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Thursday, 15 December 2022 3:16 PM
To: Cecilia Lee; claimsdept@sg.cntaiping.com
Cc: Admin A
Subject: RE:[SEEK MANDATE] SNM22D206547/C02/SMN4495B/LEEPG / RE: Direct Settlement - Accident Involving SMN4495B (OI : CTI - TBA) and SKX5223J (TP : LKK REF - CC6/CTI22008995/Kea3) on 12/09/2022
Attachments: LKK Surveyor Report & Photos.pdf; LOD-SKX5223J-Honda Jazz(A)-DOA=12.09.2022.pdf; Letter to OI_SMN4495B.pdf; WhatsApp Video 2022_09_13 at 10.52.01 AM.mp4

Your ref: SNM22D206547/C02/SMN4495B/LEEPG
LKK ref : CC6/CTI22008995/Kea3

Dear Cecilia,

ACCIDENT INVOLVING SMN4495B (CHINA TAIPING) AND SKX5223J (TP) ON 12/09/2022

We refer to the above matter.

It is under BOLA 27 scenario. Insured rear ended Third Party's vehicle. Please find enclosed video footage (from non-party in-vehicle's camera). We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Wei Lee Motor Works" at \$6,271.95 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 10,257.76	\$ 5,724.50 (inclusive of GST)
2. Loss of Use (9 days x \$80)	\$ 720.00	\$ 540.00 (9 days x \$60)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 10,985.21	\$ 6,271.95

Surveyor recommended 9 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Thursday, 15 December 2022 2:11 PM

To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Subject: RE: SNM22D206547/C02/SMN4495B/LEEPG / RE: Direct Settlement - Accident Involving SMN4495B (OI : CTI - TBA) and SKX5223J (TP : LKK REF - CC6/CTI22008995/Kea3) on 12/09/2022

-----Original Message-----

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 16 September 2022 12:50 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: RE: SNM22D206547/C02/SMN4495B/LEEPG / RE: Direct Settlement - Accident Involving SMN4495B (OI : CTI - TBA) and SKX5223J (TP : LKK REF - CC6/CTI22008995/Kea3) on 12/09/2022

Dear LKK

Please obtain VF from 3P.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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-----Original Message-----

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Friday, 16 September 2022 11:45 am

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: RE: SNM22D206547/C02/SMN4495B/LEEPG / RE: Direct Settlement - Accident Involving SMN4495B (OI : CTI - TBA) and SKX5223J (TP : LKK REF - CC6/CTI22008995/Kea3) on 12/09/2022

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Dear Cecilia,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, 14 September 2022 6:26 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM22D206547/C02/SMN4495B/LEEPG / RE: Direct Settlement - Accident Involving SMN4495B (OI : CTI - TBA) and SKX5223J (TP : LKK REF - CC6/CTI22008995/ea3) on 12/09/2022

Hi Sir/Madam

Attached SAS. Same password

Thanks & Regards

Cecilia Lee

Without Prejudice

Save As To Costs

Dear Sir/Madam

Strictly on a without prejudice basis and without admission of any liability, we offer to settle your client's claim as follows:

We have assessed your client's claim and would like to highlight that he was given 6 days of MC and was treated with the usual medications to relief pains.

Further, your client sought medical treatment only TWICE and as such, it is safe to assume that she has achieved full recovery without any residual disabilities.