

Rajeswari

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 12 September 2022 7:01 PM
To: VAuG Claims
Cc: assignments@lkkauto.com; Admin A
Subject: RE: O/R: SNM22D206159/C02/SMF1140L/TAYHP / RE: SMC7473C - CHINA TP - DOA: 27/08/2022 - Yr Ref: SMF1140L - Liability Confirmation

Follow Up Flag: Follow up
Flag Status: Completed

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with VIN'S to conduct survey.

Aside to Vin's;

Please let us have a copy of your client's GIA REPORT.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: VAuG Claims <claims@vinsautogroup.com.sg>
Sent: Monday, 12 September 2022 12:56 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: O/R: SNM22D206159/C02/SMF1140L/TAYHP / RE: SMC7473C - CHINA TP - DOA: 27/08/2022 - Yr Ref: SMF1140L - Liability Confirmation

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good afternoon,

Can you assign to LKK

Thanks!
Best Regards
Raymond Teo

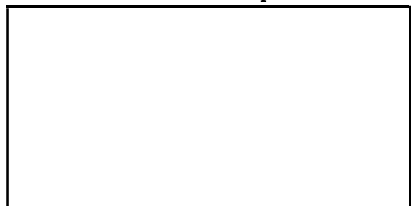


Sin Ming AutoCity
160 Sin Ming Drive
Singapore 575722
Claims Office: #03-03
Workshops: #08-08/09/10
Tel: 64532121
Fax: 64599795
Website: www.vinsautogroup.com.sg
Email: claims@vinsautogroup.com.sg

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** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **

** w.e.f 28th June 2022, our head office have shifted to 20 Sin Ming Lane #06-65/66 Singapore 573968 **

On Fri, 9 Sept 2022 at 16:36, VAuG Claims <claims@vinsautogroup.com.sg> wrote:

Good afternoon,

Kindly arrange LKK

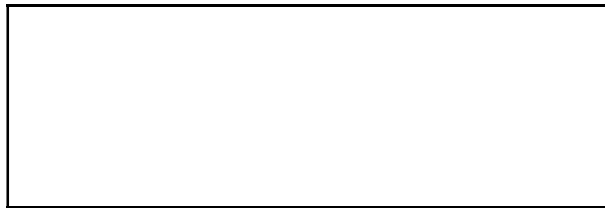
Thanks!
Best Regards
Raymond Teo



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160 Sin Ming Drive
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On Thu, 8 Sept 2022 at 12:28, Irene Tay <irene.tay@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

Dear Sir,

Our insured still has not lodge report and w are following up.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Irene

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: VAuG Claims <claims@vinsautogroup.com.sg>

Sent: Thursday, 1 September 2022 2:56 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Subject: O/R: SNM22D206159/C02/SMF1140L/TAYHP / RE: SMC7473C – CHINA TP – DOA:
27/08/2022 – Yr Ref: SMF1140L – Liability Confirmation

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Dear Irene,

Can we confirm the liability for this case?

The car is not in for survey yet.

Thanks and best regards,

Elaine



Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

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