

To: **AIG Asia Pacific Insurance Pte. Ltd.**
78 Shenton Way
#07-16
Singapore 079120

Attn: **Motor Claims Department**

Date: 30th September 2022

Dear Sir/Madam,

Claimant: **J & S Handyman**

"WITHOUT PREJUDICE"

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 12/09/2022 at along Serangoon Central involving our client's vehicle registration number GX 646 C and vehicle registration number SNF 6366H driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Vehicle Repair Costs	\$4,500.00
2) Loss of Rental (SGD\$150.00 x 7Days)	\$1,050.00
3) Insurance Search	\$2.00

Total : **\$5,552.00**

A copy each of the following supporting documents is enclosed:

- Singapore Accident Statement
- Rental Invoice & Agreement
- Insurance Search Receipt

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

Mobile: 9450 7920 | E-mail: zoomautowerks@gmail.com



ZOOM AUTOWERKS PTE LTD

UEN No.: 201725603G

✉ zoomautowerks@gmail.com

LETTER OF AUTHORIZATION

Accident on 12/09/2022 @ 14:20 along Serangoon Central
Involving vehicles GX646C and SNF6366H

In consideration of **Zoom Autowerks Pte Ltd, 130 Bedok Reservoir Road, Eunos Spring, #08-1339 Singapore 470130**, repairing my/our motor vehicle no GX646C at my request, I/We, J & S Handyman ("the claimant") of _____ (address) bearing NRIC No _____ the owner of motor vehicle no GX646C, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Zoom Autowerks Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Zoom Autowerks Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Zoom Autowerks Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Zoom Autowerks Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Zoom Autowerks Pte Ltd** shall amount to a good discharge of **Zoom Autowerks Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 12 day of 09 (month) 20 22 (year)

J & S HANDYMAN

Signed by "the claimant"

Name: J & S Handyman

NRIC No: _____



Signed by Zoom Autowerks Pte Ltd

Name: Elin Cui

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, ZOOM AUTOWERKS PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5,150.00 (Global Sum) for vehicle no. GX 646C that was damaged pursuant to the accident which occurred on 12/09/2022 (date) along SERANGOON CENTRAL (location) involving vehicle no/s SNF 6366H.

This is pursuant to the inspection conducted on 14/09/2022 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner J & S HANDYMAN (the third party claimant”) of vehicle no. GX 646C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to GX 646C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of 07 (month) 20 23 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

**ZOOM AUTOWERKS PTE LTD**

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

email: zoomautowerks@gmail.com | Contact: 9450 7920

Co. Reg No.: 201725603G

INVOICE

To: **AIG Asia Pacific Insurance Pte. Ltd.**
78 Shenton Way
#07-16
Singapore 079120

Invoice No. : ZI0001097
Date : 19/7/2023
VRN : GX 646 C
Make & Model : Toyota Liteace
DOA : 12/9/2022
Terms : COD

	Description	Qty	U/P	Amt
1	Repair & Respray Accident Affected Portions			4,500.00

TOTAL :	\$4,500.00
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All crossed cheques must be made to "**ZOOM AUTOWERKS PTE LTD** "

Bank Name: Oversea-Chinese Banking Corporation Ltd

Account Number: 623326998001

Paynow UEN: 201725603G

CARS FOR RENT (2016) PTE LTD

Mailing Address:

10 Kaki Bukit Ave 4 #09-60 Premier@Kaki Bukit, Singapore 415874

Tel Nos.: +65 6970 9119 / 6789 5155

Co. Reg'n No.: 201609732N

GST Reg'n No.: 201609732N

Tax Invoice #: E2209199

Date: 23-09-22

Bill To:

Ship To:

1

Zoom Autowerks

For the account of:

Tng Chia Hong

S1374266I

APT Blk 445A Fernvale Road

#26-387

Zoom Autowerks

For the account of:

Tng Chia Hong

S1374266I

APT Blk 445A Fernvale Road

#26-387

Description	Amount	Job No.
Vehicle Rental for Period 13.09.2022 to 20.09.2022 (Billing for days 7 X \$150.00/per day) (Vehicle No.: GX646C)	\$1,050.00	GBL4409S SR

Your Order #: 20695

		Terms: Net 30th after	GST:	\$68.69
COMMENT	CODE	RATE	GST SALE AMOUNT	Total Inv Amt:
	SR	7%	\$68.69 \$981.31	\$1,050.00
				Amount Applied:
				\$0.00
				Balance Due:
				\$1,050.00



CARS FOR RENT (2016) PTE LTD

10 Kaki Bukit Ave 4 #09-60 Premier @ Kaki Bukit Singapore 415874

Tel: 6970 9119 Fax: 6970 9961

Website: www.carsforrent2016.com

No: 20695

ROC/GST No: 201609732N

VEHICLE RENTAL AGREEMENT

Zoom

GX646C

HIRER'S PARTICULAR		Vehicle No: GBL 44095 Replace Veh No:	
Name: (as in I/C)	Tng chia Hong	Mileage out:	
Email:		Make & Model :	Auto / Manual
NRIC/PASSPORT No:	S1374266I	OUT : Date	13 Sep 22 Time : 9:30am
Date of Birth:		HIRE PERIOD	
Address (Res):	445A Fernvale Rd #26-387 S(792445)	OWN DAMAGE CLAIM	Excess S\$ 2,000
Driving Licence No:	S1374266I D/L Type: Local / International	THIRD PARTY CLAIM	Excess S\$ 1,500
Issue Date:	25 Aug 2018	CHARGES	
Tel: (O)	HP 9699 3511	Daily	7 @ \$ 150.00 per day 1,050 00
Company Name:		Weekly	@ \$ per week
Company UEN:		Monthly	@ \$ per month
Company Address:		Others	@ \$
ADDITIONAL DRIVER'S PARTICULARS		Delivery Service	
Name: (as in I/C)		GST	
NRIC/PASSPORT No:		SUB-TOTAL \$	
Date of Birth:		PETROL LEVEL	
Address (Res):			
Driving Licence No:	D/L Type: Local / International	Out	E 1/4 1/2 3/4 F
Issue Date:		In	E 1/4 1/2 3/4 F
Tel: (O)	HP	EXTENSION	
VEHICLE CHECK LIST		Misc.	
INDICATE : D - DENTS S - SCRATCHES A - ACCIDENTS		GST	Incl 7% 1,050 00
BACK		TOTAL CHARGES 1,050 00	
RIGHT FRONT TOP LEFT		Rented out by :	
		Hirer's Signature	
		Addition Driver's Signature	

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

* IMPORTANT

- ONLY PERSON ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN ABOVE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY AND BE RESPONSIBLE FOR THE INSURANCE EXCESS. IF THERE IS BODILY INJURIES, POLICE REPORT MUST BE MADE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVE" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	HIRER'S SIGNATURE
20/9					


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SNF6366H

Date of Accident

12/09/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **27/12/2021 - 28/02/2023**

Requested By **Elin Cai (Zoom Autowerks Pte ...**

Requested Date **13/09/2022 14:43**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 4 October 2022 12:28 PM
To: palohng@gmail.com
Subject: Claim Notification -ACCIDENT INVOLVING SNF6366H(AIG) / GX646C / OTHERS AT/ALONG UPPER SERANGOON ROAD ON 12/09/2022

04 Oct 2022

NG YEE LEONG

[By Email Only]

Dear Sir/Madam,

You Ref: SNF6366H

Our Ref: CC6/AIG22008993/Upa3

ACCIDENT INVOLVING SNF6366H(AIG) / GX646C / OTHERS AT/ALONG UPPER SERANGOON ROAD ON 12/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from GX646C against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Sep 2022 17:07	CIm Dtl Modified	Claimant's Name: -> J & S HANDYMAN. Claimant's ID: -> 53135650K.	[A] HOW MEI KWAN
2	13 Sep 2022 17:07	CIm Veh Model Changed	(201791) TOYOTA LITEACE 2.2 D (M).	[A] HOW MEI KWAN
3	13 Sep 2022 17:07	CIm Created	Reg No: GX646C. Acct Date: 2022/09/12. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Great American Insurance Company (HQ). Workshop: Zoom Autowerks Pte Ltd (HQ)	[A] HOW MEI KWAN
4	13 Sep 2022 17:07	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	13 Sep 2022 17:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/22	[A] HOW MEI KWAN
6	13 Sep 2022 17:07	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	13 Sep 2022 17:07	CIm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	13 Sep 2022 17:07	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	13 Sep 2022 17:07	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	13 Sep 2022 17:07	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	28 Sep 2022 23:56	TP Ins Updated	TPRegNo:SND6366H -> SNF6366H.	[I] Chu, Huiyen
12	10 Oct 2022 13:12	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	10 Oct 2022 13:12	CIm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	10 Oct 2022 13:12	CIm Dtl Modified	JPJ Reg. Date: -> 2004/01/16.	[A] JOANNE LEE KHANG MIN
15	10 Oct 2022 13:12	CIm Details Notified		[A] JOANNE LEE KHANG MIN
16	11 Oct 2022 17:28	Adj Mandate Request	Cur.Reg:5202.00:Liability: 100%(BOLA28) *Quantum: \$5,202.00 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
17	20 Oct 2022 14:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/22. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
18	20 Oct 2022 14:38	Adj Mandate Set	Approved:5202.00:Subject to all docs in place.	[I] Ler, Bernard-JQ

Date From   Date To   Audit Type 

ACTIVITY

[04/10/2022 12:29] CHEW HSIAO TONG:
100% BOLA 28(Ass:0%)
SMP1542H -> SNF6366H(OI) -> GX646C(TP)

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2842689	13 Sep 2022 17:12:03	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GX646C	SND6366H	11.00
2853696	10 Oct 2022 13:12:11	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GX646C	SNF6366H	11.00