Mei Kwan (LKKAuto)

From:

Monday, 19 September 2022 2:55 PM Sent: To: 'GERALD POH WEE BIN' 'MT_Claim_SG'; Admin A; Asher Sng (LKKAuto) Cc: **Subject:** RE: PRS FOR ACCIDENT INVOLVING SG5820E & YP3614D 10/09/2022 @ 09:43HRS AT KALLANG B4 BS 60069 - KALLANG BASIN SWIM CPLX *** LKK REF: CC4/LPC22008991/Rea3 Attachments: LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf; TP GIA REPORT.pdf; Preliminary Advice.pdf Dear Sir / Madam, We refer to the above matter. Enclosed for your perusal is: TP estimated cost of repair TP GIA report Preliminary advice Photographs of TP vehicle in its damaged condition Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action. Our case handler in-charge is Asher. To check availability of the case handler, you may contact the undersigned. Thank you. Best Regards, Mei Kwan | Admin LKK Auto Consultants Pte Ltd Phone: 6366 0055 | email: MeiKwan@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Admin-D (LKKAuto) <admin-d@lkkauto.com> Sent: Monday, 19 September 2022 2:33 PM To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com> Cc: 'MT Claim SG' <mt claim@lonpac.com> Subject: RE: PRS FOR ACCIDENT INVOLVING SG5820E & YP3614D 10/09/2022 @ 09:43HRS AT KALLANG B4 BS 60069 -KALLANG BASIN SWIM CPLX

Mei Kwan (LKKAuto)

Dear Asher,

Dear Gerald,

Thank you for the email.

Kindly assist CC4/LPC22008991/Rea3.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent: Monday, 19 September 2022 1:44 PM
To: Yan (LKK Auto) < admin-d@lkkauto.com >
Cc: MT Claim SG < mt claim@lonpac.com >

Subject: RE: PRS FOR ACCIDENT INVOLVING SG5820E & YP3614D 10/09/2022 @ 09:43HRS AT KALLANG B4 BS 60069 -

KALLANG BASIN SWIM CPLX

Lonpac External - General

Our Ref: 22/22/22/VC05/026291

Dear Yan,

We have received the final repair cost from Tower Transit Pte Ltd.

Please furnish with the survey report and let us have the accident report of SG5820E.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Yan (LKK Auto) < admin-d@lkkauto.com > Sent: Tuesday, 13 September 2022 3:19 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; admin-a@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: PRS FOR ACCIDENT INVOLVING SG5820E & YP3614D 10/09/2022 @ 09:43HRS AT KALLANG B4 BS 60069 -

KALLANG BASIN SWIM CPLX

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 14.9.22.

Best Regards, Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Tuesday, 13 September 2022 3:06 PM
To: 'assignments' assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: PRS FOR ACCIDENT INVOLVING SG5820E & YP3614D 10/09/2022 @ 09:43HRS AT KALLANG B4 BS 60069 -

KALLANG BASIN SWIM CPLX

Lonpac External - General

Our Ref: TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Sent: Tuesday, 13 September 2022 2:57 pm

To: Ong Li Li Forwarding Email < llong@lonpac.com>; MT_Claim_SG < mt_claim@lonpac.com>

Cc: Wu Tzu Ying < <u>Wu.Zy@towertransit.sg</u>>; Alvin Tan < <u>Alvin.tan@towertransit.sg</u>>; Frederick Chua < <u>Frederick.Chua@towertransit.sg</u>>; Kiam Meng Tan < <u>KiamMeng.Tan@towertransit.sg</u>>

Subject: PRS FOR ACCIDENT INVOLVING SG5820E & YP3614D 10/09/2022 @ 09:43HRS AT KALLANG B4 BS 60069 -

KALLANG BASIN SWIM CPLX

WITHOUT PREJUDICE

Dear Sir / Mdm,

We would like notify you of a road accident on 10/09/2022 at about 09:43hrs along Kallang – Kallang Basin Swim Complex involving our bus, SG5820E & your insured vehicle YP3614D.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know within the next 48 hours if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Survey Location: Tower Transit Singapore Pte Ltd

MANDAI DEPOT

Address : 310 Mandai Rd, Singapore 779404

Contact Person: Lynn Ahmad @ 9199 0025

➤ Body & Paint Sup. : Sam @ 9762 9168

➤ *Manager* : Fredrick @ 9073 6389

➤ Workshop Manager : - Alvin @ 8498 1515

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims
Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg



Tower Transit Singapore Pte Ltd 21 Bulim Drive, Bulim Bus Depot, Singapore 648170 Registration number 201419417K www.towertransit.sg

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