

## Xin Yu (LKK Auto)

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**From:** Motor Claims <motorclaims@sg.gaig.com>  
**Sent:** Wednesday, 14 September 2022 10:59 AM  
**To:** Xin Yu (LKK Auto); Motor Claims  
**Cc:** Chew, Elizabeth; SUR  
**Subject:** RE: GAIG Ref:CLMOMVP000001244-OD SURVEY FOR SCA83U (DOA : 09/09/2022)  
**Attachments:** SCA 83U Preliminary Advice.pdf; SCA 83U Marked Estimate.pdf; SCA 83U PARF Value.pdf; SCA 83U Photos.pdf

Dear Xin Yu,

Please proceed to authorise OD repair.

OD excess \$700.00.

Thank you.

**For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to [GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)**

**For work injury compensation act (WICA) claims, please email to [wicaclaims@sg.gaig.com](mailto:wicaclaims@sg.gaig.com)**

**For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)**

**For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)**

Regards

**Elizabeth Chew**, Assistant Manager, Claims | P. +65 6804 7845 | HP. +65 9661 8481 | F. +65 6235 3354 | [elizabeth.chew@sg.gaig.com](mailto:elizabeth.chew@sg.gaig.com)

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**Claims** | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's  
**A1 (Good)**  
Published January 28, 2021

Standard & Poor's  
**A+ (Strong)**  
Affirmed June 1, 2021

For more information on our financial ratings, visit [GAIG.com/FinancialStrength](https://GAIG.com/FinancialStrength).

**Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)**

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**From:** Xin Yu (LKK Auto) <xinyu@lkkauto.com>  
**Sent:** 14 September 2022 9:19 AM  
**To:** Motor Claims <motorclaims@sg.gaig.com>  
**Cc:** Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>; SUR <sur@lkkauto.com>  
**Subject:** [External] RE: GAIG Ref:CLMOMVP000001244-OD SURVEY FOR SCA83U (DOA : 09/09/2022)

Dear Shery,

Enclosed preliminary advice of vehicle SCA 83U.

Date of Survey: 13/09/2022

Number of Days (Estimate): 05 Days

**Lump Sum Repair.**

**We have Not authorise repair.**

**Kindly let us have your approval and provides policy excess.**

Thanks and Warmest Regards,

**Xin Yu**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [XinYu@lkkauto.com](mailto:XinYu@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Tuesday, 13 September 2022 11:18 AM

**To:** 'Motor Claims' <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'Chew, Elizabeth' <[Elizabeth.Chew@sg.gaig.com](mailto:Elizabeth.Chew@sg.gaig.com)>

**Subject:** RE: GAIG Ref:CLMOMVP000001244-OD SURVEY FOR SCA83U (DOA : 09/09/2022)

Dear Shery,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>

**Sent:** Tuesday, 13 September 2022 10:41 AM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Chew, Elizabeth <[Elizabeth.Chew@sg.gaig.com](mailto:Elizabeth.Chew@sg.gaig.com)>

**Subject:** GAIG Ref:CLMOMVP000001244-OD SURVEY FOR SCA83U (DOA : 09/09/2022)

Dear LKK,

Please accept assignment for OD survey. Kindly note that this is the same accident as the attached TP survey.

Thank you.

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**For work injury compensation act (WICA) claims, please email to [wicaclaims@sg.gaig.com](mailto:wicaclaims@sg.gaig.com)**

**For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)**

For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)

Regards

Shery Wong, Executive, Claims | F. +65 62353354 | [shery.wong@sg.gaig.com](mailto:shery.wong@sg.gaig.com)

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Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's  
A1 (Good)  
Published January 28, 2021

Standard & Poor's  
A+ (Strong)  
Affirmed June 1, 2021

**Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)**

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**From:** Sharon Chiong (Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>

**Sent:** 13 September 2022 10:28 AM

**To:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>

**Cc:** 'June Phua (Cheng Hoe)' <[junephua@singnet.com.sg](mailto:junephua@singnet.com.sg)>

**Subject:** [External] OD SURVEY FOR SCA83U (DOA : 09/09/2022)

Hi,

Estimate & GIA report with driver's DL as per attached.

Kindly assist to arrange for survey soonest as vehicle is currently lying at **YISHUN WORKSHOP**.

Please advise on the excess applicable.

Thank you.

Rgds

Sharon Chiong

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email – [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)

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