Xin Yu (LKK Auto)

From: Xin Yu (LKK Auto)

Sent: Wednesday, 28 September 2022 1:09 PM

To: Motor Claims

Cc: SUR

Subject: RE: GAIG Ref:CLMOMVP000001244-OD SURVEY FOR SCA83U (DOA: 09/09/2022)

Dear Elizabeth,

Noted with thanks.

Thanks and Warmest Regards,

Xin Yu

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: XinYu@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims <motorclaims@sg.gaig.com> **Sent:** Wednesday, 28 September 2022 10:09 AM **To:** Xin Yu (LKK Auto) <xinyu@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: GAIG Ref:CLMOMVP000001244-OD SURVEY FOR SCA83U (DOA: 09/09/2022)

Dear Xin Yu,

Please proceed to authorise repair for the supplementary items, thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to <u>GeneralClaims@sg.gaig.com</u>

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Elizabeth Chew, Assistant Manager, Claims | P. +65 6804 7845 | HP. +65 9661 8481 | F. +65 6235 3354 | elizabeth.chew@sq.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190







Moody's A1 (Good) Published January 28, 2021 Standard & Poor's A+ (Strong) Affirmed June 1, 2021

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. Read more.

From: Xin Yu (LKK Auto) < xinyu@lkkauto.com>

Sent: 28 September 2022 9:20 AM

To: Motor Claims < <u>motorclaims@sg.gaig.com</u>>

Cc: Chew, Elizabeth < Elizabeth.Chew@sg.gaig.com >; SUR < sur@lkkauto.com >

Subject: [External] RE: GAIG Ref:CLMOMVP000001244-OD SURVEY FOR SCA83U (DOA: 09/09/2022)

Dear Elizabeth,

Enclosed Preliminary Revised (with Supplementary) of Vehicle SCA 83U.

Date of Survey: 13/09/2022

Number of Days (Estimate): 5 days

Lump Sum Repair.

Kindly approve on the supplementary.

Thanks and Warmest Regards,

Xin Yu

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: XinYu@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims < motorclaims@sg.gaig.com > Sent: Wednesday, 14 September 2022 10:59 AM

To: Xin Yu (LKK Auto) <xinyu@lkkauto.com>; Motor Claims <motorclaims@sg.gaig.com>

Cc: Chew, Elizabeth < Elizabeth.Chew@sg.gaig.com >; SUR < sur@lkkauto.com >

Subject: RE: GAIG Ref:CLMOMVP000001244-OD SURVEY FOR SCA83U (DOA: 09/09/2022)

Dear Xin Yu,

Please proceed to authorise OD repair.

OD excess \$700.00.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to <u>GeneralClaims@sg.gaig.com</u>

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Elizabeth Chew, Assistant Manager, Claims | P. +65 6804 7845 | HP. +65 9661 8481 | F. +65 6235 3354 | elizabeth.chew@sq.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190







Published December 3, 2021

Moody's A1 (Good) Published January 28, 2021 Standard & Poor's A+ (Strong) Affirmed June 1, 2021

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From: Xin Yu (LKK Auto) <xinyu@lkkauto.com>

Sent: 14 September 2022 9:19 AM

To: Motor Claims < motorclaims@sg.gaig.com >

Cc: Chew, Elizabeth < Elizabeth.Chew@sg.gaig.com>; SUR < sur@lkkauto.com>

Subject: [External] RE: GAIG Ref:CLMOMVP000001244-OD SURVEY FOR SCA83U (DOA: 09/09/2022)

Dear Shery,

Enclosed preliminary advice of vehicle SCA 83U.

Date of Survey: 13/09/2022

Number of Days (Estimate): 05 Days

Lump Sum Repair.

We have Not authorise repair.

Kindly let us have your approval and provides policy excess.

Thanks and Warmest Regards,

Xin Yu

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: <u>XinYu@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 13 September 2022 11:18 AM

To: 'Motor Claims' < motorclaims@sg.gaig.com">">; SUR < sur@lkkauto.com; assignments

<assignments@lkkauto.com>

Cc: 'Chew, Elizabeth' < <u>Elizabeth.Chew@sg.gaig.com</u>>

Subject: RE: GAIG Ref:CLMOMVP000001244-OD SURVEY FOR SCA83U (DOA: 09/09/2022)

Dear Shery,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims < motorclaims@sg.gaig.com> Sent: Tuesday, 13 September 2022 10:41 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: Chew, Elizabeth < Elizabeth. Chew@sg.gaig.com >

Subject: GAIG Ref:CLMOMVP000001244-OD SURVEY FOR SCA83U (DOA: 09/09/2022)

Dear LKK,

Please accept assignment for OD survey. Kindly note that this is the same accident as the attached TP survey.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | F. +65 62353354 | shery.wong@sq.qaiq.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190







Moody's A1 (Good) Published January 28, 2021 Published December 3, 2021

Standard & Poor's A+ (Strong) Affirmed June 1, 2021

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. Read more.

From: Sharon Chiong (Cheng Hoe Motor) < chmotor@singnet.com.sg>

Sent: 13 September 2022 10:28 AM

To: Motor Claims < motorclaims@sg.gaig.com >

Cc: 'June Phua (Cheng Hoe)' < junephua@singnet.com.sg> Subject: [External] OD SURVEY FOR SCA83U (DOA: 09/09/2022)

Hi,

Estimate & GIA report with driver's DL as per attached.

Kindly assist to arrange for survey soonest as vehicle is currently lying at YISHUN WORKSHOP.

Please advise on the excess applicable.

Thank you.

Rgds Sharon Chiong Cheng Hoe Motor Pte Ltd

Tel:67556142 Fax:67557719

Email - chmotor@singnet.com.sg

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