

RE: SNM22D206558/C02/GBF7136R/TANKL / RE: Direct Settlement - Accident Involving GBF7136R (OI : CTI - SNM22D206558/C02/TANKL) and SHA2044K (TP : LKK REF - CC3/CTI22008983/Tpa3) on 19/07/2022

Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Tue 27/12/2022 3:06 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Without Prejudice

Dear Hsiao Tong,

We refer to your email below.

We did a search again recently and it shows valid driving license(attached below).

Please review the matter and let us have your advice.

Qualified Driving Licence	
Qualified Driving Licence Number	S1225021E
Status of Qualified Driving Licence	Valid
Class(es) of Qualified Driving Licence	3
Expiry Date	Lifetime unless revoked, suspended or disqualified
Provisional Driving Licence	
You are not a valid Provisional Driving Licence Holder.	

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 11 October 2022 8:35 am
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D206558/C02/GBF7136R/TANKL / RE: Direct Settlement - Accident Involving GBF7136R (OI : CTI - SNM22D206558/C02/TANKL) and SHA2044K (TP : LKK REF - CC3/CTI22008983/Tpa3) on 19/07/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

Please be informed that SPF online shows that our insured driver is holding invalid driving licence.

Please advise your instruction. Thanks.

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eservices.police.gov.sg/content/policehubhome/homepage/enquiry/status-of-driving-licence.html

Google

New VIEWS

Merimen e-Claims

Singapore No.1 Car...

Status of Driving Lic...

PARF/COE Rebate E...

Transfer Fee Enquiry

LTA | Vocational Lic...

GEARS

STATUS OF DRIVING LICENCE

Qualified Driving Licence	
Qualified Driving Licence Number	S1225021E
Status of Qualified Driving Licence	Invalid
Class(es) of Qualified Driving Licence	
Expiry Date	Lifetime unless revoked, suspended or disqualified

Provisional Driving Licence	
Provisional Driving Licence Number	
Status of Provisional Driving Licence	
Class(es) of Provisional Driving Licence	
Expiry Date	

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 10 October 2022 3:19 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D206558/C02/GBF7136R/TANKL / RE: Direct Settlement - Accident Involving GBF7136R (OI : CTI - SNM22D206558/C02/TANKL) and SHA2044K (TP : LKK REF - CC3/CTI22008983/Tpa3) on 19/07/2022

Dear Hsiao Tong,

We refer to your email below.

Attached is our insured’s accident report for your necessary actions.

Please seek our mandate approval before any claims settlement.

Thank you.

Note: Password will be sent in separate email.

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Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, 8 October 2022 11:09 am
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: SNM22D206558/C02/GBF7136R/TANKL / RE: Direct Settlement - Accident Involving GBF7136R (OI : CTI - SNM22D206558/C02/TANKL) and SHA2044K (TP : LKK REF - CC3/CTI22008983/Tpa3) on 19/07/2022

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Dear Sirs,

Please advise if insured GIA report is available. Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Thursday, 15 September 2022 9:21 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D206558/C02/GBF7136R/TANKL / RE: Direct Settlement - Accident Involving GBF7136R (OI : CTI - SNM22D206558/C02/TANKL) and SHA2044K (TP : LKK REF - CC3/CTI22008983/Tpa3) on 19/07/2022

Dear Mei Kwan,

We refer to your email below.

We regret to advice that our insured has yet to lodge the accident report.

We have informed our insured to make the accident report asap for us to handle the matter.

Thank you.

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Regards

Tan Kah Leong
Senior Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 14 September 2022 12:02 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: O/R: SNM22D206558/C02/GBF7136R/TANKL / RE: Direct Settlement - Accident Involving GBF7136R (OI : CTI - TBA) and SHA2044K (TP : LKK REF - CC3/CTI22008983/Tpa3) on 19/07/2022

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D206558/C02/GBF7136R/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 13 September 2022 4:50 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBF7136R (OI : CTI - TBA) and SHA2044K (TP : LKK REF - CC3/CTI22008983/Tpa3) on 19/07/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 2044K at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)