

EzLyna (LKKAuto)

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>
Sent: Thursday, 10 November 2022 2:14 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 12/9/2022 involving SHF 33D & SLJ 4023M (AIG's insured) Our Ref: TAX/09/22/2027/lg

Dear All,

Further to our email sent earlier at 2.03pm, please be informed that our hirer has engaged his own lawyer to claim for his injury only.

Regards

Tan Lee Gek (DID: 6556 3548)
Claims Department
STRIDES Automotive Services Pte Ltd



From: Tan Lee Gek (Strides Automotive Services Pte Ltd)
Sent: Thursday, 10 November 2022 2:03 pm
To: CS A Team <cs-a@lkkauto.com>; Team A <admin-a@lkkauto.com>
Subject: LOD Re: Accident on 12/9/2022 involving SHF 33D & SLJ 4023M (AIG's insured) Our Ref: TAX/09/22/2027/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1,516.69
Loss of Rental	\$296.93 (3.75 days x \$79.18)
Loss of Income	\$225.00 (3.75 days x \$60.00)
LTA Search Fee	\$2.00
Total	\$2,040.62

We enclose the following documents:-

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorisation
- 6) LTA search

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)
Claims Department
STRIDES Automotive Services Pte Ltd



AUTHORISATION TO ACT

We, **STRIDES TAXI PTE LTD** (“the third party claimant”) of **No. 60 Woodlands Industrial Park E4, Singapore 757705** (address), owner of **SHF 33D** (vehicle no.) hereby authorize **Strides Automotive Services Pte Ltd** (“the workshop”) to act for us with respect to our claim for repair costs and/or rental and/or loss of use (“claim”) for our vehicle no. **SHF 33D** was damaged pursuant to the accident which occurred on **12/9/2022** (date) along **Lorong 23 Geylang** (location) involving vehicle no/s. **SLJ 4023M** (“the accident”).

I further authorize the workshop to settle the above mentioned claim in a manner as they deem fit and the cheque is to be made in favour of **STRIDES TAXI PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 13 (day) of March (month) 2023 (year)



Signed by “the third party claimant”
(with company stamp if applicable)



Signed by “the workshop”
(with company stamp)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, STRIDES AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,516.69 (Cost of Repair), S\$296.93 (Loss of Use/Rental), S\$187.50 (Loss of Income) and S\$2.00 (Disbursement) for vehicle no. SHF33D that was damaged pursuant to the accident which occurred on 12/09/2022 (date) along LOR 23 GEYLANG LOT. 25 (location) involving vehicle no/s SLJ4023M. This is pursuant to the inspection conducted on 13/09/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner STRIDES TAXI PTE LTD (the third party claimant") of vehicle no. SHF33D make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHF33D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of March (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Tax Invoice

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV221100055
Date : 08.11.2022
Vehicle No. : SHF33D
Your Ref No. : TAX/09/22/2027
Our Ref No. : 24116256
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Parts					
COVER, FR BUMPER	1.00	\$ 565.60	(25.00)	\$ 141.40	\$ 424.20
SUPPORT, FR BUMPER LH	0.00	\$ 86.20	0.00	\$ 0.00	\$ 0.00
COVER, FR BUMPER LH	0.00	\$ 32.70	0.00	\$ 0.00	\$ 0.00
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 4.80	(25.00)	\$ 12.00	\$ 36.00
MOULDING, FRONT BUMPER SIDE, LH	1.00	\$ 103.70	(25.00)	\$ 25.92	\$ 77.78
UNIT , HEADLAMP , LH	0.00	\$2852.40	0.00	\$ 0.00	\$ 0.00
FENDER SUB-ASSY, FR , LH	1.00	\$1060.70	(100.00)	\$1060.70	\$ 0.00
EMBLEM, SIDE PANEL (HYBRID)	1.00	\$ 59.10	(25.00)	\$ 14.77	\$ 44.33
LINER, FR FENDER, LH	0.00	\$ 227.80	0.00	\$ 0.00	\$ 0.00
RETAINER, FR WHEEL LH	1.00	\$ 3.50	(25.00)	\$ 0.87	\$ 2.63
PAD, FR WHEEL LH	0.00	\$ 65.00	0.00	\$ 0.00	\$ 0.00
WHEEL, DISC FRONT	0.00	\$2036.30	0.00	\$ 0.00	\$ 0.00
CAP SUB-ASSY, WHEEL	1.00	\$ 229.00	(25.00)	\$ 57.25	\$ 171.75
Sub-Total					\$ 756.69

Labour

TO REPAIR FRONT LH PORTION	1.00	\$ 300.00	0.00	\$ 0.00	\$ 300.00
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Others

TO RESPRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT FENDER RH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
RESPRAY WHEEL CAP	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY RIM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00

Payment Instructions

- By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
 - Account Name : Strides Automotive Services Pte. Ltd.
 - Bank Name : DBS Bank Ltd - SGD
 - Bank Account No.: 018-008617-4
 - Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Nov 8, 2022 18:44 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.

Tax Invoice

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV221100055
Date : 08.11.2022
Vehicle No. : SHF33D
Your Ref No. : TAX/09/22/2027
Our Ref No. : 24116256
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount		Amount
TO APPLY RUST-PROOFING ON AFFECTED AREA	0.00	\$ 100.00	0.00	\$	0.00	\$ 0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	1.00	\$ 60.00	0.00	\$	0.00	\$ 60.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$	0.00	\$ 0.00
GRAND TOTAL						\$ 1,516.69

Remark :

Make/Model : PRIUS4FL
Accident Date : 12.09.2022

Payment Instructions

· By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

· By Bank Transfer:
· Account Name : Strides Automotive Services Pte. Ltd.
· Bank Name : DBS Bank Ltd - SGD
· Bank Account No.: 018-008617-4
· Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Nov 3, 2022 18:44 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.



Laid Up Report

Accident Start Date : 10/09/2022

Date Generated : 20/09/2022

Accident End Date : 20/09/2022

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/09/22/2027	SHF33D	Strides Taxi Pte Ltd	TOYOTA	PRIUS4FL	24116256	12/09/2022 5:36 PM	16/09/2022 3:13 PM



MEMORANDUM

To: Claims Dept

Our Ref: TAX/09/22/2027

From: Strides Taxi Pte Ltd

Date: 14th September 2022

ACCIDENT ON 12/9/2022 INVOLVING SHF 33D & SLJ 4023M ALONG LORONG 23 GEYLANG

This is to confirm that the daily rental rate for SHF 33D is \$79.18 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
STRIDES TAXI PTE LTD



for Manager

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLJ4023M

Date of Accident

12/09/2022



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance AIG Asia Pacific Insurance Pte....

Period of Insurance 09/12/2021 - 08/12/2022

Requested By SHANTI B THAIYAL NAYAGI (S...

Requested Date 13/09/2022 12:59

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Monday, 14 November 2022 1:46 PM
To: leonardnjl@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SLJ4023M (AIG) AND SHF33D AT/ALONG LOR 23 GEYLANG LOT 25 ON 12/09/2022

Dear Leslie Ng Eng Hiong & Ng Joo Ling,

Our Ref: CC3/AIG22008982/Rea3

ACCIDENT INVOLVING SLJ4023M (AIG) AND SHF33D AT/ALONG LOR 23 GEYLANG LOT 25 ON 12/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHF33D against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler





LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Sep 2022 15:44	Clm Dtl Modified	Claimant's Name: -> STRIDES TAXI PTE LTD. Claimant's ID: -> 19890536 9K.	[A] HOW MEI KWAN
2	13 Sep 2022 15:44	Clm Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	13 Sep 2022 15:44	Clm Created	Reg No: SHF33D. Acct Date: 2022/09/12. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Strides Automotive Services Pte Ltd (Woodlands)	[A] HOW MEI KWAN
4	13 Sep 2022 15:44	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	13 Sep 2022 15:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/22	[A] HOW MEI KWAN
6	13 Sep 2022 15:44	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	13 Sep 2022 15:44	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	13 Sep 2022 15:44	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	13 Sep 2022 15:45	Label Added	(23):Express.	[A] HOW MEI KWAN
10	13 Sep 2022 15:45	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
11	15 Sep 2022 11:24	Clm Registration Modified	Acct Time:16:00:00->16:40:00.	[I] AIG OneClaim Integration User
12	09 Jan 2023 22:40	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	09 Jan 2023 22:40	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	09 Jan 2023 22:40	Clm Dtl Modified	JPJ Reg. Date: -> 2020/12/01.	[A] JOANNE LEE KHANG MIN
15	09 Jan 2023 22:40	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	18 Jan 2023 13:57	Adj Mandate Request	Cur.Req:2003.12:Liability: 100% (BOLA 24) *Quantum: \$2,003.12 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
17	10 Feb 2023 08:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/22	[I] MdNoor, Norsiah
18	10 Feb 2023 08:19	Adj Mandate Set	Approved:2003.12.	[I] MdNoor, Norsiah

Date From    Date To    Audit Type None  Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2842631	13 Sep 2022 15:48:04	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHF33D	SLJ4023M	11.00
2895665	09 Jan 2023 22:40:25	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHF33D	SLJ4023M	11.00