

Veron Chen (LKKAUTO)

From: LEE KATIE <katielee@uoi.com.sg>
Sent: Wednesday, 16 November 2022 3:23 PM
To: Veron Chen (LKKAUTO)
Cc: Meng Yan (LKK Auto); SUR; assignments
Subject: RE: SMS8289C (Pre-Inspection) / Your Vehicle : YN8478H | DOA : 29/08/2022 / M11D16052209

Dear Veron,

M11D16052209

Regards,

Katie Lee

Senior Manager
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909
Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • katielee@uoi.com.sg

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, 16 November 2022 11:47 am
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; LEE KATIE <katielee@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SMS8289C (Pre-Inspection) / Your Vehicle : YN8478H | DOA : 29/08/2022

CAUTION: This email originated from outside of the organization. **Do not click links or open attachments unless you recognize the sender and know the content is safe.**

Dear Katie,

Kindly provides claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Sent: Tuesday, 13 September 2022 10:40 AM

To: 'LEE KATIE' <katielee@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: SMS8289C (Pre-Inspection) / Your Vehicle : YN8478H | DOA : 29/08/2022

Dear Katie,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LEE KATIE <katielee@uoi.com.sg>

Sent: Tuesday, 13 September 2022 9:50 AM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Cc: HD Perfect Autowork <hdperfectautowork@gmail.com>

Subject: RE: SMS8289C (Pre-Inspection) / Your Vehicle : YN8478H | DOA : 29/08/2022

Importance: High

Dear LKK,

Please proceed to carry out PRI of SMS8289C and acknowledge receipt of this new assignment.

Regards,

Katie Lee

Senior Manager
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Tuesday, 13 September 2022 9:01 am

To: LEE KATIE <katielee@uoi.com.sg>

Subject: Re: SMS8289C (Pre-Inspection) / Your Vehicle : YN8478H | DOA : 29/08/2022

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Dear Katie,

We refer to your email dated 12/09/2022.

We would like to propose **LKK Auto Consultants Pte Ltd** to come and conduct the survey for vehicle SMS8289C.

We are looking forward to hearing from you soon.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Mon, Sep 12, 2022 at 3:48 PM LEE KATIE <katielee@uoi.com.sg> wrote:

WITHOUT PREJUDICE

Dear Irene,

We propose RT Appraisal as SJE for this case.

Kindly advise.

Regards,

Katie Lee

Senior Manager

Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • katielee@uoi.com.sg

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Monday, 12 September 2022 12:15 pm

To: LEE KATIE <katielee@uoi.com.sg>

Subject: Re: SMS8289C (Pre-Inspection) / Your Vehicle : YN8478H | DOA : 29/08/2022

CAUTION: This email originated from outside of the organization. **Do not click links or open** attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to our email dated 10/09/2022.

Any update on the survey arrangement for vehicle SMS8289C as per requested?

We are looking forward to having the surveyor list from you soon.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Sat, Sep 10, 2022 at 11:15 AM HD Perfect Autowork <hdperfectautowork@gmail.com> wrote:

Dear Sir / Madam,

We are instructed by **Kwa Chin Pheng** to notify you of a road traffic accident on **29/08/2022** at about **13:50 hours** at/along **Junction of Lavender St After Balestier Road** involving our client's/customer's vehicle registration number **SMS8289C** and vehicle registration number **YN8478H** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875