

Our Ref : SNB5287E / TP#1747  
Your Ref : SML5481U / CC6/AIG22008965/Kpa3

**WITHOUT PREJUDICE**

Date : 04 October 2022

**AIG ASIA PACIFIC INSURANCE PTE. LTD.**  
AIG BUILDING  
78 Shenton Way #07-16  
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SNB5287E & SML5481U ON 10/09/2022  
ALONG JURONG WEST AVE 4**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 2,996.00
- Loss of Use	S\$ 400.00 (\$80.00 x 05 Days)
- LTA / GIA Search Fee	S\$ 2.00
<b>Grand Total</b>	<b>S\$ 3,398.00</b> =====

If you have any enquiries, please contact our representative, Mr. Joseph at 6481-1522 or email [joseph@ow.sg](mailto:joseph@ow.sg)

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD  
Encl.

*This is a computer generated printout and no signature is required.*

## AUTHORISATION TO ACT

I/We, Kinetic Auto Premier Pte Ltd ("the third party claimant") of  
9 Tagore Lane, #03-210 Tagore S787472 (address), owner of  
SNB5287E (vehicle no.) hereby authorize OPTIMA WERKZ PTE LTD ("the  
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of  
use ("claim") for my vehicle no. SNB5287E that was damaged pursuant to the accident  
which occurred on 10/09/2022 (date) along Jurong West Ave 4 near Jin Bahar  
MRT (location) involving vehicle no/s SML54814 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive payment further to settlement of  
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a  
without prejudice and without admission of liability basis insofar as the driver/owner/insurers  
of the other vehicle/s is concerned.

Dated this 12 (day) of September (month) 20 22 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **OPTIMA WERKZ PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,996.00** (Repair Cost), **S\$300.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SNB5287E** that was damaged pursuant to the accident which occurred on **10/09/2022** (date) along **JURONG WEST AVE 4 BEFORE JALAN BAHAR** (location) involving vehicle no/s **SML5481U**. This is pursuant to the inspection conducted on **13/09/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **KINETIC AUTO PREMIER PTE LTD** (the third party claimant") of vehicle no. **SNB5287E** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SNB5287E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of NOVEMBER (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



# Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047  
Tel: (+65) 6481 1522 Fax: (+65) 6481 1011  
Co Reg & GST No: 201212455W

## TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY  
#08-16 AIG BUILDING  
SINGAPORE 079120

Tel: 64191000  
Fax: 68357416

INV NO. : 322201187  
INVOICE DATE : 04/10/2022  
REF : TP#1747  
VEH NO. : SNB5287E  
MAKE : HONDA  
CAR MODEL : FIT HYBRID 1.5S  
CURRENT MILEAGE:  
ADVISOR : NGAI KAR KIT  
TERMS : COD  
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	SR	2,800.00	2,800.00

Remarks: DOA: 10/09/2022@09:20HRS  
CLAIMANT: KINETIC AUTO PREMIER PTE LTD / LIM TECK HOCK  
TP VEHICLE: SML5481U

Singapore Dollars: Two Thousand Nine Hundred Ninety-Six Only

SUB TOTAL	SGD	2,800.00
GST 7.00%	SGD	196.00
TOTAL	SGD	2,996.00
OUTSTANDING	SGD	2,996.00

### Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	2,800.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:  
Beneficiary Name: Optima Werkz Pte Ltd  
Beneficiary Bank Name: DBS Bank Ltd  
Bank Account No.:0039441282  
Swift Code: DBSSSGSG  
OR  
PayNow UEN: 201212455WDB1  
Note: Please include your invoice number under the reference section

**Customer Acknowledgement**

For Optima Werkz Pte Ltd

Customer Name and Signature

Authorised Signature



## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SML5481U

Date of Accident

10/09/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **27/05/2022 - 26/05/2023**Requested By ..... **KAITLYN CHIO (OPTIMA WERK...**Requested Date ..... **12/09/2022 10:54****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 16 September 2022 3:14 PM  
**To:** edwinhl71@gmail.com  
**Subject:** Claim Notification - ACCIDENT INVOLVING SML5481U(AIG) / SNB5287E / OTHERS AT/ALONG JURONG WEST AVE 4 BEFORE JALAN BAHAR ON 10/09/2022

16 Sept 2022

**Edwin Tan**

[By Email Only]

Dear Sir/Madam,

**You Ref: SML5481U**

**Our Ref: CC6/AIG22008965/Kpa3**

**ACCIDENT INVOLVING SML5481U(AIG) / SNB5287E / OTHERS AT/ALONG JURONG WEST AVE 4 BEFORE JALAN BAHAR ON 10/09/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SNB5287E against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

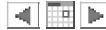
## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Sep 2022 11:14	<b>Clm Dtl Modified</b>	Claimant's Name: -> KINETIC AUTO PREMIER PTE LTD. Claimant's ID: -> 201700184H.	[A] HOW MEI KWAN
2	13 Sep 2022 11:14	<b>Clm Veh Model Changed</b>	(205149) HONDA FIT 1.5 HYBRID (A).	[A] HOW MEI KWAN
3	13 Sep 2022 11:14	<b>Clm Created</b>	Reg No: SNB5287E. Acct Date: 2022/09/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Optima Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	13 Sep 2022 11:14	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	13 Sep 2022 11:14	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/09/22	[A] HOW MEI KWAN
6	13 Sep 2022 11:14	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	13 Sep 2022 11:14	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	13 Sep 2022 11:14	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	13 Sep 2022 11:15	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	13 Sep 2022 11:15	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	11 Oct 2022 11:53	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	11 Oct 2022 11:53	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	11 Oct 2022 11:53	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2015/06/17.	[A] JOANNE LEE KHANG MIN
14	11 Oct 2022 11:53	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	18 Oct 2022 09:29	<b>Adj Mandate Request</b>	Cur.Req:3398.00:Liability: 100% (BOLA 28) *Quantum: \$3,398.00 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
16	20 Oct 2022 15:43	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/09/22. Mandate Remarks: Subject to all docs in place Cost of Repair : \$2,996.00 Loss of Use : \$300.00 5 days @ S\$ 60/day LTA/ GIA Search Fee : \$2.00 Total : \$3,298.00	[I] Ler, Bernard-JQ
17	20 Oct 2022 15:43	<b>Adj Mandate Set</b>	Approved:3298.00:Subject to all docs in place Cost of Repair : \$2,996.00 Loss of Use : \$300.00 5 days @ S\$ 60/day LTA/ GIA Search Fee : \$2.00 Total : \$3,298.00	[I] Ler, Bernard-JQ

Date From



Date To



Audit Type

None

Go

### ACTIVITY

[16/09/2022 15:10] CHEW HSIAO TONG:  
 GBK1215J-> SML5481U(OI)->SNB5287E(TP)  
 100% BOLA 28(Ass: 0%)  
 3 vehicles c.c. OI was 2nd car

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2842446	13 Sep 2022 11:18:03	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNB5287E	SML5481U	11.00
2854310	11 Oct 2022	OD/TP Case	Motor	LKK Auto	LKK Auto	SNB5287E	SML5481U	11.00

	11:53:45	(Adjuster)		Consultants Pte Ltd	Consultants Pte Ltd (HQ)			
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