

Rajeswari

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Monday, 12 September 2022 4:21 PM
To: Kivile Enterprise; 'SUR'; 'assignments'
Subject: SNM22D204334/C02/SKU1638M/KHONGLH / RE: FBQ9850R/SKU1638M(ACC ON 18/6/2022) | SJE LKK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Irene,

We refer to your email of even date.

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Please note we are conducting inquiry and unable to advise liability at this juncture.
Kindly let us have the PIR if any.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.

Kivile Enterprise

Blk 3007 Ubi Road 1

#01-408, S408701

Tel: 6748 8645 Fax: 6748 2533

Thank you

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Lynn Khong

Executive Motor Claims
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Kivile Enterprise <kivilepc@gmail.com>

Sent: Monday, 12 September 2022 4:05 pm

To: Lynn Khong <lynn.khong@sg.cntaiping.com>

Subject: Re: SNM22D204334/C02/SKU1638M/KHONGLH / RE: FBQ9850R/SKU1638M(ACC ON 18/6/2022) | PRS SUR LIST

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

HI , WE AGREE THE SURVEY THAT YOU ARRANGE FOR WE OK READY , THKS.

On Mon, Sep 12, 2022 at 3:49 PM Lynn Khong <lynn.khong@sg.cntaiping.com> wrote:

‘WITHOUT PREJUDICE’
SAVE AS TO COSTS

Dear Irene,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Lynn Khong

Executive Motor Claims

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 12 September 2022 3:27 pm
To: Kivile Enterprise <kivilepc@gmail.com>; Lynn Khong <lynn.khong@sg.cntaiping.com>
Subject: O/R: SNM22D204334/C02/SKU1638M/KHONGLH / RE: FBQ9850R/SKU1638M (ACC ON 18/6/2022)

Without Prejudice

Dear Lynn,

Please conduct PRS for FBQ9850R.

Note: officer in charge Lynn Khong 63896156.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Kivile Enterprise <kivilepc@gmail.com>
Sent: Monday, 12 September 2022 11:29 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: FBQ9850R/SKU1638M(ACC ON 18/6/2022)

HI , ATTN OFFICER INCHARGE , PLS ARRANGE SURVEY TO INSPECT MY FBQ9850R , THKS

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Best Regards

Irene Toh

Kivile Enterprise

Blk 3007 Ubi Road 1

#01-408, S408701

Tel: 6748 8645 Fax: 6748 2533

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Best Regards

Irene Toh

Kivile Enterprise

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