

Veron Chen (LKKAUTO)

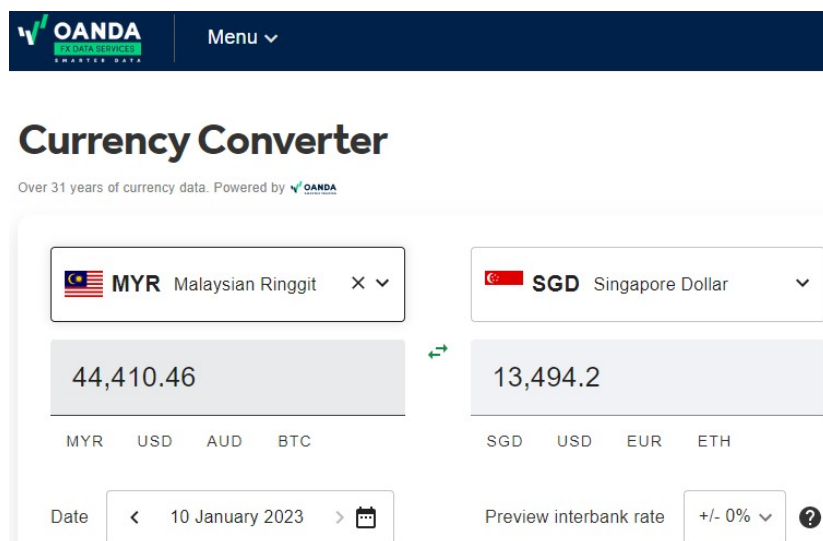
From: Lok, Jasmine <jasmine.lok@sg.gaig.com>
Sent: Tuesday, 10 January 2023 7:57 PM
To: Elaine Kuan (LKK Auto); Veron Chen (LKKAUTO)
Cc: Chew, Elizabeth
Subject: GAIG Ref:CLMOMVP000001244-PRE REPAIR SURVEY FOR JRF 8379

Dear Veron,

Thank you for answering my call this morning.

We have checked and on the view that the fee should fall within \$10,001 to \$15,000.00 > \$350.00 per case.

Attached the currency converter for your attention.



Over 31 years of currency data. Powered by OANDA

MYR Malaysian Ringgit 44,410.46

SGD Singapore Dollar 13,494.2

MYR USD AUD BTC SGD USD EUR ETH

Date: 10 January 2023 Preview interbank rate: +/- 0%

We appreciate you can assist us on this matter.

Thank you

Best Regards

Jasmine Lok, Senior Executive, Claims | P. +65 6804 6059 | F. +65 6235 3354 jasmine.lok@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's
A1 (Good)
Published January 28, 2021

Standard & Poor's
A+ (Strong)
Affirmed June 1, 2021

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: Elaine Kuan (LKK Auto) <elainekuan@lkkauto.com>
Sent: 09 January 2023 4:45 PM
To: Lok, Jasmine <jasmine.lok@sg.gaig.com>
Cc: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Motor Claims <motorclaims@sg.gaig.com>
Subject: [External] Re: GAIG Ref:CLMOMVP000001244-PRE REPAIR SURVEY FOR JRF 8379

Dear Jasmine,

Enclose Survey Report of JRF 8379.

Thank you.

Best Regards,
Elaine | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Friday, January 6, 2023 5:24 PM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Lok, Jasmine <jasmine.lok@sg.gaig.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Report <report@lkkauto.com>
Cc: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>
Subject: RE: GAIG Ref:CLMOMVP000001244-PRE REPAIR SURVEY FOR JRF 8379

Dear Jasmine,

We are in the midst of paparing report.

Dear Report Team,

FYNA- Our ref : CS/GAI22008951/Kvy3

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Thursday, 5 January 2023 3:56 PM

To: Lok, Jasmine <jasmine.lok@sg.gaig.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>
Subject: RE: GAIG Ref:CLMOMVP000001244-PRE REPAIR SURVEY FOR JRF 8379

Dear Jasmine,

Thank you for the email.

Dear Veron,

Please assist. Our ref : CS/GAI22008951/Kvy3

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lok, Jasmine <jasmine.lok@sg.gaig.com>
Sent: Thursday, 5 January 2023 3:32 PM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>
Subject: GAIG Ref:CLMOMVP000001244-PRE REPAIR SURVEY FOR JRF 8379

Dear Yan,

We spoken a while ago.

Please let us have the survey report of JRF 8379.

Thank you

Best Regards

Jasmine Lok, Senior Executive, Claims | P. +65 6804 6059 | F. +65 6235 3354 jasmine.lok@sg.gaig.com



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From: Motor Claims

Sent: 12 September 2022 3:09 PM

To: RS AUTO SERVICES <rsautoservices88@gmail.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>

Subject: Re: GAIG Ref:CLMOMVP000001244-PRE REPAIR SURVEY FOR JRF 8379

Without Prejudice

Dear Sharon,

Noted on your request, as our client has not reported the accident we will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicacclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | F. +65 62353354 | shery.wong@sg.gaig.com



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From: RS AUTO SERVICES <rsautoservices88@gmail.com>

Sent: 12 September 2022 3:04 PM

To: Motor Claims <motorclaims@sg.gaig.com>

Cc: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>

Subject: [External] Re: GAIG Ref:CLMOMVP000001244-PRE REPAIR SURVEY FOR JRF 8379

Dear Sirs,

We wish to appoint LKK Auto Consultants.

Thank you

Regards
Sharon
64535654

On Mon, 12 Sept 2022 at 14:26, Motor Claims <motorclaims@sg.gaig.com> wrote:

Without Prejudice

Dear Sirs,

Our client has not reported accident.

We append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. A-PAC Adjusters & Surveyors Pte. Ltd.
3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | F. +65 62353354 | shery.wong@sg.gaig.com



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From: RS AUTO SERVICES <rsautoservices88@gmail.com>

Sent: 12 September 2022 12:29 PM

To: Motor Claims <motorclaims@sg.gaig.com>

Subject: [External] PRE REPAIR SURVEY FOR JRF 8379

Dear Officer,

Please help us to arrange for a pre-repair survey

Our vehicle - JRF8379

Accident date - 09/09/2022

Your insure - SCA 83U

Location - RS AUTO SERVICES
160 SIN MING DRIVE
SIN MING AUTOCITY #06-01
SINGAPORE 575722

Please also let us have the list of surveyors to appoint.

Thank you

Regards
Sharon Tan
64535654

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