

ADVANCE AUTO GARAGE

23 Kaki Bukit Avenue 4, #04-01 Vicom Kaki Bukit Inspection Center, Singapore 415933

Tel: 9007 9247

Email: advanceag@hotmail.com

UEN: 53395571L

Date

: 28 March 2023

Your Ref

SLP8874R

То

: China Taiping Insurance (Singapore) Pte. Ltd

Attn

Motor Claims Department

Dear Sir/Mdm,

RE: Accident on 06/09/2022 between SMP5849Y & SLP8874R at/along Sims Avenue after Lorong 19 Geylang

We refer to the above matter and would like to settle it directly in an amicable manner.

Please find attached copies of the below mentioned for your kind perusal:

- 1) Invoice No. AAGCL-297 @ \$\$8,700.00
- 2) Loss of Use @ S\$1,080.00 (9 Days x S\$120)
- 3) Authorization to Act
- 4) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issued upon amount finalization.

Thank you.

Yours faithfully,

Xavier Lim

Advance Auto Garage

LETTER OF AUTHORITY

Name	. Mohd Yusri Reki Bin Yusof	
	: BIK 133 Teck whye have	#03-381 8(680133)
Address	i para se	
	:	
Contact No	1	
To (Insuranc	ce): China Taiping Insurance (Sin	gapore) Pte. Ltd.
Dear Sirs,	CIO FEIRY CIÓ	000747 01/09/2022
ACCIDENT IN	NVOLVING SMP 5849Y AND SLE	outland
AT/ALONG	Sims Avenue after Lorong 19 G	eylang
I/We,	ohd Yusri Reki Bin Yusof	, am/are the registered owner of
motor car n	10. SMP 5849 Y	
	e that I have assigned all compensation monie ADVANCE AUTO GARAGE.	es due to me/us in the above stated
mentioned	by authorize you to release all compensation accident to ADVANCE AUTO GARAGE and AUTO GARAGE whom I had authorized to collect	forward your settlement cheque to
Thank You		
IIIalik IOU		7
	- War	le
Signature o	of Claimant	Witness By

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00009812101 Claim No : SNM22D206523/C02/SLP8874R/TAYHP

Claimant : MOHD YUSRI REKI BIN YUSOF

Amount : \$\$9,500.00

SINGAPORE DOLLARS NINE THOUSAND FIVE HUNDRED ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMP5849Y Insured Vehicle No. : SLP8874R

Date of Loss : 06/09/2022 Place of Accident : SIMS AVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : FRESH CARS PTE LTD

Driver Name : NG KAH MING

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	s\$
(2) Cost of Repair/Excess	S\$ 8,700.00
(3) Loss of Use/Rental/Earning	\$\$ 800.00
(4) GIA/Police Reports/	
Investigation Results/Search Fees	\$\$
(5) Medical Reports/Expenses	S\$
(6) Survey Fees/P.T. Fees/Towing	S\$
(7) Cost including Disbursement	S\$
TOTAL	. S\$ 9,500.00

Claimant Name:	Mohd Yusri Reki Bin Yusof	NRIC No :	573434121
Signature :	- Uni	Date :	21/4/2023

Sales Invoice

Advance Auto Garage

23 Kaki Bukit Avenue 4 #04-01 Vicom Kaki Bukit Inspection Center

Singapore 415933 Reg No: 53395571L (+65) 9007 9247

Bill To:

China Taiping Insurance (Singapore) Pte. Ltd 3 Anson Road, #16-00 Springleaf Tower Singapore 079909

ATTN: MOTOR CLAIMS DEPARTMENT

Description		AMOUNT
ACCIDENT REPAIRS CARRIED OUT AS PER YOUR SURVEYOR RECOMMENDATION		\$8,700.00
LUMP SUM		
LOWIF SOLVI		
	Total:	\$8,700.0

* All prices stated are in SGD

* Please make all cheques payable to Advance Auto Garage

* Car handed over in satisfactory post repair condition



DATE: 28/3/2023

VRN: SMP5849Y

INVOICE NO.: AAGCL-297

THANK YOU FOR YOUR BUSINESS

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)

Sent: Tuesday, 22 November 2022 1:06 PM

To: kim@freshcars.sg

Cc: Admin A

Subject: ACCIDENT INVOLVING SLP8874R (CHINA TAIPING) AND SMP5849Y AT/ALONG SIMS

AVE ON 06/09/2022

Our Ref: CC6/CTI22008949/Aea3

Insured Name: FRESH CARS PTE LTD

Insured Driver: Ng Kah Ming

Dear Sir/Madam,

ACCIDENT INVOLVING SLP8874R (CHINA TAIPING) AND SMP5849Y AT/ALONG SIMS AVE ON 06/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMP5849Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)

Sent: Thursday, 20 April 2023 5:34 pm

To: 'kim@freshcars.sg'

Cc: Admin A

Subject: RE: ACCIDENT INVOLVING SLP8874R (CHINA TAIPING) AND SMP5849Y AT/ALONG

SIMS AVE ON 06/09/2022

M/S FRESH CARS PTE LTD

Dear Kim / Person In Charge,

We refer to the above matter and our email below.

As per our previous whatsapp call with Mr Kim, please be informed that we will settle third party claim (property damage claim) with the total amount of \$9,500.00.

Thank you.

*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: EzLyna (LKKAuto)

Sent: Tuesday, November 22, 2022 1:06 PM

To: kim@freshcars.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT INVOLVING SLP8874R (CHINA TAIPING) AND SMP5849Y AT/ALONG SIMS AVE ON 06/09/2022

Our Ref: CC6/CTI22008949/Aea3

Insured Name: FRESH CARS PTE LTD

Insured Driver: Ng Kah Ming

Dear Sir/Madam,

ACCIDENT INVOLVING SLP8874R (CHINA TAIPING) AND SMP5849Y AT/ALONG SIMS AVE ON 06/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMP5849Y against your motor insurance policy.

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)

Sent: Wednesday, 3 May 2023 11:09 am

To: Irene Tay
Cc: Admin A

Subject: RE: {SEEK MANDATE} / CTP REF NO. SNM22D206523/C02/SLP8874R/TAYHP --- Direct

Settlement - Accident Involving SLP8874R (OI: CTI - TBA) AND SMP5849Y (TP: LKK REF

- CC6/CTI22008949/Aea3) on 06/09/2022

Dear Irene.

We refer to your approval email below.

My sincere apologies for the typo error. Based on LOD, TP is claiming Loss of Use (vehicle above 1.6cc). Thank you.

With warmest regards,

Ezlyna

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Tuesday, April 18, 2023 5:37 PM **To:** EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} / CTP REF NO. SNM22D206523/C02/SLP8874R/TAYHP --- Direct Settlement - Accident

Involving SLP8874R (OI: CTI-TBA) AND SMP5849Y (TP: LKK REF-CC6/CTI22008949/Aea3) on 06/09/2022

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

Please inform our insured before you proceed to settle with third party.

You may proceed to offer repairer "Advance Auto Garage" at \$9,500.00 (all-in) once you update insured.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: EzLyna (LKKAuto) < ezlyna@lkkauto.com >

Sent: Tuesday, April 18, 2023 4:57 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} / CTP REF NO. SNM22D206523/C02/SLP8874R/TAYHP --- Direct Settlement - Accident

Involving SLP8874R (OI: CTI-TBA) AND SMP5849Y (TP: LKK REF-CC6/CTI22008949/Aea3) on 06/09/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D206523/C02/SLP8874R/TAYHP

LKK ref: CC6/CTI22008949/Aea3

Dear Irene,

ACCIDENT INVOLVING SLP8874R (CHINA TAIPING) AND SMP5849Y (TP) ON 06/09/2022

We refer to the above matter.

It is an accident under BOLA 27. OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Advance Auto Garage" at \$9,500.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 16,689.70	\$ 8,700.00 (L/Sum)
2. Loss of Rental (9 days x \$120)	\$ 1,080.00	\$ 800.00 (8 days x \$100)
Total	\$ 17,769.70	<u>\$ 9,500.00</u>

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

^{*}I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

From: Irene Tay < irene.tay@sg.cntaiping.com>
Sent: Friday, September 16, 2022 11:53 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Subject: CTP REF NO. SNM22D206523C02 --- Direct Settlement - Accident Involving SLP8874R (OI: CTI - TBA) AND

SMP5849Y (TP: LKK REF - CC6/CTI22008949/Aea3) on 06/09/2022

Enclosed herewith our insured SAS REPORT.

(PW.SLP8874R)

Regards

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, 12 September 2022 5:37 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A admin-a@lkkauto.com; Asher Sng (LKKAuto) AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLP8874R (OI: CTI - TBA) AND SMP5849Y (TP: LKK REF -

CC6/CTI22008949/Aea3) on 06/09/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMP 5849Y at M/s Advance Auto Garage - Kaki Bukit on 08.09.2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)