

Our Ref: CT0922/SHD3560P/KS(st)  
Date: 03.11.2022



INDIA INTERNATIONAL INSURANCE P/L  
64 CECIL STREET #04-00/06-00  
Singapore 049711

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280  
Facsimilie +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 07.09.2022 INVOLVING SHD3560P & SMP 147Y ALONG CHANGI AIRPORT TI DEPARTURE**

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD3560P, which was involved in the captioned accident with your insured vehicle No SMP 147Y.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	3,852.00
2. Loss of Rental	4 days x S\$ 125.40	S\$	501.60
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE]      **Total Claims**      S\$      **4,681.09**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: -

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING TOYOTA PRIUS SHD3560P , SMP147Y  
ALONG CHANGI AIRPORT TI DEPARTURE****ON 07-Sep-22 10:00**I / We **LEE MUN KUM** (Hirer) NRIC No.: **SXXXX910H**and/or **QUEK LUCK SEAH** (Relief) NRIC No.: **SXXXX241Z**Taxi Number **SHD3560P**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **07-Sep-2022**Name of Hirer **LEE MUN KUM**  
Hirer NRIC **SXXXX910H**

Signature :

Address **76 LORONG LIMAU #09-03  
320076**Contact No. **96252996**Name of Relief **QUEK LUCK SEAH**  
Relief NRIC **SXXXX241Z**

Signature :

Address **119 ANG MO KIO AVENUE 3 06-1783  
560119**Contact No. **97661018**

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2022D0004937  
 Claimant Ref: SHD3560P

We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,852.00 (repair cost), S\$ 661.60 (loss of income/rental), S\$ 7.45 (towing fee & search fee), vehicle no. SHD3560P that was damaged pursuant to the accident which occurred on 07/09/2022 (date) at CHANGI AIRPORT T1 (location) involving vehicle no. SMP147Y (insured vehicle). This is pursuant to the inspection conducted on 08/09/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHD3560P to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHD3560P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,521.05 to COMFORTDELGRO ENGINEERING PTE LTD

Dated this 22<sup>nd</sup> day of May 2023

**CLAIMANT:**

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Address: \_\_\_\_\_

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

CLAIMS DEPARTMENT  
 COMFORTDELGRO ENGINEERING PTE LTD  
 59 LOYANG DRIVE  
 SINGAPORE 508969

Signed by "the workshop" (workshop)

**WITNESS:**

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Address: \_\_\_\_\_

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_



MTH

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

"The contents of this document apply to vehicle damages only.  
 All personal injuries and damages arising therefrom are excluded  
 from the ambit and application of this document"

Please forward your cheque made payable to:  
 COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

**TAX INVOICE**

8010032

INDIA INTERNATIONAL INSURANCE PTE LTD  
IOB Building

64 CECIL STREET #04-00/06-00  
SINGAPORE 049711

CONTACT NO: 62238122

VEHICLE NO  
SHD3560P

NO/DATE  
92620706 02.11.2022

MAKE  
TOYOTA

JOB NO.  
305529194

MODEL  
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG  
20.09.2016

CHASSIS CODE  
JTDKB3FU003530448

JOB TYPE

Description : 3P 07.09.2022

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt		3,600.00
Add GST @ 7.000 %		252.00
Total Invoice amount		3,852.00

Issued by : CHEWBEELENG 02.11.2022 13:45:26  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

END 3560P

DA 719122

Print Date/Time : 07 Sep 2022 / 13:13:05

Receipt Date/Time : 07 Sep 2022 / 13:13:05

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220907-001817

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMP147Y				
As at 07 Sep 2022/10:00:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SMP147Y Enquiry Fee 20220907131135013092	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	434922XXXXXX1091	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Our Ref: CT22090093

Date: 02 November 2022



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      07/09/2022    @   10:00 hrs  
ALONG                              CHANGI AIRPORT TI DEPARTURE  
INVOLVING                        SMP147Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3560P** (the "Taxi"). The Taxi was hired to **LEE MUN KUM IC NO SXXXX910H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

## Claim Audit

### AUDIT TRAIL

No.	On	Audit	Remarks	By
1	07 Sep 2022 14:05	<b>Clim Veh Model Changed</b>	(200928) TOYOTA PRIUS 1.5 HYBRID (A).	[R] Jumani Bin Masudin
2	07 Sep 2022 14:05	<b>Clim Created</b>	Reg No: SHD3560P. Acct Date: 2022/09/07. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[R] Jumani Bin Masudin
3	07 Sep 2022 14:10	<b>Clim Submitted</b>	6709.16.	[R] Jumani Bin Masudin
4	08 Sep 2022 10:18	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[I] Krishnan Bhuvaneswari
5	08 Sep 2022 10:18	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/09/19	[I] Krishnan Bhuvaneswari
6	08 Sep 2022 10:18	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[I] Krishnan Bhuvaneswari
7	08 Sep 2022 12:18	<b>Assignment 1st Accessed</b>		[A] NA MENG YAN
8	12 Sep 2022 16:59	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	19 Oct 2022 16:35	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100% Remark: BOLA 15 applicable. OI changed lane.	[A] Ezlyna
10	19 Oct 2022 17:34	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/09/19. Mandate Remarks: Dear Sir, please proceed w ith direct settlement. Thank you.	[I] Derrick Tan Ming Chye
11	19 Oct 2022 17:34	<b>Adj Mandate Set</b>	Approved:0.00:Dear Sir, please proceed with direct settlement. Thank you.	[I] Derrick Tan Ming Chye
12	16 Nov 2022 09:47	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	31 Dec 2022 20:50	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/09/19. Mandate Remarks: Dear Sir, please procee d with direct settlement. LOD uploaded. Thank you.	[I] Derrick Tan Ming Chye
14	31 Dec 2022 20:50	<b>Adj Mandate Set</b>	Approved:0.00:Dear Sir, please proceed with direct settlement. LOD uploaded. Thank yo u.	[I] Derrick Tan Ming Chye
15	04 Apr 2023 17:18	<b>Clim Dtl Modified</b>	Insured Name: CTPL -> FAVOURITE CAR RENTAL PTE LTD. Insured ID: 199303821R -> 201838589K. Claimant's Name: CTPL -> COMFORT TRANSPORTATION PTE LTD. Claiman t's ID: -> 199303821R.	[A] HOW MEI KWAN
16	18 May 2023 17:29	<b>Adj Mandate Request</b>	Cur.Req:4521.09:Liability: 100% *Quantum: \$4,521.09 (all-in). Pls refer to adjuster rep ort for details. *For your approval please.	[A] CHEW HSIAO TONG
17	19 May 2023 09:26	<b>Adj Mandate Set</b>	Approved:4521.09.	[I] Derrick Tan Ming Chye

Date From



Date To



Audit Type

None



Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2840380	07 Sep 2022 14:05:13	OD/TP Case (Repairer)	Motor	ComfortDelgro Engineering Pte Ltd	ComfortDelGro Engineering Pte Ltd (Loyang)	SHD3560P		xx.xx
2840712	08 Sep 2022 10:18:45	TP Case (Insurer)	Motor	ComfortDelgro Engineering Pte Ltd	India International Insurance Pte Ltd (HQ)	SHD3560P		xx.xx
2869509	16 Nov 2022 09:47:31	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD3560P	SMP147Y	11.00



