

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 14 September 2022 5:29 PM
To: 'Claims - Motor Survey'; 'Chua, Gek Tiang Ruth'; SUR
Subject: RE: LKK/KK \ CMTD2203230/RUC(nr) - Pre Repair Survey for SLT 7157 M (Your Ref: SGZ9767S Our Ref: TKSF/M492-ACC-46486.22/sf)
Attachments: SLT7157M IA.pdf; SLT7157M PARF_COE Rebate Enquiry.pdf; SLT7157M estimate.pdf

Dear Ruth,

Enclosed herewith preliminary advice of SLT 7157M.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 12 September 2022 4:30 PM
To: 'Claims - Motor Survey' <MotorSurvey@sompo.com.sg>; 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK/KK \ CMTD2203230/RUC(nr) - Pre Repair Survey for SLT 7157 M (Your Ref: SGZ9767S Our Ref: TKSF/M492-ACC-46486.22/sf)

Dear Grace,

Thank you for the assignment.

Repairer arrange on 13.9.22.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Sent: Monday, 12 September 2022 4:14 PM
To: Janice Kee <janice.kee@ksteoptr.com>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Anthony Cheong <cheonganthony@yahoo.com.sg>
Subject: LKK/KK \ CMTD2203230/RUC(nr) - Pre Repair Survey for SLT 7157 M (Your Ref: SGZ9767S Our Ref: TKSF/M492-ACC-46486.22/sf)

Without Prejudice

Our Reference: CMTD2203230/RUC

Your Reference: TKSF/M492-ACC-46486.22/sf

Dear Janice,

We refer to your email reply and agreed to appoint **Mr. Kenneth Kong** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth** to survey **SLT7157M** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report

Please revert your report upon completion of survey to my colleague, **Ms. Ruth**

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Janice Kee <janice.kee@ksteoptr.com>

Sent: Monday, September 12, 2022 3:39 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Cc: Anthony Cheong <cheonganthony@yahoo.com.sg>

Subject: Re: PRI \ CMTD2203230/RUC(nr) - Pre Repair Survey for SLT 7157 M (Your Ref: SGZ9767S Our Ref: TKSF/M492-ACC-46486.22/sf)

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Dear Sir

Our client has agreed to the usage of Kenneth Kong from LKK Auto Consultants as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage Kenneth Kong from LKK Auto Consultants to perform the said Pre-Repair Survey in accordance with the NIMA Protocol.

Thank you

- ***Please be informed that with effect from 5 August 2022, our new office address is 111 North Bridge Road #23-01 Peninsula Plaza Singapore 179098.***

Regards,

Janice Kee

c/o Teo Keng Siang LLC

111 North Bridge Road,

#23-01 Peninsula Plaza,

Singapore 179098

Tel: 6333 4222 Fax: 6333 5676

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Sent: 12 September 2022 15:21

To: Janice Kee <janice.kee@ksteoptr.com>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Cc: Anthony Cheong <cheonganthony@yahoo.com.sg>

Subject: PRI \ CMTD2203230/RUC(nr) - Pre Repair Survey for SLT 7157 M (Your Ref: SGZ9767S Our Ref: TKSF/M492-ACC-46486.22/sf)

Our Reference: CMTD2203230/RUC

Your Reference: TKSF/M492-ACC-46486.22/sf

Without Prejudice

EMAIL ONLY

Date: 12/09/2022

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S Teo Keng Siang LLC

Dear Janice

ACCIDENT INVOLVING SGZ9767S & SLT7157M ON 10.09.22

We refer to your Notice of Accident dated 12/09/2022.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/

ruth.chua@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

| | Motor Surveyor | Surveyor |
|--|----------------------|-------------------------------|
| | FormTeam Consultancy | Frankie Pang |
| | | Chow BoXiong |
| | LKK Auto Consultants | Adrian Ling (East) |
| | | Marcus Chua (East) |
| | | Kenneth Kong (North) |
| | | Steve Chen (West) |
| | Priority Services | Jimmy Lee |
| | Raleigh Services | Andrew Ow Yong |
| | RT Appraisal Pte Ltd | Ricky Teng |
| | | Elgene Teng |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

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From: Janice Kee <janice.kee@ksteoptr.com>

Sent: Monday, September 12, 2022 2:21 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>
Cc: Anthony Cheong <cheonganthony@yahoo.com.sg>
Subject: Pre Repair Survey for SLT 7157 M (Your Ref: SGZ 9767 S Our Ref: TKSF/M492-ACC-46486.22/sf)

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir,

We attach herewith our Pre-repair survey letter for your attention.

Kindly let us have the surveyor list for our attention.

Thank you.

- ***Please be informed that with effect from 5 August 2022, our new office address is 111 North Bridge Road #23-01 Peninsula Plaza Singapore 179098.***

Regards,
Janice Kee
c/o Teo Keng Siang LLC
111 North Bridge Road,
#23-01 Peninsula Plaza,
Singapore 179098
Tel: 6333 4222 Fax: 6333 5676