

Veron Chen (LKKAuto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Wednesday, 14 September 2022 2:13 PM
To: Hazel Natasya Chng; SUR
Subject: SNM22D206462/C02/YP3746G/KHONGLH - ACCIDENT INVOLVING SJG3798G AND YP3746G ALONG TPE TOWARDS KPE BEFORE EXIT 7 ON 09/09/2022 AT ABOUT 0955HOURS | DS

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

Based on the available information, we agree on **direct settlement**.

As spoken, please let us have your client's video footage for reference.

Subject to policy terms & conditions, damages consistency and quantum, please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.

Please note that the claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.

Please note that this proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.

China Taiping Insurance Pte Ltd reserves any and all rights under the policy to investigate the claim and to make a determination on coverage, including the rights to reject the claim.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Lynn Khong
Executive Motor Claims
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hazel Natasya Chng <hazel@abwinm9.com>

Sent: Tuesday, 13 September 2022 12:47 pm

To: Lynn Khong <lynn.khong@sg.cntaiping.com>

Subject: RE: SNM22D206462/C02/YP3746G/KHONGLH - ACCIDENT INVOLVING SJG3798G AND YP3746G ALONG TPE TOWARDS KPE BEFORE EXIT 7 ON 09/09/2022 AT ABOUT 0955HOURS | ASSIGN LKK

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Hi Lynn,

We refer to my email below.

Please kindly advise on the liability soonest possible.

Thank you.

Thank you and regards,

Hazel Chng

Claims Department

ABWIN M9 Automobile Pte Ltd
Service Pte Ltd M9 International Pte Ltd

Abwin Service Pte Ltd

T +65 6713 9408 | Mobile +65 91991691 | F +65 6713 9415

No. 17 Kaki Bukit Road 4

#01-60 Bartley Biz Centre Singapore 417809

From: Hazel Natasya Chng <hazel@abwinm9.com>

Sent: Monday, 12 September 2022 10:54 am

To: 'Lynn Khong' <lynn.khong@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: SNM22D206462/C02/YP3746G/KHONGLH - ACCIDENT INVOLVING SJG3798G AND YP3746G ALONG TPE TOWARDS KPE BEFORE EXIT 7 ON 09/09/2022 AT ABOUT 0955HOURS | ASSIGN LKK

Hi Lynn,

We refer to the matter above.

Please be informed that LKK had contacted us on the pre repair survey.

Please kindly advise whether your insured and/or insured driver has lodged the above mentioned accident.

Kindly let us have your liability clearance soonest possible.

Thank you.

Thank you and regards,

Hazel Chng

Claims Department

ABWIN M9 Automobile Pte Ltd
Service Pte Ltd M9 International Pte Ltd

Abwin Service Pte Ltd

T +65 6713 9408 | Mobile +65 91991691 | F +65 6713 9415

No. 17 Kaki Bukit Road 4

#01-60 Bartley Biz Centre Singapore 417809

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Monday, 12 September 2022 10:24 am

To: Hazel Natasya Chng <hazel@abwinm9.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: SNM22D206462/C02/YP3746G/KHONGLH - ACCIDENT INVOLVING SJG3798G AND YP3746G ALONG TPE TOWARDS KPE BEFORE EXIT 7 ON 09/09/2022 AT ABOUT 0955HOURS | ASSIGN LKK

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Hazel,

We refer to your email of 09/09/2022.

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange PRS.

The said vehicle can be inspected at: **17 Kaki Bukit Road 4 #01-58/59/60/61/62 Bartley Biz Centre Singapore 417809.**

Thank you

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Lynn Khong

Executive Motor Claims
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 12 September 2022 9:55 am

To: Hazel Natasya Chng <hazel@abwinm9.com>; Lynn Khong <lynn.khong@sg.cntaiping.com>

Subject: O/R: SNM22D206462/C02/YP3746G/KHONGLH / RE: ACCIDENT INVOLVING SJG3798G AND YP3746G ALONG TPE TOWARDS KPE BEFORE EXIT 7 ON 09/09/2022 AT ABOUT 0955HOURS

Without Prejudice

Dear Lynn,

Please conduct PRS for SJG3798G.

Note: officer in charge Lynn Khong 63896156.

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Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Hazel Natasya Chng <hazel@abwinm9.com>

Sent: Friday, 9 September 2022 3:11 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: ACCIDENT INVOLVING SJG3798G AND YP3746G ALONG TPE TOWARDS KPE BEFORE EXIT 7 ON 09/09/2022 AT ABOUT 0955HOURS

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Hi,

We refer to the above matter.

We have been appointed by the owner, **TEE CHONG HOCK**, the registered owner of vehicle no. **SJG3798G**.

Kindly advise if your insured and/or insured driver has lodged the above accident.

Please let us have your liability clearance for the above accident to proceed with the mentioned claims.

Kindly arrange your surveyor to attend the Pre-repair inspection **within 2 working days**.

The said vehicle can be inspected at: **17 Kaki Bukit Road 4 #01-58/59/60/61/62 Bartley Biz Centre Singapore 417809.**

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday and/or Public Holiday, the said workshop will commence repairs thereafter without any further notice or reference to you.

Thank you and regards,
Hazel Chng

Claims Department

ABWIN  **M9 Automobile Pte Ltd**
Service Pte Ltd **M9 International Pte Ltd**

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