

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Thursday, 17 November 2022 11:21 AM
To: sm automotive
Cc: Admin A
Subject: RE: REJECT CLAIM / SFZ1801R CLAIMING AGAINST GBE9746Y DOA 09.09.2022 *** LKK
REF: CC4/III22008932/Aea3

Without Prejudice

Dear Sukyi,

We refer to the above matter.

We have our principal's instructions to reject your client's claim as per BOLA 15.

Thank you.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Wednesday, 16 November 2022 5:13 PM
To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: REJECT CLAIM / SFZ1801R CLAIMING AGAINST GBE9746Y DOA 09.09.2022 *** LKK REF:
CC4/III22008932/Aea3

Without Prejudice

Hi Lyna

We only have the 2-scene video which emailed to you on 14.11.2022.

We look forward to hearing from you soon of the offer for a close case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE
1 Kaki Bukit Ave 6
Blk C #01-43

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Tuesday, November 15, 2022 12:08 PM
To: sm automotive <sm_automotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: REJECT CLAIM / SFZ1801R CLAIMING AGAINST GBE9746Y DOA 09.09.2022 *** LKK REF: CC4/III22008932/Aea3

Without Prejudice

Dear Sukyi,

Thank you for the video footage. As we've viewed both video footages, there are few seconds (between 5~7) interruptions between 1 & 2. Please submit 1 video for the whole accident without cutting.

Will forward to our principal for instructions once we have received from you.

Thank you.

With warmest regards,
Ezlyna

From: sm automotive <sm_automotive@hotmail.com>
Sent: Monday, 14 November 2022 3:48 PM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: REJECT CLAIM / SFZ1801R CLAIMING AGAINST GBE9746Y DOA 09.09.2022 *** LKK REF: CC4/III22008932/Aea3

Without Prejudice

Hi Lyna

We referred to your email dd11.11.22

Enclosed scene video clearly showed that our client vehicle was stationary whereby your insured moved from stationary position and caused accident.

We look forward to hearing from you soon of the revised offer for a close case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE
1 Kaki Bukit Ave 6
Blk C #01-43

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Friday, November 11, 2022 4:43 PM
To: sm automotive <sm_automotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE:REJECT CLAIM / SFZ1801R CLAIMING AGAINST GBE9746Y DOA 09.09.2022 *** LKK REF: CC4/III22008932/Aea3

Without Prejudice

Dear Sukyi,

We refer to the above matter.

We have our principal's instructions to reject your client's Third Party claim against our insured for this matter herein.

As such, we are unable to accept any liability. If you have any evidence, kindly submit to us for further assessment.

Thank you.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Thursday, 3 November 2022 3:06 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: SFZ1801R CLAIMING AGAINST GBE9746Y DOA 09.09.2022 *** LKK REF: CC4/III22008932/Aea3

Without Prejudice - **gentle reminder**

Hi Tong Tong

Please advise did your Surveyor Adrian already pass you his marked estimate?

Please let us know and we will gently remind him.