

Yan (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Sunday, 11 September 2022 7:06 PM
To: Nitha; keong@mova.com.sg; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: TP CLAIMS - SLG6996H AGAINST ZQ9369E DOA 07/9/2022 (SNM22D206413/C02/GQ9369E/TOHHS)

Dear Sirs

We are in receipt of your email of 9 September 2022 at 6.52 pm and contents duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to follow up on the survey on SLG6996H. (email below refers)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Nitha <nitha@mova.com.sg>
Sent: Friday, 9 September 2022 6:52 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; keong@mova.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: ***SPAM*** RE: TP CLAIMS - SLG6996H AGAINST ZQ9369E DOA 07/9/2022 (SNM22D206413/C02/GQ9369E/TOHHS)

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Dear All,

Kindly assign LKK Kenneth and please advise on the liability

Best Regards,

Nitha

Claims Officer



From: Alfred Toh
Sent: Friday, 9 September 2022 6:20 PM
To: Nitha <nitha@mova.com.sg>; keong@mova.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: ***SPAM*** RE: TP CLAIMS - SLG6996H AGAINST ZQ9369E DOA 07/9/2022 (SNM22D206413/C02/GQ9369E/TOHHS)

WITHOUT PREJUDICE

YOUR REF: SLG6996H
OUR REF: SNM22D206413/C02/GQ9369E/TOHHS

Dear Sirs

We refer to your email of 9 September 2022 at 1.46 pm.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
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From: Nitha <nitha@mova.com.sg>
Sent: Friday, 9 September 2022 1:46 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: keong@mova.com.sg
Subject: TP CLAIMS - SLG6996H AGAINST ZQ9369E DOA 07/9/2022

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Dear All,

Kindly assign surveyor and officer in charge for the above mention case.

Thank you
Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314

