

## Hsiao Tong (LKKAUTO)

**From:** Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>  
**Sent:** Tuesday, 7 February 2023 9:23 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** LOD Your Ref: SHF105E //LKK Ref: CC3/CTI22008926/Gpa3 [ACCIDENT INVOLVING GBL5398H (CHINA TAIPING) AND SHF105E ON 10/09/2022] Our Ref: TAX/09/22/2023/lg  
**Attachments:** GBL5398H Statement.PNG; VIDEO-2022-09-20-11-22-16.mp4; SHF105E - documents.pdf

Dear Hsiao Tong,

We quantify our claim as follows:-

Cost of Repair	\$3,837.08
Loss of Rental	\$277.13 ( 3.5 days x \$79.18 )
Loss of Income	\$210.00 ( 3.5 days x \$60.00 )
LTA Search Fee	\$2.00
<b>Total</b>	<b>\$4,326.21</b>

We enclose the following documents:-

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorisation
- 6) LTA search

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



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**From:** Tan Lee Gek (Strides Automotive Services Pte Ltd)  
**Sent:** Tuesday, 20 September 2022 11:30 am  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** Your Ref: SHF105E //LKK Ref: CC3/CTI22008926/Gpa3 [ACCIDENT INVOLVING GBL5398H (CHINA TAIPING) AND SHF105E ON 10/09/2022] Our Ref: TAX/09/22/2023/lg

Dear Hsiao Tong,

We attach our video footage as requested.

Regards

Date: 10.9.2022

Our Ref. No.:

Letter of Authorisation

I, Tan Say Bong (NRIC No.: 1) the  
registered hirer / relief driver / taxi share driver of Strides taxi registration number  
SHF105E hereby authorise **Strides Automotive Services Pte Ltd**  
("AutoSvs") to deal with all matters arising out of the accident between my taxi  
and GBL 539BH happened on 10-9-2022  
along Courts Tampines Driveway 9.00am  
(the "Accident") on my behalf, including but not limited to instituting and any  
claims or proceedings against such party or parties (as AutoSvs deems fit in its  
absolute discretion) in respect of any claim, demand, loss, cost, expense, liability,  
damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate,  
resolve and settle any proceeding or claim arising out of the accidents, including  
but not limited to doing any act or executing any document or signing the  
Discharge Voucher on my behalf as may be required.

Name Tan Say Bong Signature: [Signature]  
NRIC No. : .....  
Tel No. : .....  
Address : .....  
.....

## **AUTHORIZATION TO ACT**

I, **STRIDES TAXI PTE LTD** (the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHF105E** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHF105E** that was damaged pursuant to the accident which occurred on **10/09/2022** (date) along **TAMPINES COURTS DRIVEWAY** (location) involving vehicle no/s **GBL5398H** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

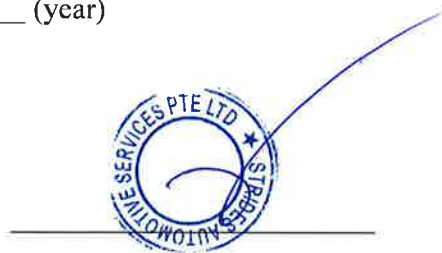
I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

**12 JUN 2023**

Dated this \_\_\_\_\_ (day) of \_\_\_\_\_ (month) 20\_\_\_\_ (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

Ref: TAX/09/22/2023

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00118492100 Claim No : SNM22D206498/C02/GBL5398H/TOHHS

Claimant : STRIDES TAXI PTE LTD

Amount : **S\$4,200.00**  
SINGAPORE DOLLARS FOUR THOUSAND TWO HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHF105E

Insured Vehicle No. : GBL5398H

Date of Loss : 10/09/2022

Place of Accident : TAMPINES COURTS DRIVEWAY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : YONG YING RENOVATION PTE LTD

Driver Name : WANG XIN ZHONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 4,200.00
	=====
TOTAL . . . . .	<b>S\$ 4,200.00</b>
	=====

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Claimant Name : \_\_\_\_\_ NRIC No : \_\_\_\_\_

Signature : \_\_\_\_\_ Date : \_\_\_\_\_



**12 JUN 2023**

Ref: TAX/09/22/2023/AL

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

**Tax Invoice**

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV230200066  
Date : 03.02.2023  
Vehicle No. : SHF105E  
Your Ref No. : TAX/09/22/2023  
Our Ref No. : 24116223  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
<b>Parts</b>					
COVER, FR BUMPER	1.00	\$ 565.60	(100.00)	\$ 565.60	\$ 0.00
SUPPORT, FR BUMPER LH	1.00	\$ 86.20	(25.00 )	\$ 21.55	\$ 64.65
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 4.80	(25.00 )	\$ 12.00	\$ 36.00
RETAINER, FR BUMPER, LH & RH	0.00	\$ 9.50	0.00	\$ 0.00	\$ 0.00
MOULDING, FRONT BUMPER SIDE, LH	0.00	\$ 103.70	0.00	\$ 0.00	\$ 0.00
UNIT , HEADLAMP , LH	0.00	\$2852.40	0.00	\$ 0.00	\$ 0.00
FENDER SUB-ASSY, FR , LH	1.00	\$1060.70	(25.00 )	\$ 265.17	\$ 795.53
EMBLEM, SIDE PANEL ( HYBRID)	1.00	\$ 59.10	(25.00 )	\$ 14.77	\$ 44.33
LINER, FR FENDER, LH	1.00	\$ 227.80	(25.00 )	\$ 56.95	\$ 170.85
RETAINER, FR WHEEL LH	0.00	\$ 3.50	0.00	\$ 0.00	\$ 0.00
PROTECTOR, FR FENDER LH	0.00	\$ 101.80	0.00	\$ 0.00	\$ 0.00
PAD, FR WHEEL LH	0.00	\$ 65.00	0.00	\$ 0.00	\$ 0.00
WHEEL, DISC FRONT	1.00	\$2036.30	(25.00 )	\$ 509.07	\$ 1527.23
CAP SUB-ASSY, WHEEL	1.00	\$ 229.00	(25.00 )	\$ 57.25	\$ 171.75
TYRE	1.00	\$ 126.74	0.00	\$ 0.00	\$ 126.74
HUB & BEARING ASSY, RH & LH	0.00	\$ 722.10	0.00	\$ 0.00	\$ 0.00
KNUCKLE, STEERING, LH	0.00	\$ 717.50	0.00	\$ 0.00	\$ 0.00
LOWER ARM SUB-ASSY, FRONT LH	0.00	\$ 823.20	0.00	\$ 0.00	\$ 0.00
ABSORBER SET, SHOCK, FRONT LH	0.00	\$ 511.40	0.00	\$ 0.00	\$ 0.00
<b>Sub-Total</b>					<b>\$ 2937.08</b>

**Labour**

TO REPAIR FRONT LH PORTION	1.00	\$ 400.00	0.00	\$ 0.00	\$ 400.00
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**Others**

**Payment Instructions**

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:  
Account Name : Strides Automotive Services Pte. Ltd.  
Bank Name : DBS Bank Ltd - SGD  
Bank Account No.: 018-008617-4  
Swift Code : DBSSSGSG

*Koo Yew Chung*  
Koo Yew Chung (Feb 3, 2023 17:27 GMT+8)

Authorised Signature  
for Strides Automotive Services Pte. Ltd.

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

**Tax Invoice**

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV230200066  
Date : 03.02.2023  
Vehicle No. : SHF105E  
Your Ref No. : TAX/09/22/2023  
Our Ref No. : 24116223  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
TO RESPRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT FENDER LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
RESPRAY WHEEL CAP	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY RIM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO REMOVE AND REFIX UNDERCARRIAGE	0.00	\$ 200.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 3,837.08

Remark :

Make/Model : PRIUS4FL  
Accident Date : 10.09.2022

**Payment Instructions**

- By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
  - Account Name : Strides Automotive Services Pte. Ltd.
  - Bank Name : DBS Bank Ltd - SGD
  - Bank Account No.: 018-008617-4
  - Swift Code : DBSSSGSG

*Koo Yew Chung*  
Koo Yew Chung (Feb 3, 2023 17:27 GMT+8)

Authorised Signature  
for Strides Automotive Services Pte. Ltd.

## Laid Up Report

Accident Start Date : 10/09/2022

Date Generated : 20/09/2022

Accident End Date : 20/09/2022

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/09/22/2023	SHF105E	Strides Taxi Pte Ltd	TOYOTA	PRIUS4FL	24116223	12/09/2022 8:25 AM	15/09/2022 1:18 PM

**STRIDES**

TAXI

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/09/22/2023

From: Strides Taxi Pte Ltd

Date: 13<sup>th</sup> September 2022

**ACCIDENT ON 10/9/2022 INVOLVING SHF 105E & GBL 5398H ALONG  
TAMPINES COURT DRIVEWAY**

This is to confirm that the daily rental rate for SHF 105E is \$79.18 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
STRIDES TAXI PTE LTD



for Manager



INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBL5398H

Date of Accident

10/09/2022



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... China Taiping Insurance (Sing...

Period of Insurance ..... 20/09/2021 - 19/09/2022

Requested By ..... SHANTI B THAIYAL NAYAGI (S...

Requested Date ..... 12/09/2022 08:39

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 20 September 2022 10:49 AM  
**To:** WANGXINZHONG1965@GMAIL.COM  
**Subject:** Claim Notification - ACCIDENT INVOLVING GBL5398H(CHINA TAIPING) AND SHF105E AT/ALONG TAMPINES COURT ON 10/09/2022  
**Attachments:** Addendum Form(GBL 5398H).pdf

20 Sept 2022

**YONG YING RENOVATION PTE LTD**  
Driver: WANG XIN ZHONG

[By Email Only]

Dear Sir/Madam,

**You Ref: GBL5398H**

**Our Ref: CC3/CTI22008926/Gpa3**

**ACCIDENT INVOLVING GBL5398H(CHINA TAIPING) AND SHF105E AT/ALONG TAMPINES COURT ON 10/09/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHF105E against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. **by 30/09/2022**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

In addition, third party taxi number should be **SHF105E** instead of SHF125E. Kindly assist to sign & chop on the addendum form attached and return it to us (LKK) via email for our further action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 13 June 2023 8:26 AM  
**To:** Alfred Toh  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [SEEK MANDATE] - SNM22D206498/C02/GBL5398H/TOHHS / RE: Direct Settlement - Accident Involving GBL5398H and SHF105E (TP : LKK REF - CC3/CTI22008926/Gpa3) on 10/09/2022

Dear Sirs,

For an update, we have settled the matter at a global sum of \$4,200.00(all-in) with third party.

We will proceed to close and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Sent:** Tuesday, June 6, 2023 11:40 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: [SEEK MANDATE] - SNM22D206498/C02/GBL5398H/TOHHS / RE: Direct Settlement - Accident Involving GBL5398H and SHF105E (TP : LKK REF - CC3/CTI22008926/Gpa3) on 10/09/2022

**LKK ref : CC3/CTI22008926/Gpa3q2**

**CTI ref: SNM22D206498/C02/GBL5398H/TOHHS**

Dear Hsiao Tong

Please proceed to resolve the property damage claim up to \$4,291.21 (all in)

**Best Regards**

**Alfred Toh**  
**Assistant Manager**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, June 5, 2023 5:08 PM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** [SEEK MANDATE] - SNM22D206498/C02/GBL5398H/TOHHS / RE: Direct Settlement - Accident Involving GBL5398H and SHF105E (TP : LKK REF - CC3/CTI22008926/Gpa3) on 10/09/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM22D206498/C02/GBL5398H/TOHHS**

LKK ref : CC3/CTI22008926/Gpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBL5398H(CHINA TAIPING) AND SHF105E(TP) ON 10/09/2022**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he was moving out from stationary position, swerved right and collided with third party who was driving straight. We shall proceed to resolve the matter at best term.

We seek your approval to offer repairer **"STRIDES AUTOMOTIVE SERVICES PTE LTD"** at **\$4,291.21(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 12,721.54	\$ 3,837.08
2. Loss of Rental (3.5days x \$79.18)	\$ 277.13	\$ 277.13 (3.5DAYS X \$79.18)
3. Loss of Income (3.5days x \$60.00)	\$ 210.00	\$ 175.00 (3.5days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 13,210.67</b>	<b><u>\$ 4,291.21</u></b>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Wednesday, September 21, 2022 11:43 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: SNM22D206498/C02/GBL5398H/TOHHS / RE: Direct Settlement - Accident Involving GBL5398H and SHF105E (TP : LKK REF - CC3/CTI22008926/Gpa3) on 10/09/2022

**LKK REF - CC3/CTI22008926/Gpa3**

**CTI REF - SNM22D206498/C02/GBL5398H/TOHHS**

Dear Hsiao Tong

We refer to your email pertaining to the above matter.

Liability is indeed not in favour of Insured based on video footage.

Please proceed to negotiate the third party claim at best possible terms.

**Best Regards**

**Alfred Toh**

**Assistant Manager**

**Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.**

**3 Anson Road #15-00 Springleaf Tower Singapore 079909**

**Email:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 TaipingSG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 21 September 2022 11:05 am

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D206498/C02/GBL5398H/TOHHS / RE: Direct Settlement - Accident Involving GBL5398H and SHF105E (TP : LKK REF - CC3/CTI22008926/Gpa3) on 10/09/2022

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Dear Sirs,

We attached here with a copy of third party video for your easy reference.

We are of the view that liability is not in our driver's favour as he was moving out from stationary position, swerved right and collided with third party who was driving straight. We shall proceed to resolve the matter at best term.

Please let us have your comments/instruction(if any).

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Thursday, 15 September 2022 4:27 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: SNM22D206498/C02/GBL5398H/TOHHS / RE: Direct Settlement - Accident Involving GBL5398H and SHF105E (TP : LKK REF - CC3/CTI22008926/Gpa3) on 10/09/2022

**LKK REF - CC3/CTI22008926/Gpa3**

**CTI REF - SNM22D206498/C02/GBL5398H/TOHHS**

Dear Sirs

Attach herewith Insured SAS report for your attention and assistance.

**Best Regards**

**Alfred Toh**

**Assistant Manager**

**Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.**

**3 Anson Road #15-00 Springleaf Tower Singapore 079909**

**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**

**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Thursday, 15 September 2022 2:16 pm  
**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** O/R: SNM22D206498/C02/GBL5398H/TOHHS / RE: Direct Settlement - Accident Involving GBL5398H (OI : CTI - TBA) and SHF105E (TP : LKK REF - CC3/CTI22008926/Gpa3) on 10/09/2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D206498/C02/GBL5398H/TOHHS.

Dear Alfred,

Pls revert LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 15 September 2022 9:21 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBL5398H (OI : CTI - TBA) and SHF105E (TP : LKK REF - CC3/CTI22008926/Gpa3) on 10/09/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 105E at M/s Strides Automotive Services Pte Ltd - Woodlands on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)