

Hsiao Tong (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 6 June 2023 11:40 AM
To: Hsiao Tong (LKKAuto); Admin A
Cc: Alfred Toh; Claims Dept of CTI
Subject: RE: [SEEK MANDATE] - SNM22D206498/C02/GBL5398H/TOHHS / RE: Direct Settlement - Accident Involving GBL5398H and SHF105E (TP : LKK REF - CC3/CTI22008926/Gpa3) on 10/09/2022

LKK ref : [CC3/CTI22008926/Gpa3q2](#)
CTI ref: [SNM22D206498/C02/GBL5398H/TOHHS](#)

Dear Hsiao Tong

Please proceed to resolve the property damage claim up to \$4,291.21 (all in)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 TaipingSG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, June 5, 2023 5:08 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [SEEK MANDATE] - SNM22D206498/C02/GBL5398H/TOHHS / RE: Direct Settlement - Accident Involving GBL5398H and SHF105E (TP : LKK REF - CC3/CTI22008926/Gpa3) on 10/09/2022

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Your ref: [SNM22D206498/C02/GBL5398H/TOHHS](#)
LKK ref : [CC3/CTI22008926/Gpa3q2](#)

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBL5398H(CHINA TAIPING) AND SHF105E(TP) ON 10/09/2022

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he was moving out from stationary position, swerved right and collided with third party who was driving straight. We shall proceed to resolve the matter at best term.

We seek your approval to offer repairer "STRIDES AUTOMOTIVE SERVICES PTE LTD" at **\$4,291.21(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 12,721.54	\$ 3,837.08
2. Loss of Rental (3.5days x \$79.18)	\$ 277.13	\$ 277.13 (3.5DAYS X \$79.18)
3. Loss of Income (3.5days x \$60.00)	\$ 210.00	\$ 175.00 (3.5days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 13,210.67	<u>\$ 4,291.21</u>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Wednesday, September 21, 2022 11:43 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM22D206498/C02/GBL5398H/TOHHS / RE: Direct Settlement - Accident Involving GBL5398H and SHF105E (TP : LKK REF - CC3/CTI22008926/Gpa3) on 10/09/2022

LKK REF - CC3/CTI22008926/Gpa3

CTI REF - SNM22D206498/C02/GBL5398H/TOHHS

Dear Hsiao Tong

We refer to your email pertaining to the above matter.

Liability is indeed not in favour of Insured based on video footage.

Please proceed to negotiate the third party claim at best possible terms.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 21 September 2022 11:05 am
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D206498/C02/GBL5398H/TOHHS / RE: Direct Settlement - Accident Involving GBL5398H and SHF105E (TP : LKK REF - CC3/CTI22008926/Gpa3) on 10/09/2022

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Dear Sirs,

We attached here with a copy of third party video for your easy reference.

We are of the view that liability is not in our driver's favour as he was moving out from stationary position, swerved right and collided with third party who was driving straight. We shall proceed to resolve the matter at best term.

Please let us have your comments/instruction(if any).

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 15 September 2022 4:27 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM22D206498/C02/GBL5398H/TOHHS / RE: Direct Settlement - Accident Involving GBL5398H and SHF105E (TP : LKK REF - CC3/CTI22008926/Gpa3) on 10/09/2022

LKK REF - CC3/CTI22008926/Gpa3
CTI REF - SNM22D206498/C02/GBL5398H/TOHHS

Dear Sirs

Attach herewith Insured SAS report for your attention and assistance.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 15 September 2022 2:16 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: O/R: SNM22D206498/C02/GBL5398H/TOHHS / RE: Direct Settlement - Accident Involving GBL5398H (OI : CTI - TBA) and SHF105E (TP : LKK REF - CC3/CTI22008926/Gpa3) on 10/09/2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D206498/C02/GBL5398H/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 15 September 2022 9:21 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBL5398H (OI : CTI - TBA) and SHF105E (TP : LKK REF - CC3/CTI22008926/Gpa3) on 10/09/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 105E at M/s Strides Automotive Services Pte Ltd - Woodlands on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)