

## Mei Kwan (LKKAUTO)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Thursday, 15 September 2022 4:27 PM  
**To:** Mei Kwan (LKKAUTO); Admin A; Hsiao Tong (LKKAUTO)  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** RE: SNM22D206498/C02/GBL5398H/TOHHS / RE: Direct Settlement - Accident Involving GBL5398H and SHF105E (TP : LKK REF - CC3/CTI22008926/Gpa3) on 10/09/2022  
**Attachments:** REPORT OF GBL5398H.pdf

LKK REF - CC3/CTI22008926/Gpa3  
CTI REF - SNM22D206498/C02/GBL5398H/TOHHS

Dear Sirs

Attach herewith Insured SAS report for your attention and assistance.

Best Regards

Alfred Toh  
Assistant Manager  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Thursday, 15 September 2022 2:16 pm  
**To:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** O/R: SNM22D206498/C02/GBL5398H/TOHHS / RE: Direct Settlement - Accident Involving GBL5398H (OI : CTI - TBA) and SHF105E (TP : LKK REF - CC3/CTI22008926/Gpa3) on 10/09/2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D206498/C02/GBL5398H/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 15 September 2022 9:21 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBL5398H (OI : CTI - TBA) and SHF105E (TP : LKK REF - CC3/CTI22008926/Gpa3) on 10/09/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 105E at M/s Strides Automotive Services Pte Ltd - Woodlands on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

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