

Hsiao Tong (LKKAuto)

From: anna@falconair.com.sg
Sent: Wednesday, 5 October 2022 9:38 AM
To: Hsiao Tong (LKKAuto)
Subject: LOD- TPC/SMK9995H/T0915
Attachments: 20221005094131.pdf

“Without Any prejudice to any Personal Injuries”

Dear Hsiao Tong

We would like to submit our Letter of Demand as follows:-

COR	:	\$ 5,740.02
RENTAL	:	\$ 481.50
Search Fee	:	\$ 2.00

Total	:	\$ 6,223.52
		=====

Attached herewith are all the supporting documents for your Perusal and awaiting for your offer.

Thanks and regards
Anna Ng
Falcon-Air (Tampines)
67897997

LETTER OF AUTHORITY

To MOTOR CLAIMS DEPT

ACCIDENT INVOLVING SMK 9995 H AND SMR 6578 L
ON 06/09/22 ALONG Tampines Ave 1 Twds Tampines Safran

Govindaraju Gopinathan chettiar

CO REG NO

NRIC NO. S1220835I

at 72 Mariam Walk S(507115)

Owner of Motor Vehicle Registration No. SMK 9995 H do hereby authorize

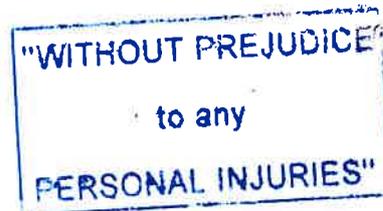
M/s FALCON-AIR AUTO SERVICES PTE LTD as my agent and representative to correspond in, negotiate

And settle, on my behalf, my claim against the parties involved in the above mentioned accident. I

Also authorize the said insurers to make all payments in favor of Falcon-Air Auto Services Pte Ltd directly.



Date & Signature of Owner/Co. Stamp



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **FALCON-AIR AUTO SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,740.02** (Repair Cost), **S\$385.20** (Loss of Use/Rental), **S2.00** (Disbursement) for vehicle no. **SMK9995H** that was damaged pursuant to the accident which occurred on **06/09/2022** (date) along **TAMPINES AVE 1 TWDS TAMPINES SAFRA** (location) involving vehicle no/s **SMR6578L**. This is pursuant to the inspection conducted on **12/09/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **GOVINDARAJU GOPINATHAN CHETTIAR** (the third party claimant”) of vehicle no. **SMK9995H** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMK9995H** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 05 (day) of Dec (month) 2022 (year)


LKK
CKC
Signed by appointed surveyor



Signed by “the workshop” (with chop)



FALCON-AIR

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building 78 Shenton Way #07-16
079120

Attention : Motor Claim Department
Contact : 6419 3000

Tax Invoice : T1062980

Date : 05/10/2022
Vehicle Num. : SMK 9995H
Make/Model : MERCEDES E200
Chassis/Eng# :
Accident Date : 06/09/2022
Claim No. :
Reference : OD
Policy No. :

BEING PART BY PART REPAIR
(inclusive of Parts, panel beating, labour
and spray painting)

Amount S\$

5,364.50

E. & Total S\$: 5,364.50
GST 7% S\$: 375.52
Amount Due S\$: 5,740.02
=====

for FALCON AIR AUTO SERVICES PTE LTD

(TAMPINES BRANCH)

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 ▪ No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg **E-mail:** email@falconair.com.sg

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMR6578L

Date of Accident

06/09/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **13/05/2022 - 12/05/2023**

Requested By **Anna Ng (FALCON-AIR AUTO S...**

Requested Date **07/09/2022 11:31**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 14 September 2022 2:33 PM
To: 'TANBOONLAY63@GMAIL.COM'
Subject: Claim Notification - ACCIDENT INVOLVING SMR6578L(AIG) AND SMK9995H AT/ALONG TAMPINES AVE 1 ON 06/09/2022

14 Sept 2022

TAN BOON LAY [By Email Only]

Dear Sir/Madam,

You Ref: SMR6578L

Our Ref: CC6/AIG22008921/Upa3

ACCIDENT INVOLVING SMR6578L(AIG) AND SMK9995H AT/ALONG TAMPINES AVE 1 ON 06/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMK9995H against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Sep 2022 14:06	Clim Dtl Modified	Claimant's Name: -> GOVINDARAJU GOPINATHAN CHETTIAR. Claimant's ID: -> SXXXX835 I.	[A] HOW MEI KWAN
2	12 Sep 2022 14:06	Clim Veh Model Changed	(203651) MERCEDES-BENZ E200 2.0 (A).	[A] HOW MEI KWAN
3	12 Sep 2022 14:06	Clim Created	Reg No: SMK9995H. Acct Date: 2022/09/06. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). Workshop: Falcon-Air Auto Services Pte Ltd (Tampines)	[A] HOW MEI KWAN
4	12 Sep 2022 14:06	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	12 Sep 2022 14:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/21	[A] HOW MEI KWAN
6	12 Sep 2022 14:06	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	12 Sep 2022 14:06	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	12 Sep 2022 14:06	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	12 Sep 2022 14:07	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	12 Sep 2022 14:07	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	10 Oct 2022 13:10	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	10 Oct 2022 13:10	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	10 Oct 2022 13:10	Clim Dtl Modified	JPJ Reg. Date: -> 2021/04/15.	[A] JOANNE LEE KHANG MIN
14	10 Oct 2022 13:10	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	11 Oct 2022 17:24	Adj Mandate Request	Cur.Req:6223.52:Liability: 100%(B27) *Quantum: \$ 6,223.52 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSHIAO TONG
16	08 Nov 2022 15:52	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/21. Mandate Remarks: mandate approved. subject to LOR having the correct signature. settle at best. Pls ensure LOR documents are in order	[I] Goh, Jeremy-CX
17	08 Nov 2022 15:52	Adj Mandate Set	Approved:6127.22:mandate approved. subject to LOR having the correct signature. settle at best. Pls ensure LOR documents are in order	[I] Goh, Jeremy-CX

Date From   Date To   Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2842939	14 Sep 2022 11:39:50	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMK9995H	SMR6578L	11.00
2853694	10 Oct 2022 13:10:35	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMK9995H	SMR6578L	11.00

